

**electricity
north west**

Bringing energy to your door



Innovation Learning Event

Wednesday 4 July 2018

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Introduction

Paul Turner
Innovation Manager

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Introduction 10.00 – 10:15am

Respond 10.15 – 10.45am	Smart Street 10.45 – 11.15am	Break 11.15 – 11.35am	Celsius 11.35 – 12.05am	DSO 12.05am – 12.35pm

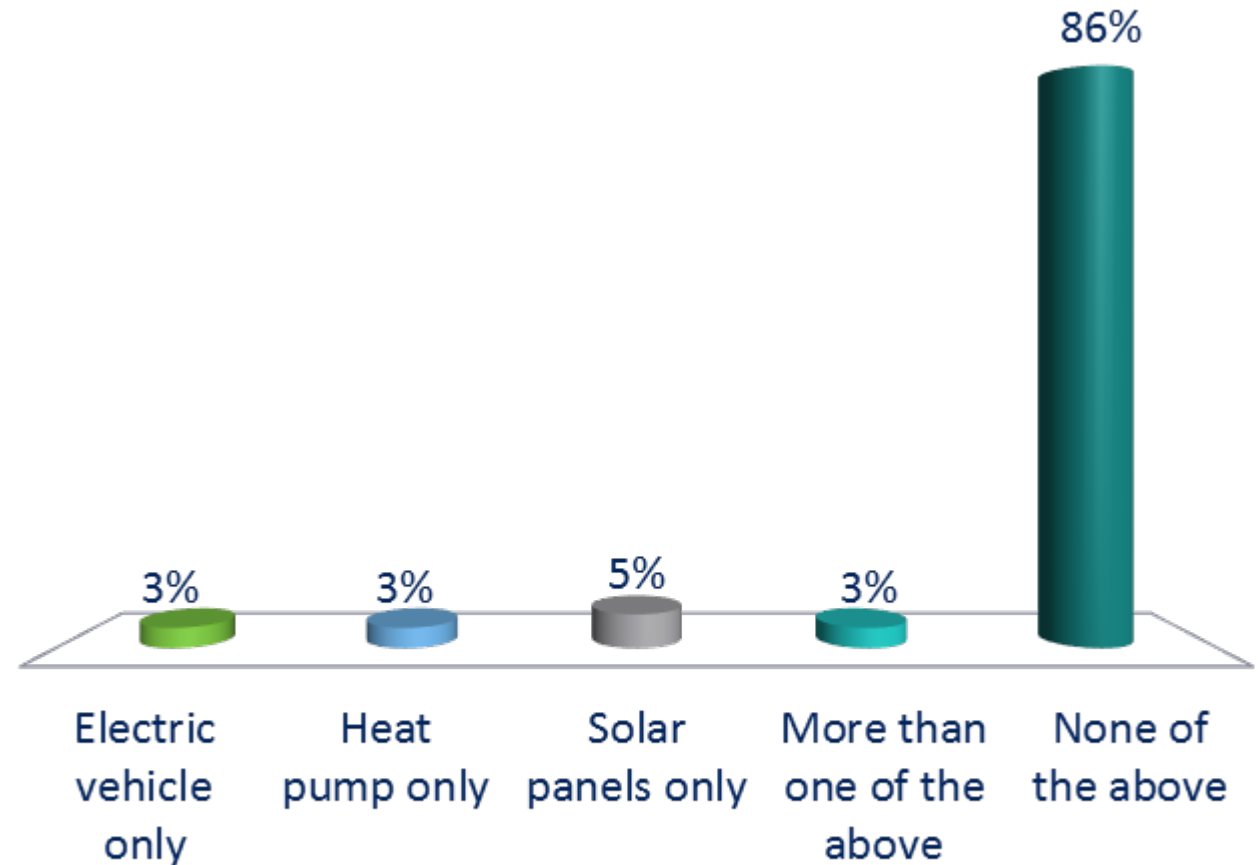
Lunch/networking 12.35 – 1.30pm

Breakout session 1 1.30 – 2.00pm	Breakout session 2 2.00 – 2.30pm	Break 2.30 – 2.50pm	Breakout session 3 2.50 – 3.20pm	Q&A & close 3.20 – 3.30pm

Do you use any of the follow low carbon technologies?



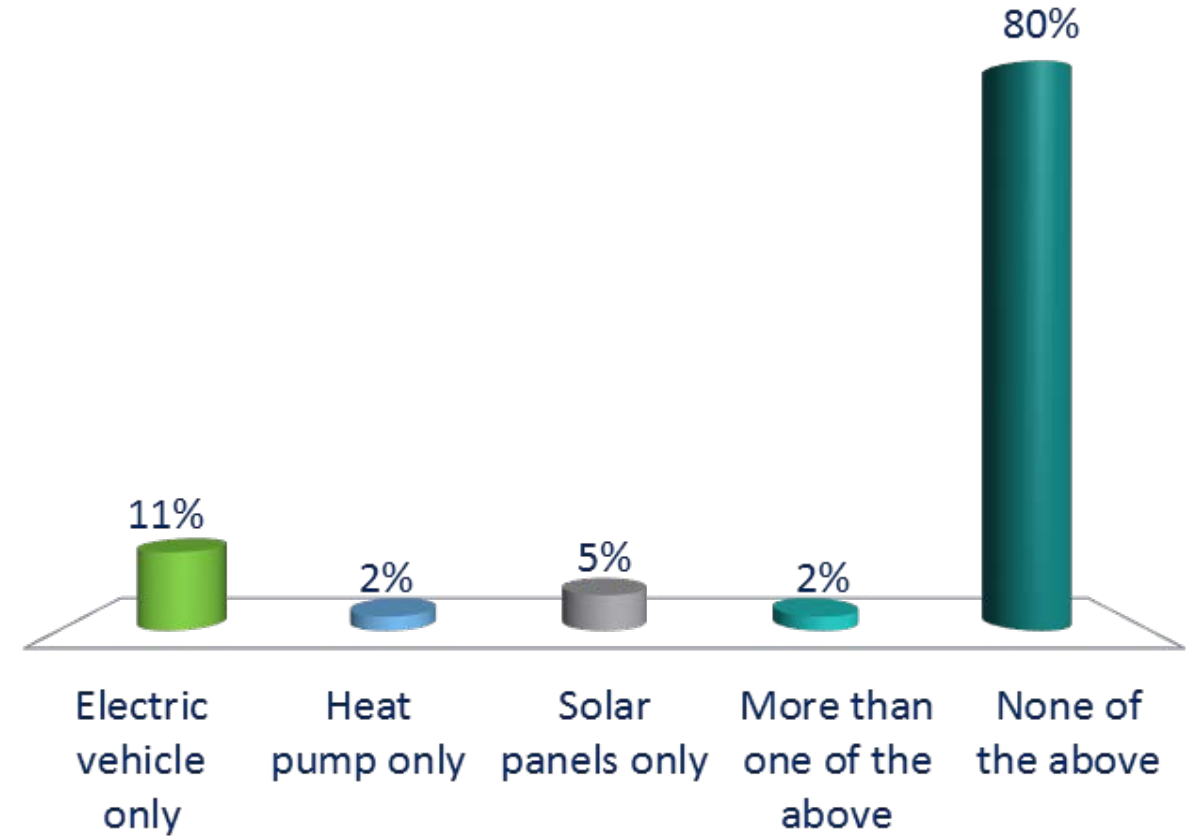
- A. Electric vehicle only
- B. Heat pump only
- C. Solar panels only
- D. More than one of the above
- E. None of the above



Do you use any of the follow low carbon technologies?



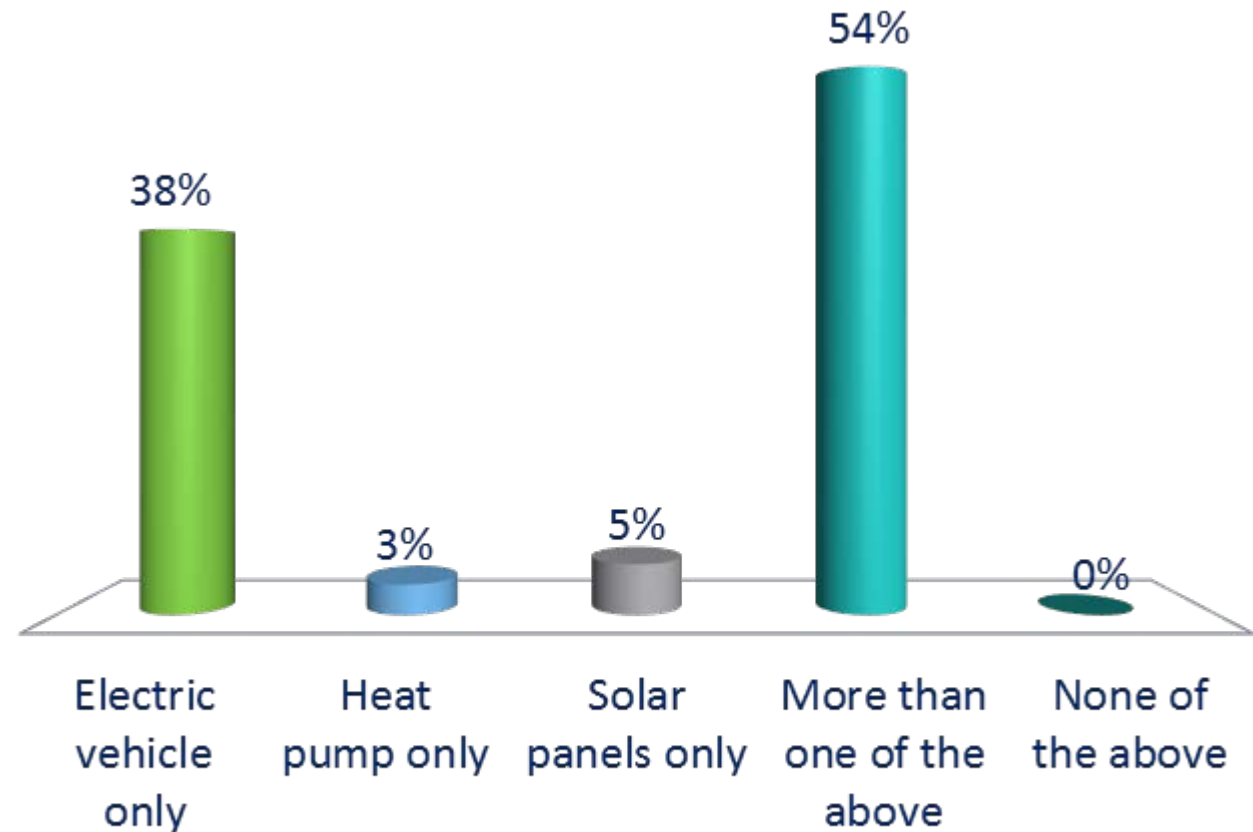
- A. Electric vehicle only
- B. Heat pump only
- C. Solar panels only
- D. More than one of the above
- E. None of the above



Which if any do you think you will have by 2030?



