



**electricity**  
**north west**

Bringing energy to your door

**High Voltage  
Control Operation and  
Maintenance Services**

Your high  
voltage system  
**in safe  
hands**

With our extensive knowledge of operating and maintaining high voltage switchgear, Electricity North West are a leading provider in high voltage maintenance services.

Under the cover of a high voltage maintenance agreement, we will guarantee you peace of mind that you are fully compliant with current legislation.



# Placing the care of your high voltage system in safe hands

## Why is maintenance important?

All electrical installations deteriorate over time. It is essential that your high voltage system is regularly inspected and maintained to the relevant legal requirements.

Many deaths and injuries arise from the use of poorly maintained electrical equipment and asset owners/operators who have little knowledge and expertise available in house to competently work on high voltage electrical equipment.

By law, owners/operators are required to provide management systems that will ensure safe operation and maintenance of equipment to minimise the risk of injury.

As a minimum, management systems should include the following:

- An appropriate system of records
- Policies and procedures covering the installation, commissioning, operation and maintenance of equipment
- Definitions of the responsibilities and training requirements for your personnel
- An audit regime to monitor and maintain the effectiveness of procedures.

**It is the operators responsibility to assess their equipment to identify any potential risks or issues.**

**Scheduled maintenance of your high voltage equipment will demonstrate that the necessary inspection and testing of equipment has been carried out.**

## Our approach

Entrust your system to us and Electricity North West will ensure that your network will be expertly managed with all the necessary safety assurances you need.

With a wealth of experience in servicing and maintaining all types of high voltage equipment, Electricity North West are able to offer a range of maintenance packages that can be tailored to specific site or customer requirements.

We only employ fully trained and authorised engineers, ensuring that all work completed is to a proven and robust safety system, in accordance with current legislation, BS standards and approved codes of practice.

In addition, we can also offer our 24/7 emergency fault response service which is supported by an emergency generator service to allow you to get you back on supply.

With a designated network control centre, our emergency standby engineers will respond quickly to assess the situation, make safe and then restore your supplies.

## Further information

For further information please contact us on **0845 070 2520**

or alternatively send an e-mail to **constructionandmaintenance@enwl.co.uk**