



Bringing energy to your door

**Electricity North West**  
Technology House, Lissadel Street,  
Salford, M6 6AP

Email: [enquiries@enwl.co.uk](mailto:enquiries@enwl.co.uk)  
Web: [www.enwl.co.uk](http://www.enwl.co.uk)

Direct line: 0800 195 4141  
Email: [enquiries@enwl.co.uk](mailto:enquiries@enwl.co.uk)

The Customer

6 January 2015

Dear Customer

### **We're working on the electricity network in your area Smart Street Technology Installation**

You may recall having recently received a leaflet from Electricity North West. This outlined the vital role we play in maintaining the electricity network, to provide homes and businesses in North West England with a safe and reliable supply of electricity.

It also explained our responsibility to plan for the future, to ensure our network is able to meet the expected increase in demand as the use of fossil fuels decline and we become much more reliant on electricity.

I enclose a further copy of this leaflet, which gives more information about the 'Smart Street' technology we will soon be trialling in your area. This technology will use our existing network in a smarter way, to cope with future growth in demand. This is one of a number of initiatives being trialled by Electricity North West to ensure that you and your neighbourhood continue to receive the power that you need in years to come.

#### **How this affects you**

The most suitable locations to connect this technology have been selected and we are writing to notify you that equipment will shortly be installed in a new cabinet, in the public footpath in your area.

We will start digging in the footpath within the next few weeks to connect this equipment and the work will take approximately 10 days to complete.

We do not envisage that there will be any need for access to your property. However, should this be required for any reason, we will contact you personally to make specific arrangements.

Your electricity supply will **not** be interrupted by the installation of this equipment.

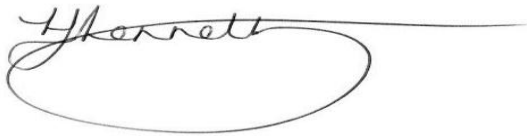
If you would like to find out more about this work or the project in general, please call our Future Networks team on 0800 195 4141 and choose option 2 then option 4. Alternatively,

text the word Smart to 87070 and leave your name and a brief message. You can also visit our website at [www.enwl.co.uk/smartstreet](http://www.enwl.co.uk/smartstreet) or write to us at:

Future Networks  
Electricity North West  
Technology House  
Salford  
Gt. Manchester  
M6 6AP

Please be assured that we will do our very best to keep any disruption to a minimum. I would like to take this opportunity to apologise in advance for any inconvenience caused by this work and thank you for your patience.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Tracey Kennelly', with a long horizontal flourish extending to the right and a large loop underneath.

Tracey Kennelly  
**On behalf of the Smart Street Project Team**  
**Electricity North West**

Call: 0800 195 4141 (24 hours)  
Email: [enquiries@enwl.co.uk](mailto:enquiries@enwl.co.uk)  
Tweet: @ElectricityNW