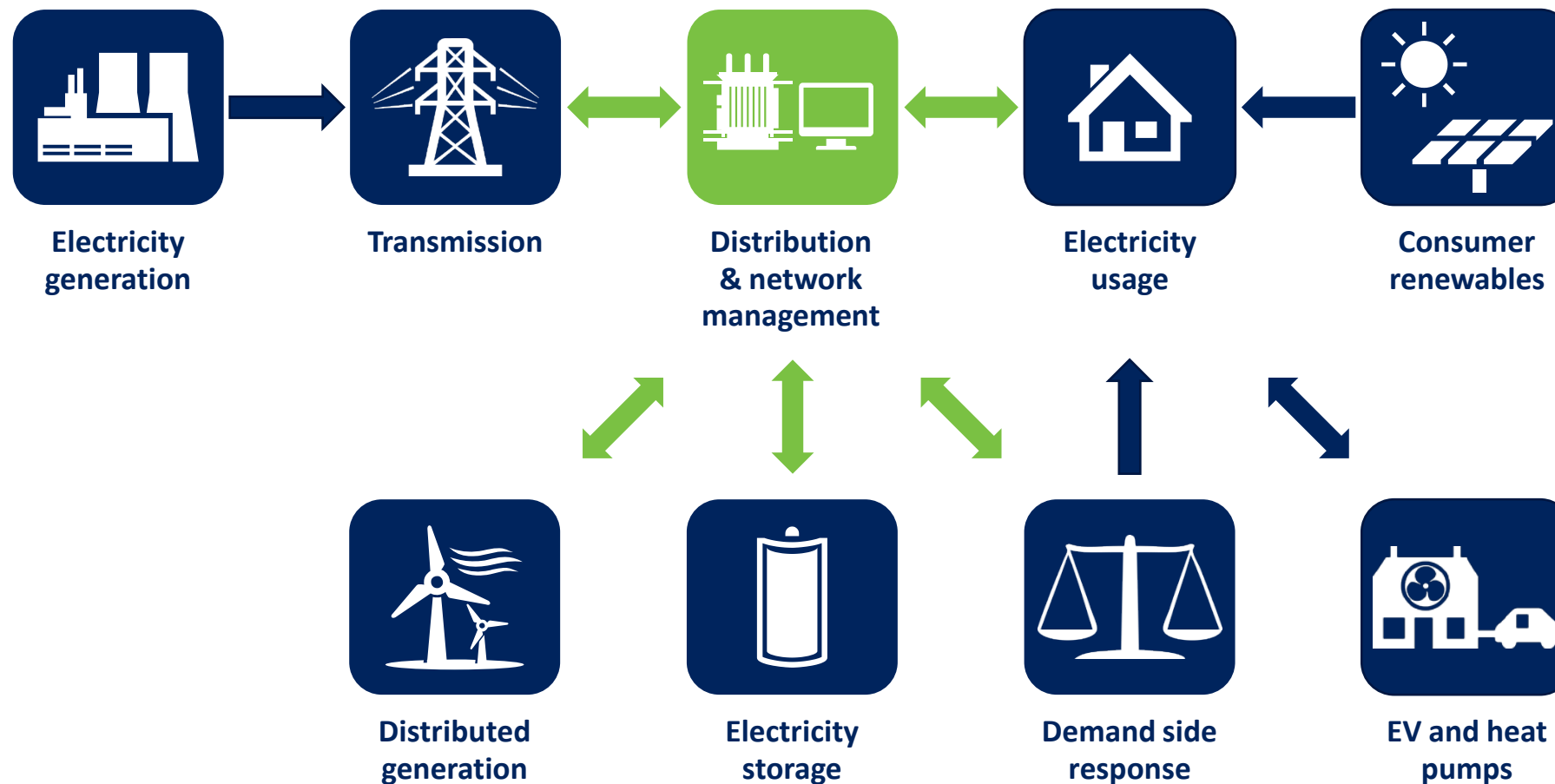
- A. Electric vehicle only
- B. Heat pump only
- C. Solar panels only
- D. More than one of the above
- E. None of the above



Electricity networks – the challenge



The electricity networks are facing unprecedented change as a result of decarbonisation, digitisation and decentralisation





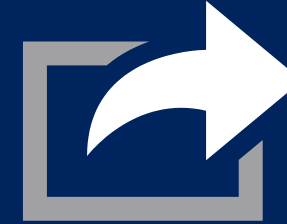
Shifting power-generating sources



Customer choice and changing energy demands



Evolving policy landscape



The smart, flexible energy system and the DSO transition



Uncertainty and choices for the electricity network companies



Objectives



Identify opportunities for the continuous improvement of our networks and deliver improved value to our customers



Find new ways to make our service more reliable, more affordable, more accessible, cleaner and safer



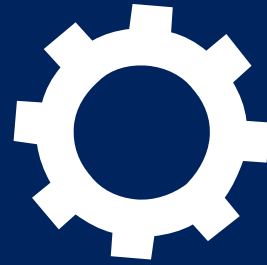
Provide us the flexibility to better respond to the changing requirements of our customers, both today and tomorrow



Network improvements and system operability



Transition to a low carbon future



New technologies and commercial evolution



Customer and stakeholder focus

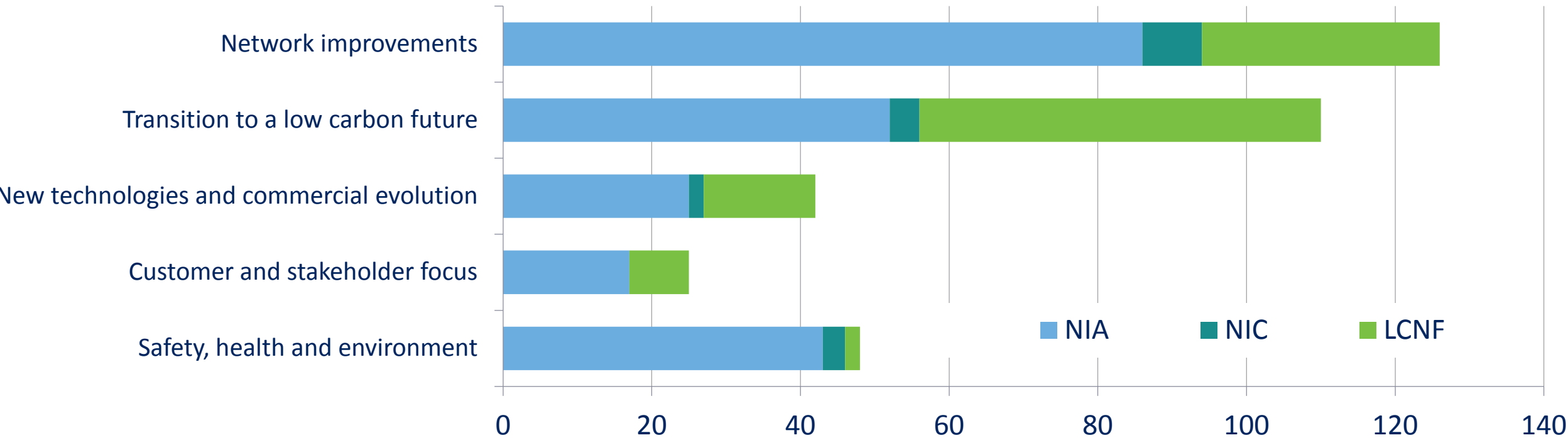


Safety, health and environment

Current level of innovation



The electricity networks have already undertaken a range of projects across the various themes but some areas have received more attention than others



Numbers of innovation projects to date by theme

Our innovation themes – aligned to ENA themes



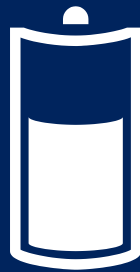
Safety & environment

Strive to continuously improve safety and reduce impact on the environment



Network resilience

Improve network performance and reduce risk



Capacity

Maximise the use of existing assets to increase demand and generation capacity



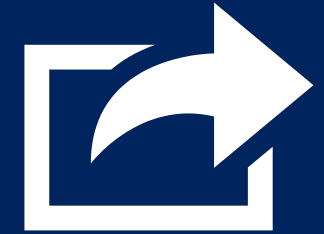
Efficiency

Provide our existing services at lower cost



Customer service

Improve customer experience, offer new services and more choice



Commercial evolution

Change our role from network operator to system operator

Our completed projects



Project	Safety & environment	Network resilience	Capacity	Efficiency	Customer service	Commercial	Status
Capacity to Customers		✓	✓		✓	✓	Business as usual
CLASS		✓	✓	✓		✓	Business as usual
Smart Street		✓	✓	✓	✓		Complete
Oil Regeneration				✓			Business as usual
The Bidoyng Smart Fuse	✓	✓		✓	✓		Business as usual
Load Allocation		✓	✓		✓		Business as usual
Next Generation LV Board Design	✓	✓		✓	✓		Business as usual
Fault Support Centre	✓	✓		✓	✓		Business as usual
Changing Standards			✓	✓	✓		Complete
Power Saver Challenge			✓	✓	✓		Complete
Demand Scenarios with Electric Heat & Commercial Capacity Options		✓	✓	✓		✓	Complete
Distribution Asset Thermal Modelling			✓	✓			Complete
Asset Risk Optimisation	✓	✓		✓			Business as usual
P2/6 Rewrite		✓					Complete
Reliable Low Cost Earth Fault Detection for Radial OHL Systems	✓	✓		✓	✓		Complete
Investigation of Switchgear Ratings	✓	✓	✓	✓			Complete
Future Network Modelling Functions			✓	✓			Complete

Our in flight projects



Project	Safety & environment	Network resilience	Capacity	Efficiency	Customer service	Commercial	Timescales												
							2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	
Respond	✓	✓		✓	✓	✓					■	■	■	■					
Celsius			✓	✓								■	■	■	■	■			
Combined Online Transformer Monitoring				✓						■	■	■	■	■					
Sentinel	✓	✓		✓	✓						■	■	■	■	■				
ATLAS		✓	✓	✓							■	■	■	■					
Cable Health Assessment – Low Voltage	✓	✓		✓							■	■	■	■					
Value of Lost Load				✓	✓						■	■	■	■					
Enhanced Voltage Control		✓		✓	✓						■	■	■	■					
Detection of Islands	✓			✓	✓						■	■	■	■					
Optimisation of Oil Regeneration				✓	✓							■	■	■	■	■	■	■	■
Tapchanger Monitoring	✓			✓								■	■	■	■	■			
Smart Metering		✓	✓	✓	✓	✓						■	■	■	■	■			
Electricity and Heat			✓	✓	✓							■	■	■					
Avatar				✓	✓							■	■	■	■				

Areas for future investigation

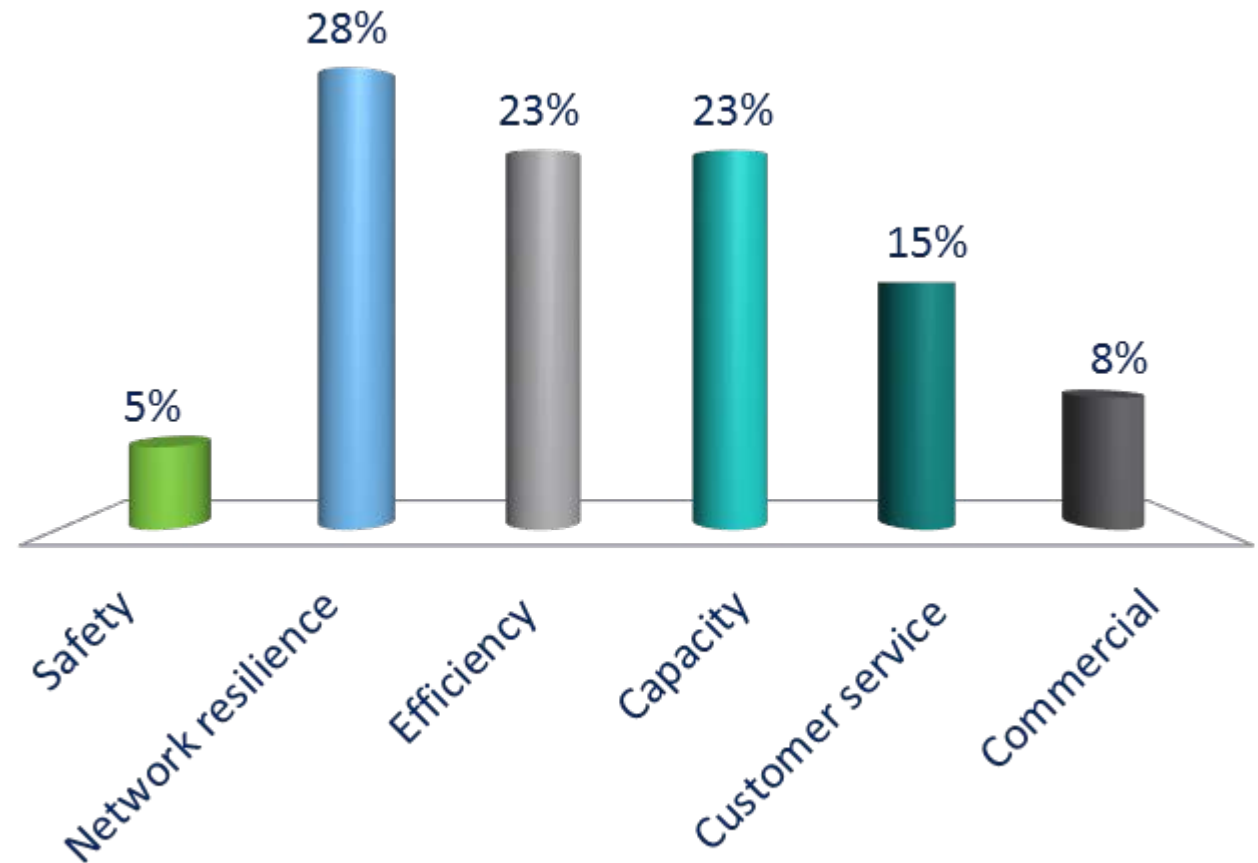


Project	Safety & environment	Network resilience	Capacity	Efficiency	Customer service	Commercial	Timescales											
							2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023
Cutouts	✓	✓		✓									■	■				
Tree Cutting	✓	✓		✓									■	■				
Creosote	✓												■	■				
Losses	✓		✓	✓									■	■				
Condition Measurements	✓	✓		✓									■	■				
Condition Models	✓	✓		✓									■	■	■			
Network Models		✓	✓	✓	✓								■	■	■			
Network Reliability	✓	✓		✓	✓									■	■	■	■	
Cost Benefit Analysis	✓	✓	✓	✓	✓	✓								■	■	■	■	
Customer Service Improvement					✓	✓								■	■	■	■	■
Control Room Automation	✓	✓		✓	✓	✓								■	■	■	■	■
Connections			✓	✓	✓										■	■	■	■

On which strategy area would you like to see more focus



- A. Safety
- B. Network resilience
- C. Efficiency
- D. Capacity
- E. Customer service
- F. Commercial



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RESPOND

Innovative Active Fault Management

Paul Marshall
Innovation Project Manager

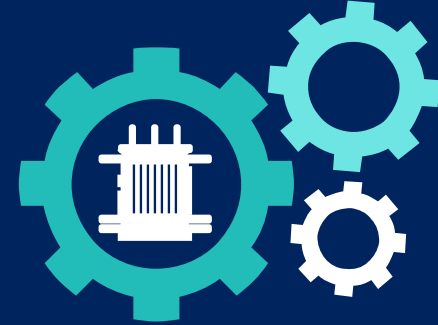
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RESPOND



Introduction

Project overview

Respond techniques



Trials & analysis

Customer

Next steps



Respond is the first UK demonstration of an active fault level management solution that avoids traditional network reinforcement



Competitive competition
Funded by GB customers
Learning, dissemination & governance
Fourth of our five successful Tier 2 / NIC projects



Investment

£5.5
million

Project Starts
Jan 2015

Site selection
May 2015

Design
Nov 2015

System installation & Go Live
May 2016

Post fault analysis
Apr 2018

Purchase FCL customer
Apr 2018

Safety case
Sep 2018

Closedown
Oct 2018



Financial benefits

Up to £2.3bn
to GB by 2050

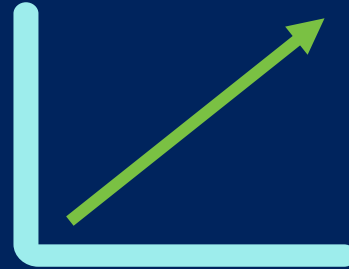
Project partners



Respond project hypotheses



Faster and cheaper to apply than traditional reinforcement



Will deliver a buy order of fault level mitigation solutions based on a cost benefit analysis



Facilitates active management of fault current, using retrofit technologies and commercial services



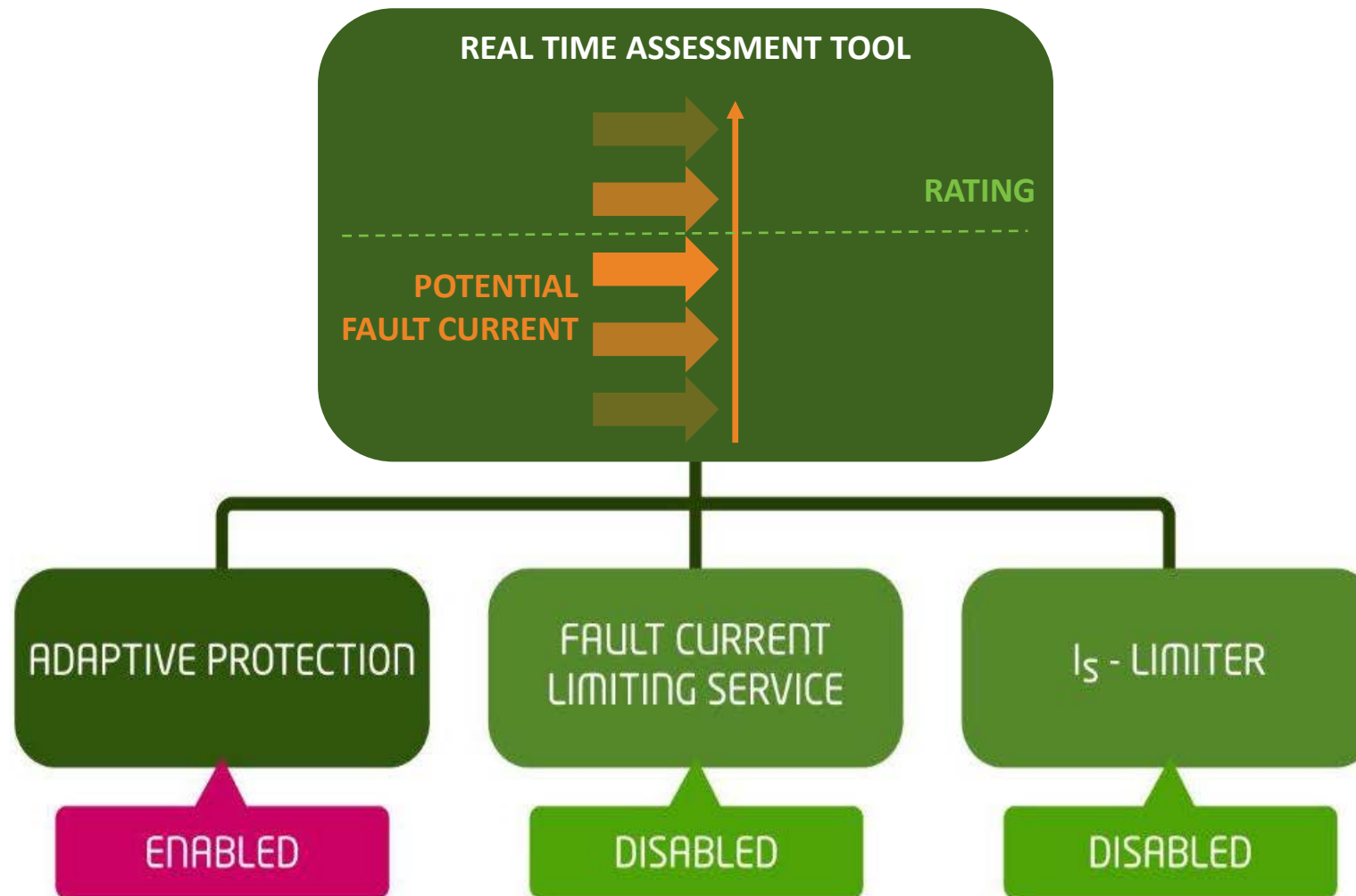
Enables a market for the provision of an FCL service



Uses existing assets with no detriment to asset health



Reduces bills to customers through reduced network reinforcement costs



- Real time fault current assessment
- Safe network operation



Network already designed to break fault current



Adaptive protection changes the order in which circuit breakers operate to safely disconnect the fault

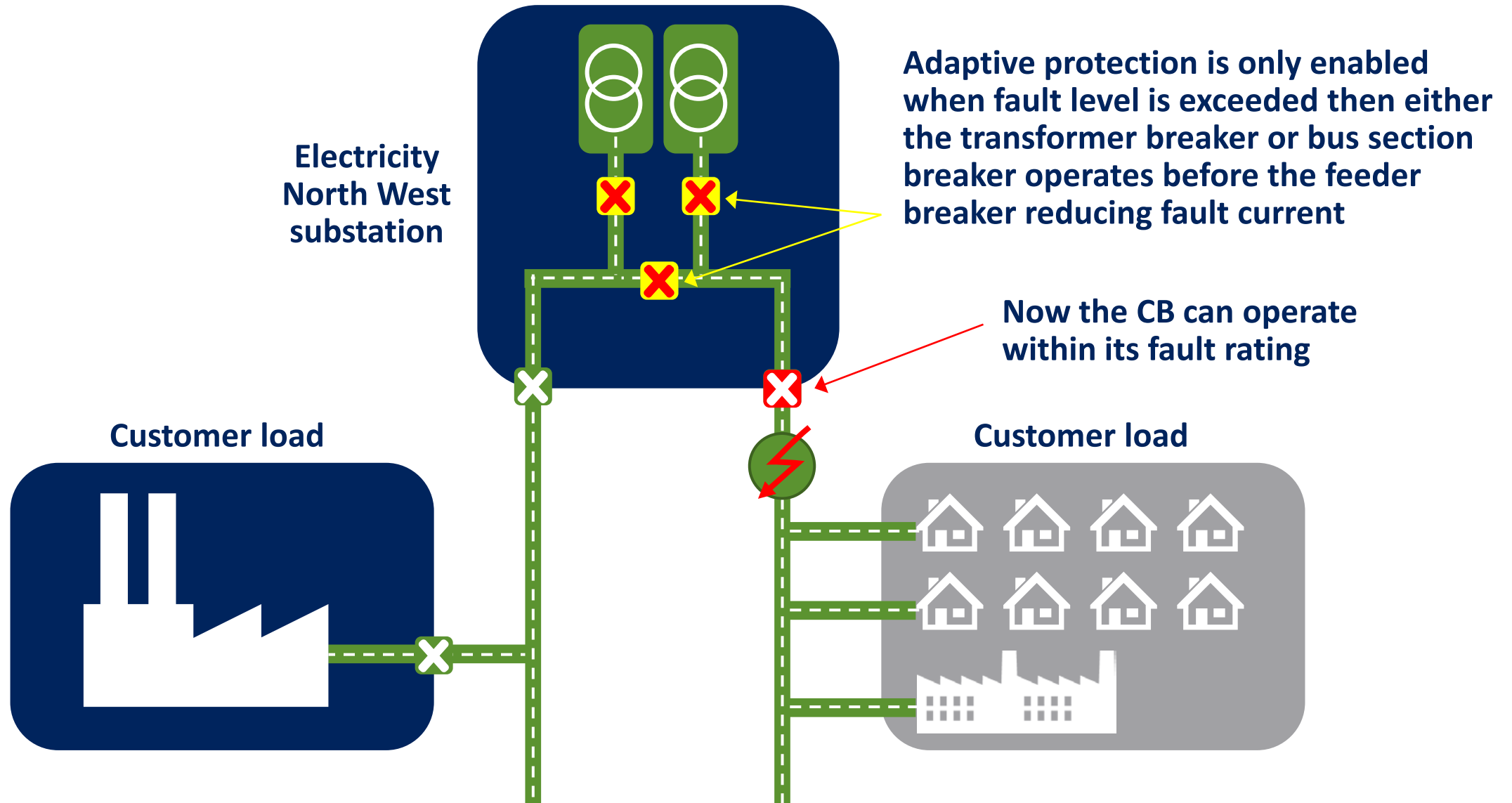


Using redundancy in the network ensures no other customers go off supply

Adaptive protection

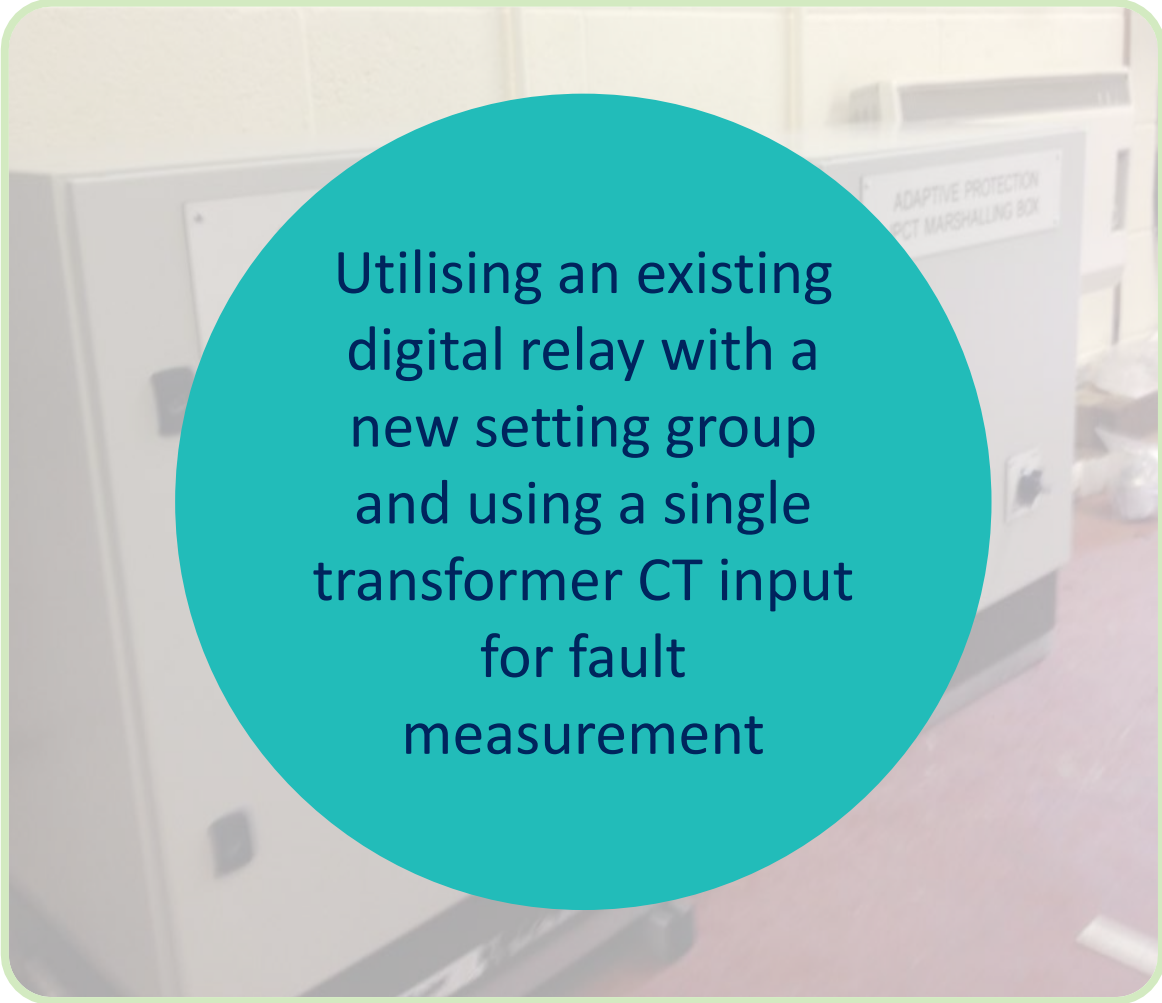


Adaptive protection

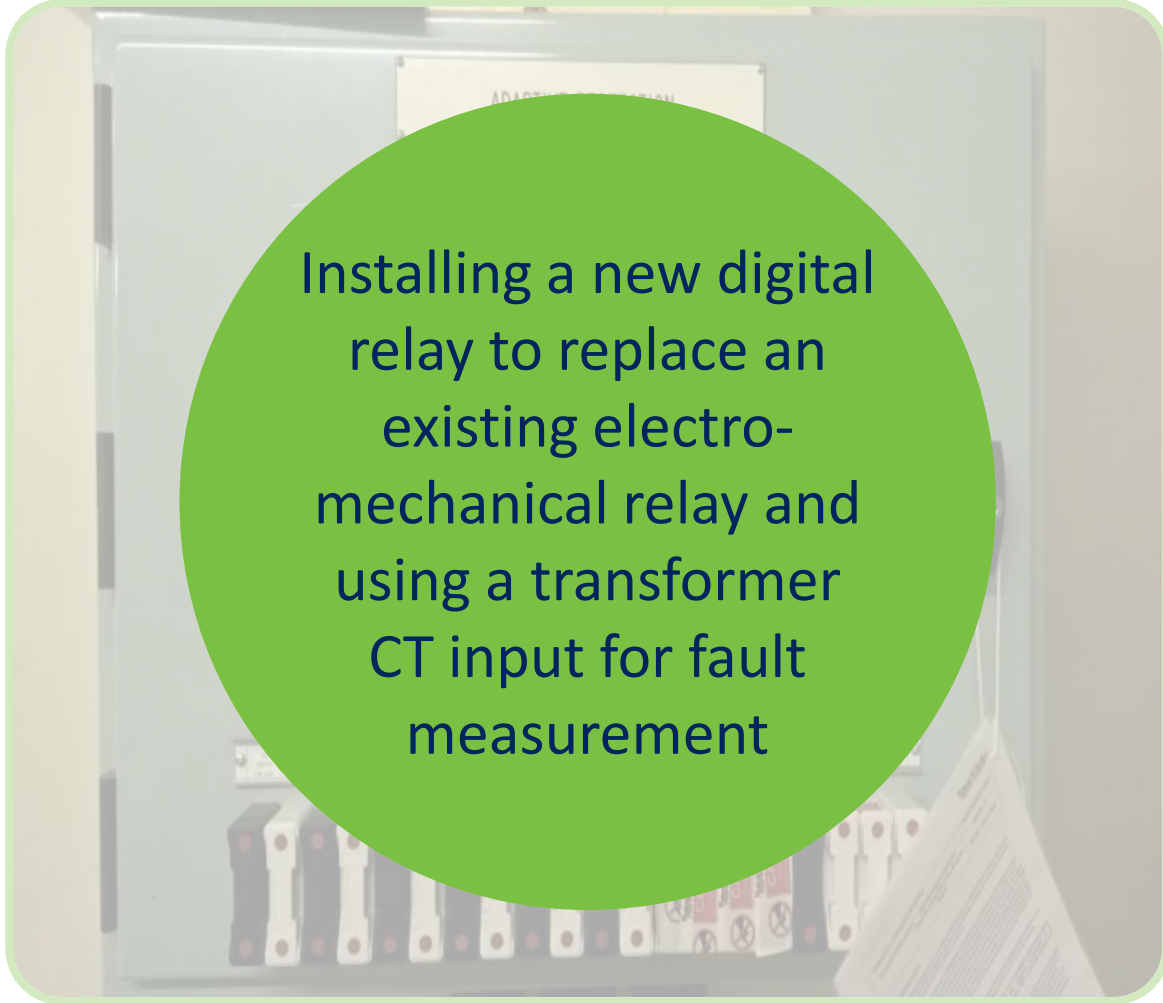




Alternative installation methods have been designed and installed to demonstrate that Adaptive Protection can be implemented by:



Utilising an existing digital relay with a new setting group and using a single transformer CT input for fault measurement



Installing a new digital relay to replace an existing electro-mechanical relay and using a transformer CT input for fault measurement

I_s-limiters – two sites and five sensing sites



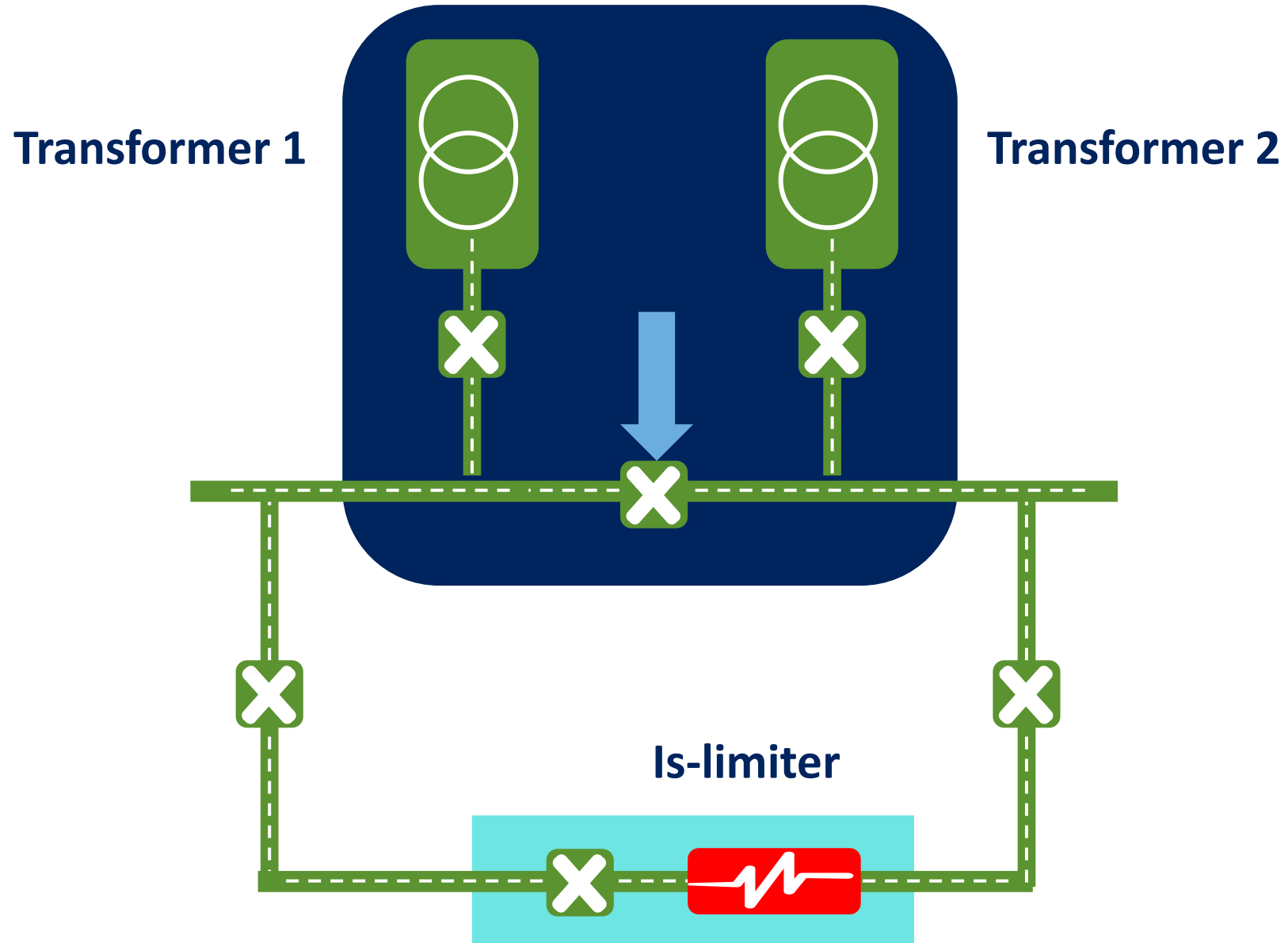
Operates within
5 milliseconds or
1/200th of a second



Detects rapid rise in current
when a fault occurs and
responds to break the current



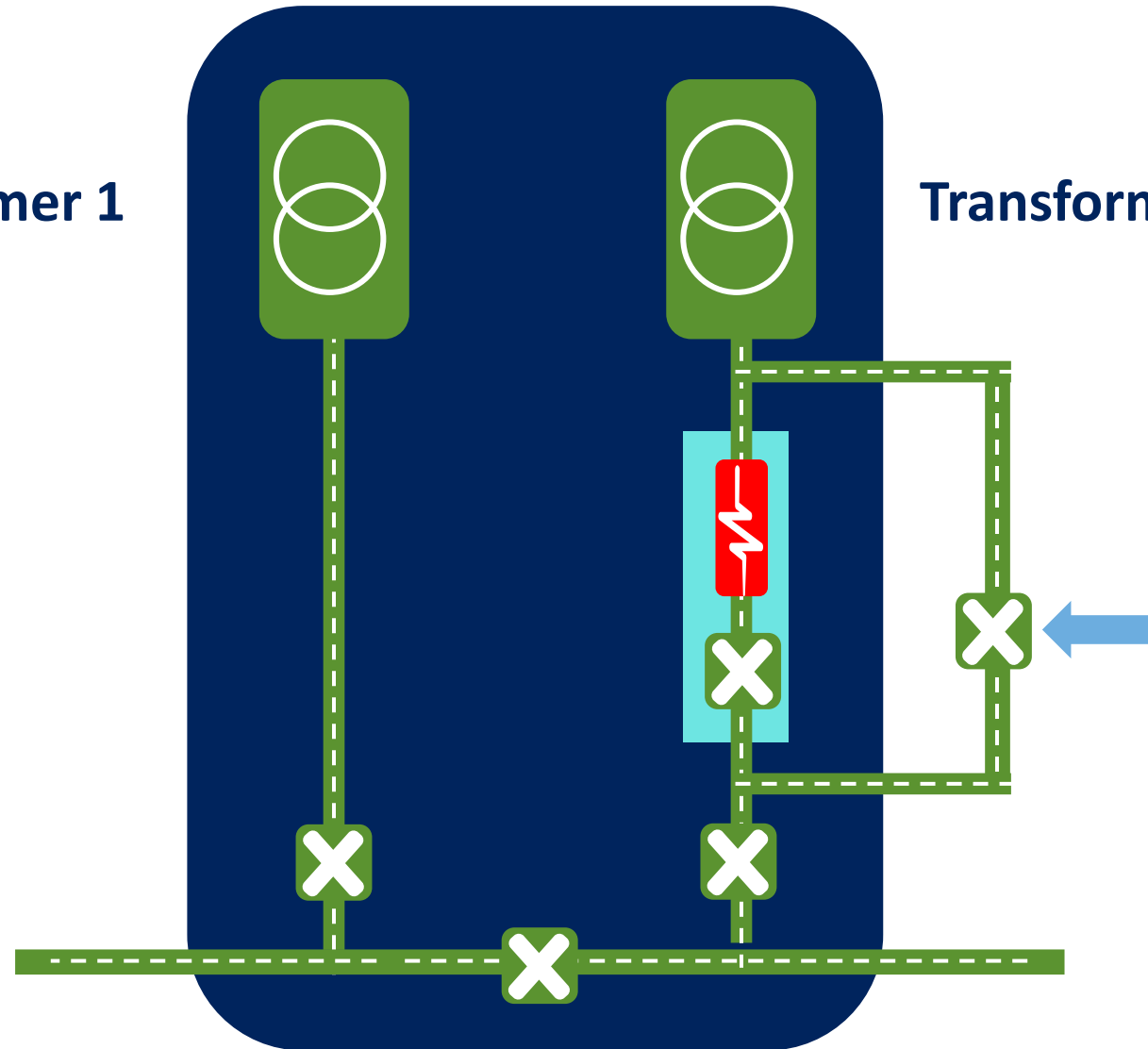
Respond will prove the
technology, review safety case
and deploy at two sites





Transformer 1

Transformer 2



I_s-limiter sites

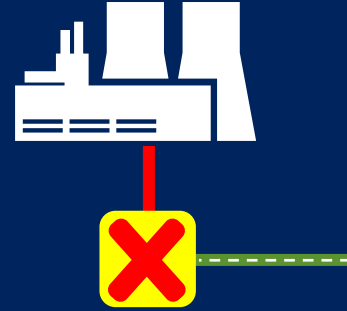


I_s -limiter



Fault Current Limiting (FCL) service

Two UU sites & three external sites



Fault current generated by customers can be disconnected using new technology



Financial benefits to customers taking part and long term to all customers

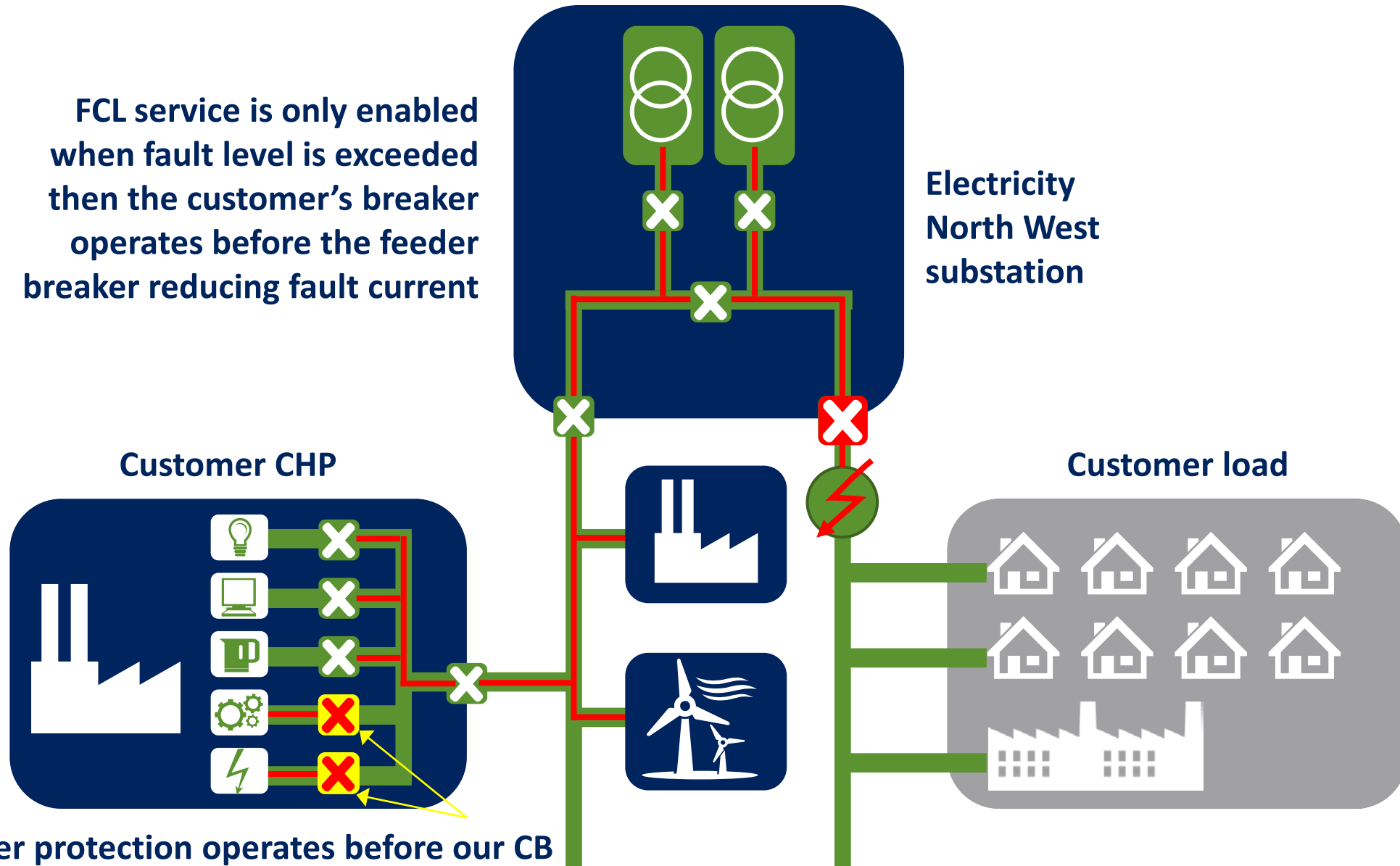


Challenge is to identify customers to take part in a trial of the FCL service

Fault Current Limiting service



FCL service is only enabled when fault level is exceeded then the customer's breaker operates before the feeder breaker reducing fault current

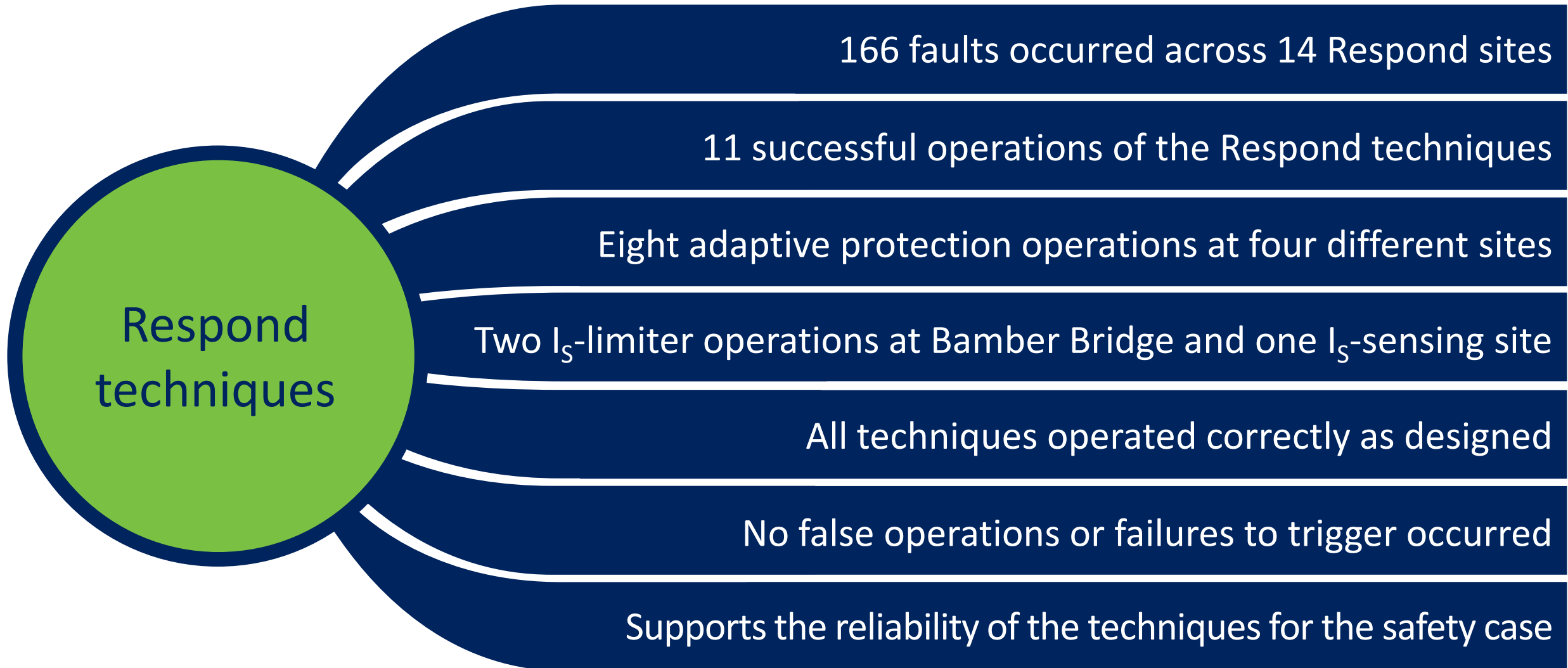


Electricity North West substation

Customer CHP

Customer load

Customer protection operates before our CB



Atherton Town Centre – Collier brook 11kV cct

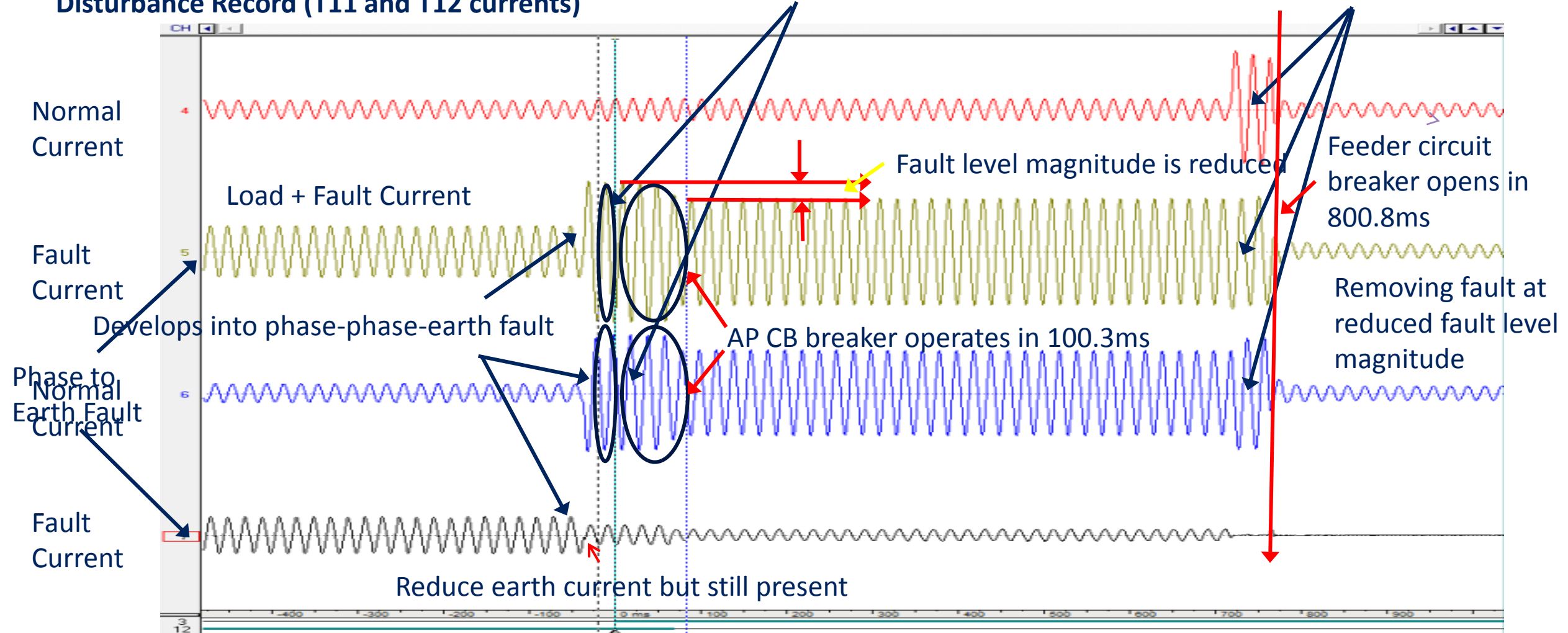
29 July 2016 @ 22:39



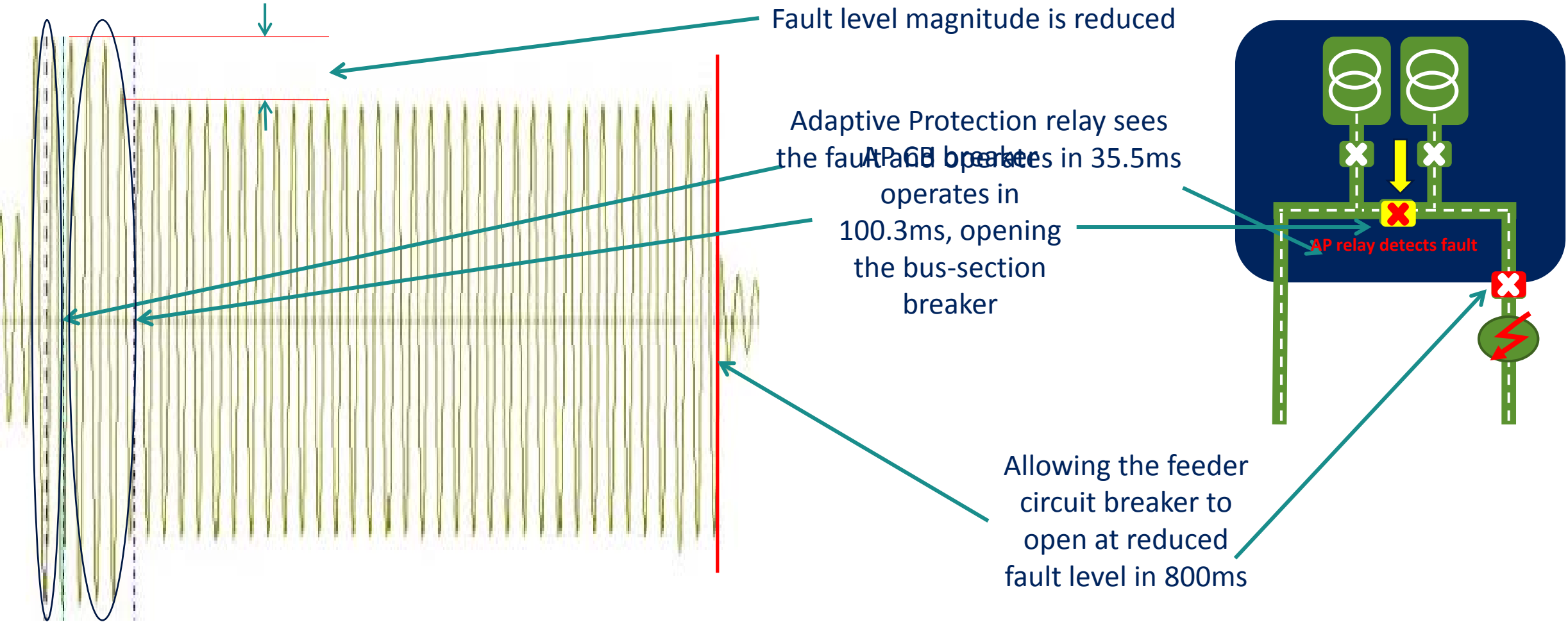
Disturbance Record (T11 and T12 currents)

Adaptive Protection sees the Fault and operates in 35.5ms

Develops into a 3 phase fault



Waveform vs Sequence



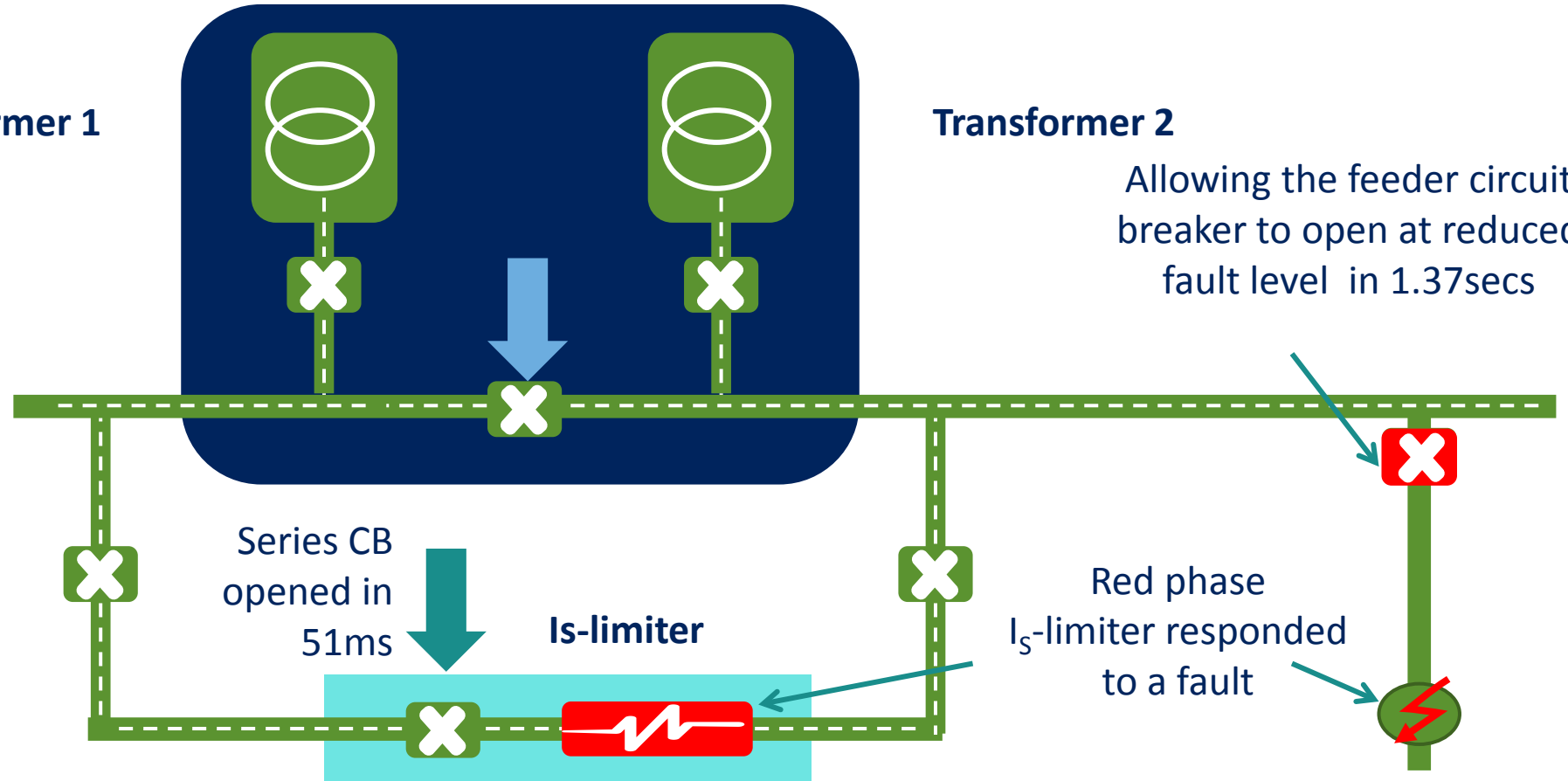


No waveforms are available due to the speed of operation of the I_s -limiter

Transformer 1

Transformer 2

Allowing the feeder circuit breaker to open at reduced fault level in 1.37secs



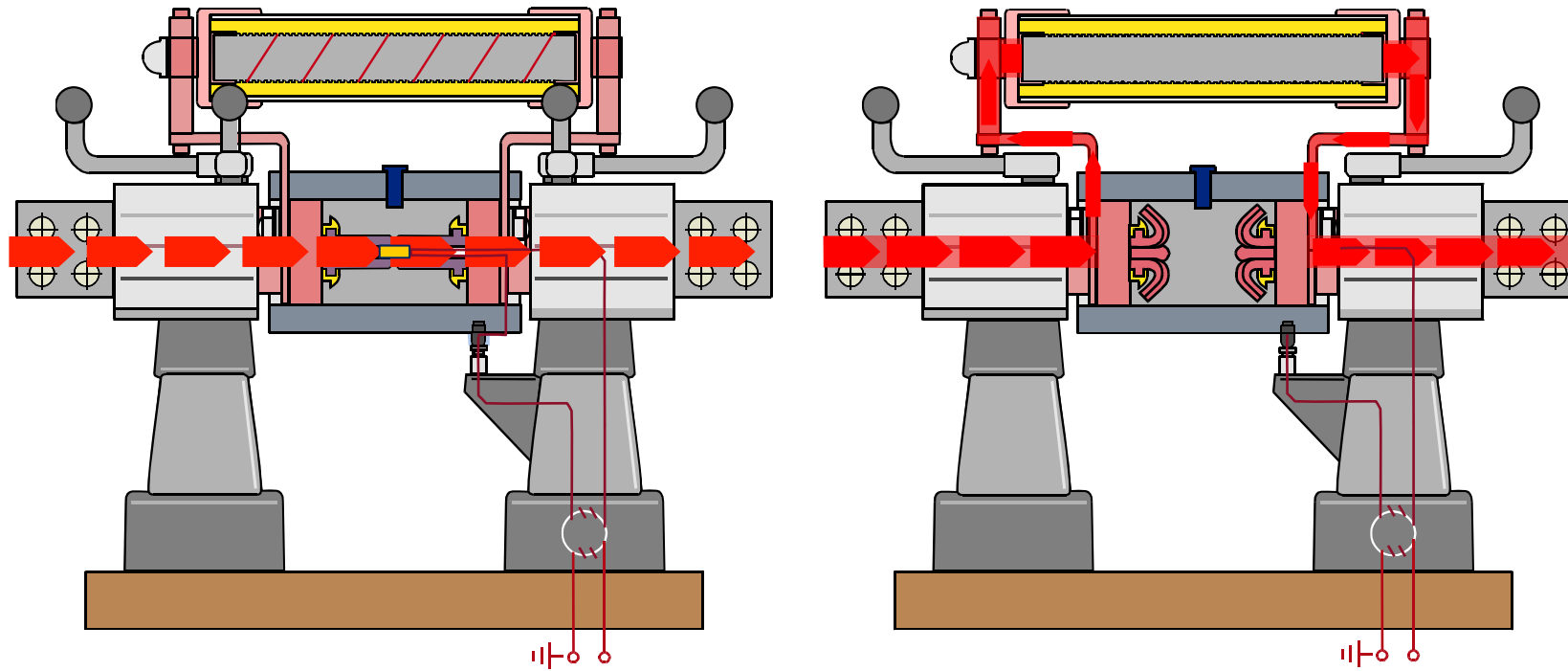
Series CB
opened in
51ms

I_s -limiter

Red phase
 I_s -limiter responded
to a fault



Function: Insert-holder with insert



Bamber Bridge red phase fuse



Bamber Bridge yellow phase fuse



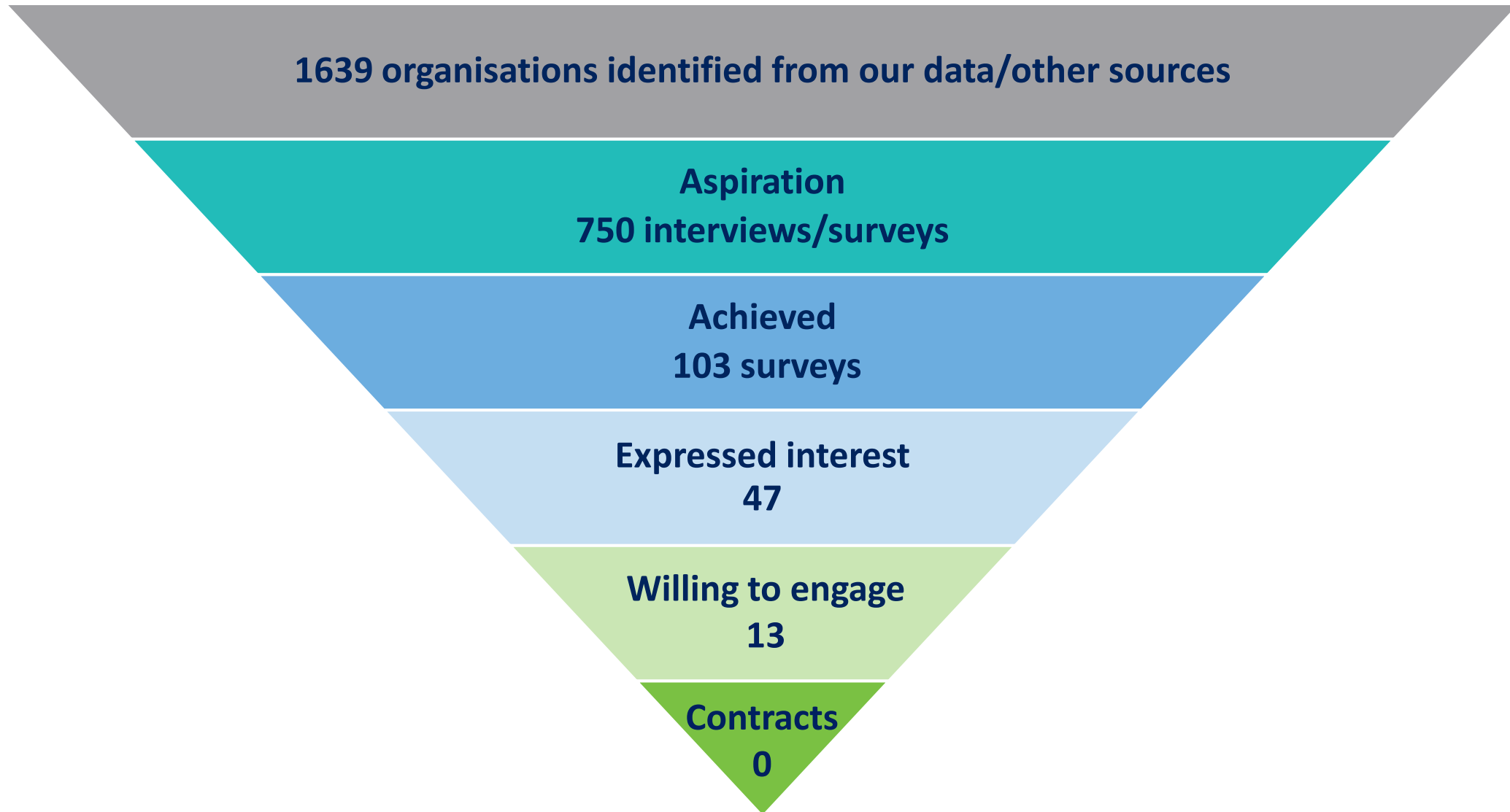


Survey analysis
'appeared to prove'
the hypothesis that the
**Respond method enables a
market for an FCL service**



A target market was identified
of customers from **non-
manufacturing industries** and
those
**'able to constrain their motor
or generator'**
for up to 10 minutes, without
significant impact

The reality – challenges of engaging with customers



Risks - barriers to transitioning from interest to agreeing terms



Essential to have electricity available 24/7 or a 10 minute constraint would have significant impact
Connection not within project timescale or not connected in parallel



Nervousness about the number of constraints
Long and short term impact on equipment / increased maintenance



Impact on operation of their business & loss of export ability
Breach of service level agreements (Triad & capacity market) & reputation



Unease at relinquishing control of equipment
Arrangements for re-closure / having staff on standby



Financial incentive = key driver for target market
But only if sufficient to offset all risks AND the revenue from other commercial arrangements

Prototype built to demonstrate a FCL service modules

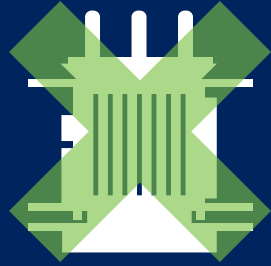


External view of the RTU and AP panel used to communicate and control with the FCL service installation

Internal view of the RTU

Internal view of the FCL service protection Adaptive Protection panel





Decommission the Respond assets



Health study review based on condition monitoring analysis



Carbon impact study on Respond vs traditional approaches



Complete and peer review the safety cases for each of the Respond techniques



Update our policy and procedures to use the Respond techniques

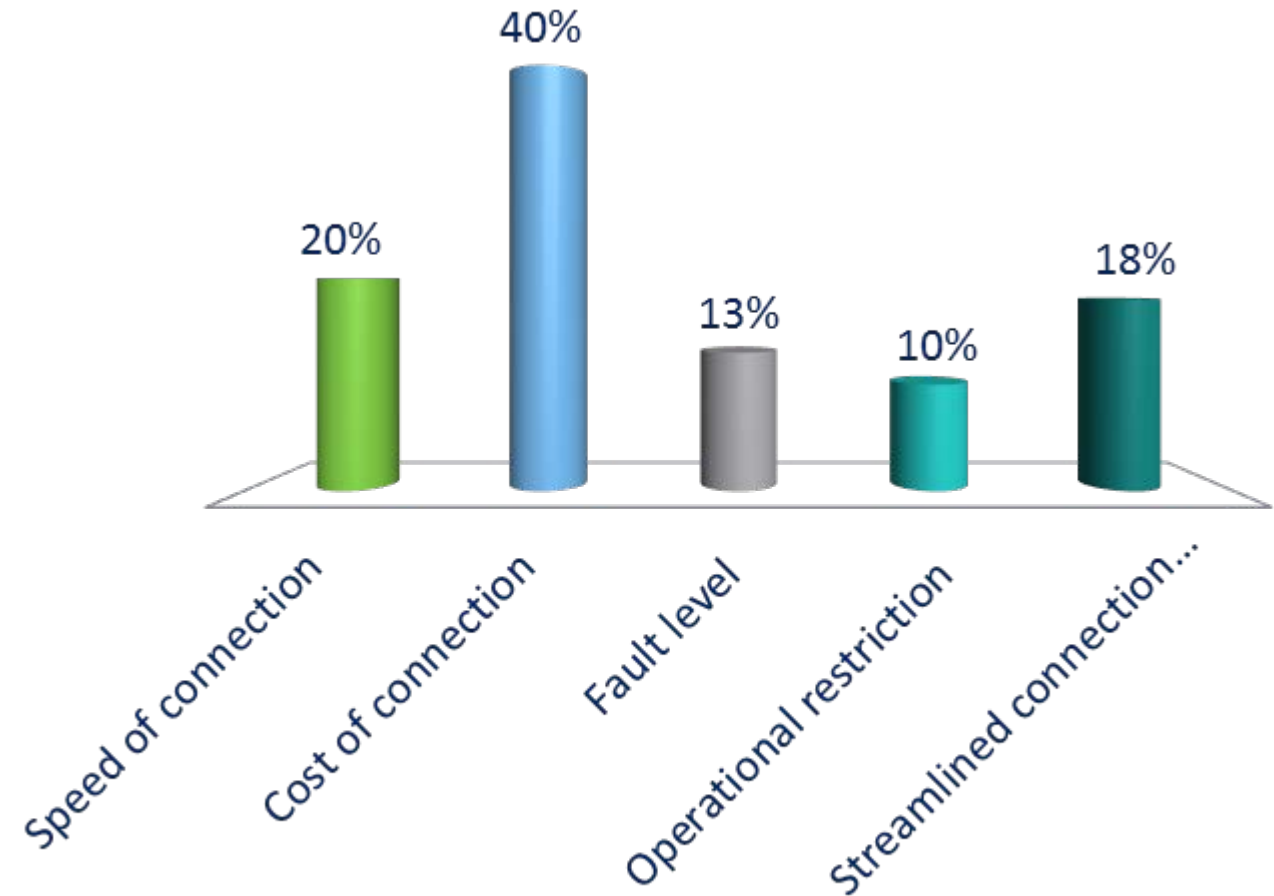


Closedown report

Which challenge do you feel is the most important for a new connection?



- A. Speed of connection
- B. Cost of connection
- C. Fault level
- D. Operational restriction
- E. Streamlined connection procedure



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SMART STREET

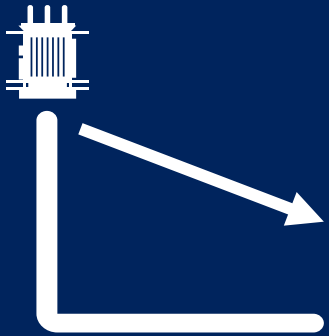
Project update

Ben Ingham
Innovation Engineer

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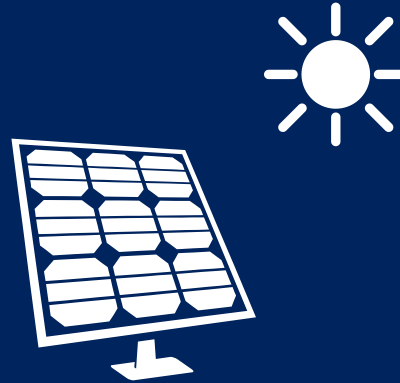
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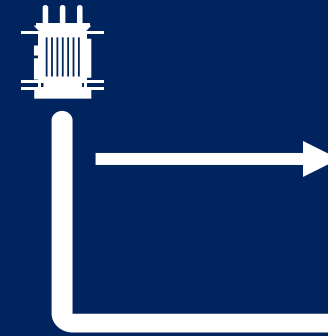
Historic networks have no active voltage regulation



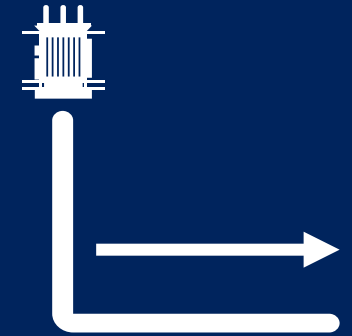
LCTs create network issues
Customer demand could cause voltage to dip below statutory limits



Customer generation could cause voltage to exceed statutory voltage limits



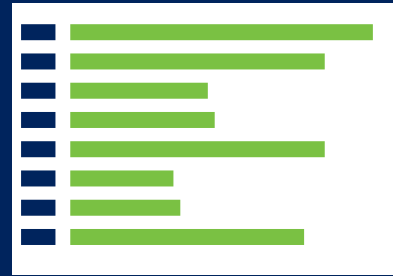
Smart Street stabilises voltage across the load range and optimises power flows



Conservation voltage reduction
Stabilised voltage can be lowered making our network and customers' appliances more efficient



£11.5m,
four-year
innovation
project



Started in Jan
2014 and
finished in Apr
2018



Quicker
connection of
LCTs

Lower energy
bills

Improved
supply reliability



Trials period
Jan 2016 –
Dec 2017



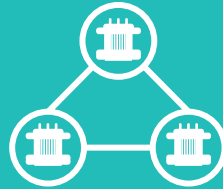
Extensive
customer
engagement
programme
throughout
project



Six primary substations
67,000 customers
11 HV circuits – five closable HV rings



Three pole-mounted HV capacitors
Three ground-mounted HV capacitors



38 distribution substations
Five OLTC transformers



Five substation capacitors
79 LV circuit capacitors

Overview of research workstream



Quantified the voltage optimisation and loss reduction techniques used in Smart Street



Proved the benefits of meshed networks and the effects on power quality






Quantified the cost benefits and carbon impact related to the Smart Street solution



TNEI provided research support and consultation for the duration of the trials



Network benefits	Benefits from reduced losses and deferred reinforcement if ...	Customer benefits
 An icon featuring three interlocking gears in shades of blue and green, with a white power plant symbol in the center of the largest gear.	 An icon showing a white warning triangle with a green silhouette of a worker with a shovel, and a large green arrow pointing to the right.	 An icon featuring a central green pound sterling symbol (£) surrounded by four white square symbols and four curved arrows forming a circle.
<p>Alleviate network issues</p> <p>Facilitate energy savings</p> <p>Reduce network losses</p>	<p>Smart Street investment costs low</p> <p>Demand growth and LCT uptake uncertain</p>	<p>Economic benefits per customer independent on network type</p>



Optimisation benefits (energy)

Optimisation benefits (losses)

Trade off between loss and energy consumption reduction

Carbon benefits



6-8% voltage reduction
5.5 – 8.5% energy reduction
All networks similar energy reduction


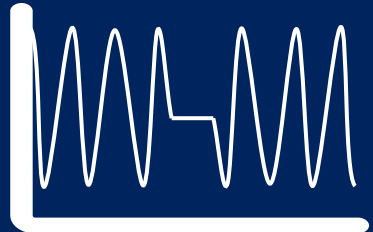


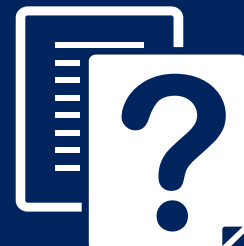
Up to 15% loss reduction
Rural network has highest loss reduction

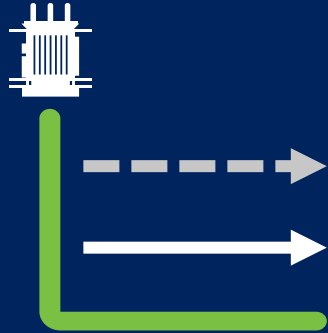
Does exist but depends on load composition
Energy consumption dominates
Total energy reduction independent of weightings applied

Electricity system emissions reductions of 7% to 10% may be possible with a full application of Smart Street

Overall impact of Smart Street trials



Perception of power quality	Experience of SDIs	Fault data	Smart Street benefits	The hypothesis
				
<p>Perceptions driven by exposure to power cuts</p> <p>Minimal differences re frequency and/or duration</p> <p>On balance positive changes</p>	<p>Not spontaneously associated with a reduction in power quality</p> <p>Do not negatively impact customers' power quality perceptions</p>	<p>SDIs were generally linked to network faults unassociated with the trials or with equipment installation</p>	<p>Generally customers perceived the Smart Street project to have positive or at least neutral implications</p>	<p>Customers in the trial area have not perceived any changes in their electricity supply when the Smart Street method is applied</p>



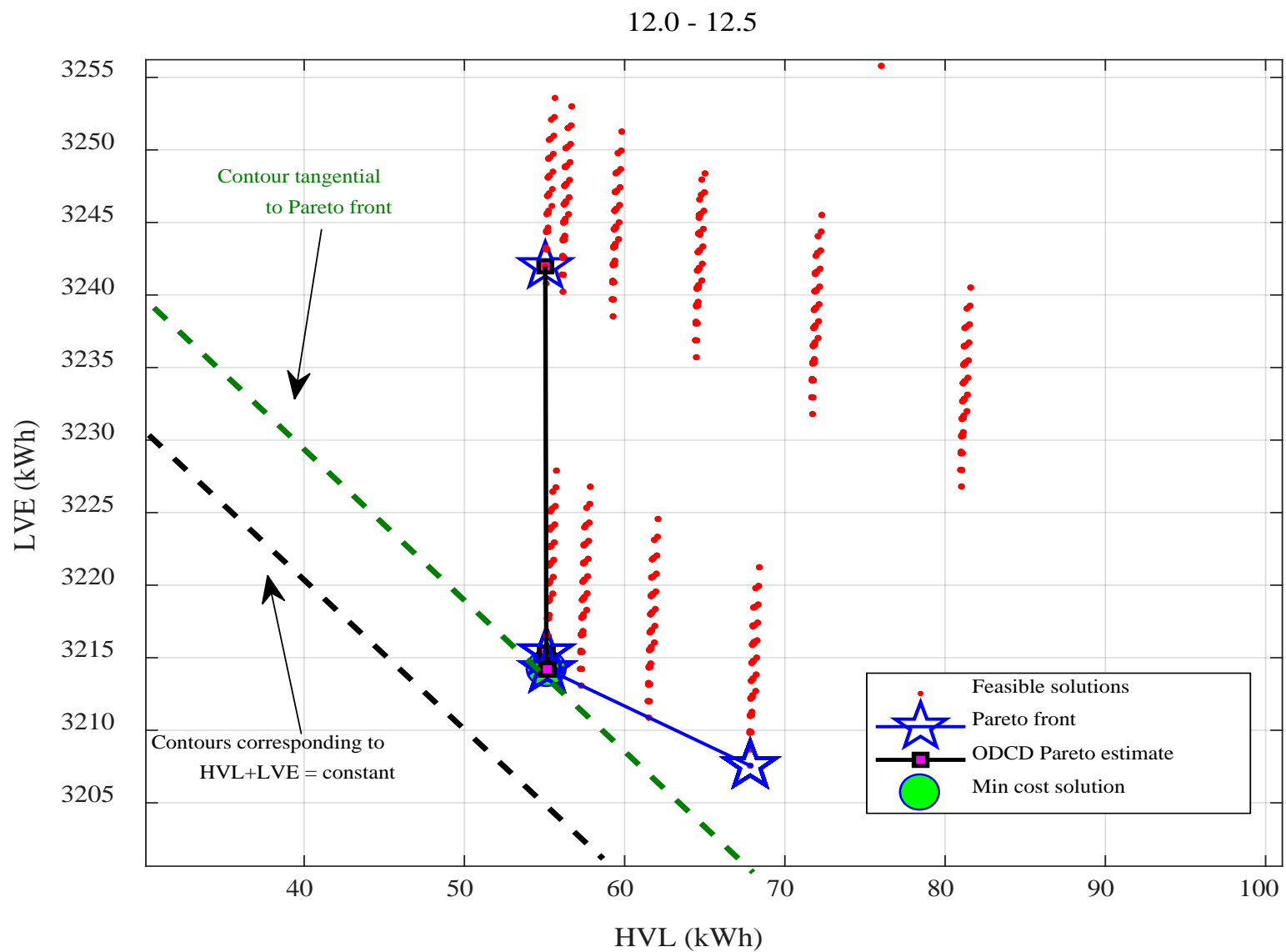
Monitored and actively optimised LV network

Proven that techniques save energy

Potential deferment of reinforcement

Associated carbon equivalent savings

Losses vs energy savings





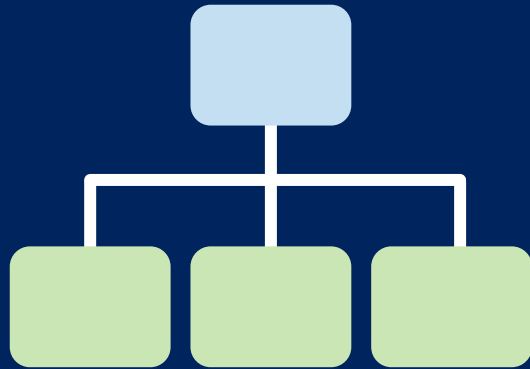
Reduces
voltage
issues

Improves
asset
utilisation

Reduces
losses

Increases
fault levels

No benefit
to permanent
connection –
only mesh at
beneficial
times



System
architecture


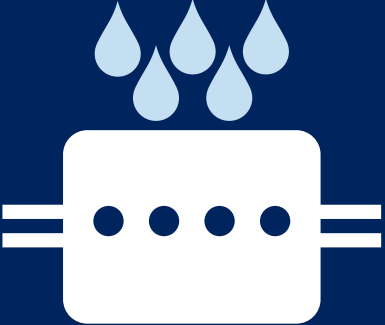




Integration with
existing SCADA
system



Use of single line
diagram



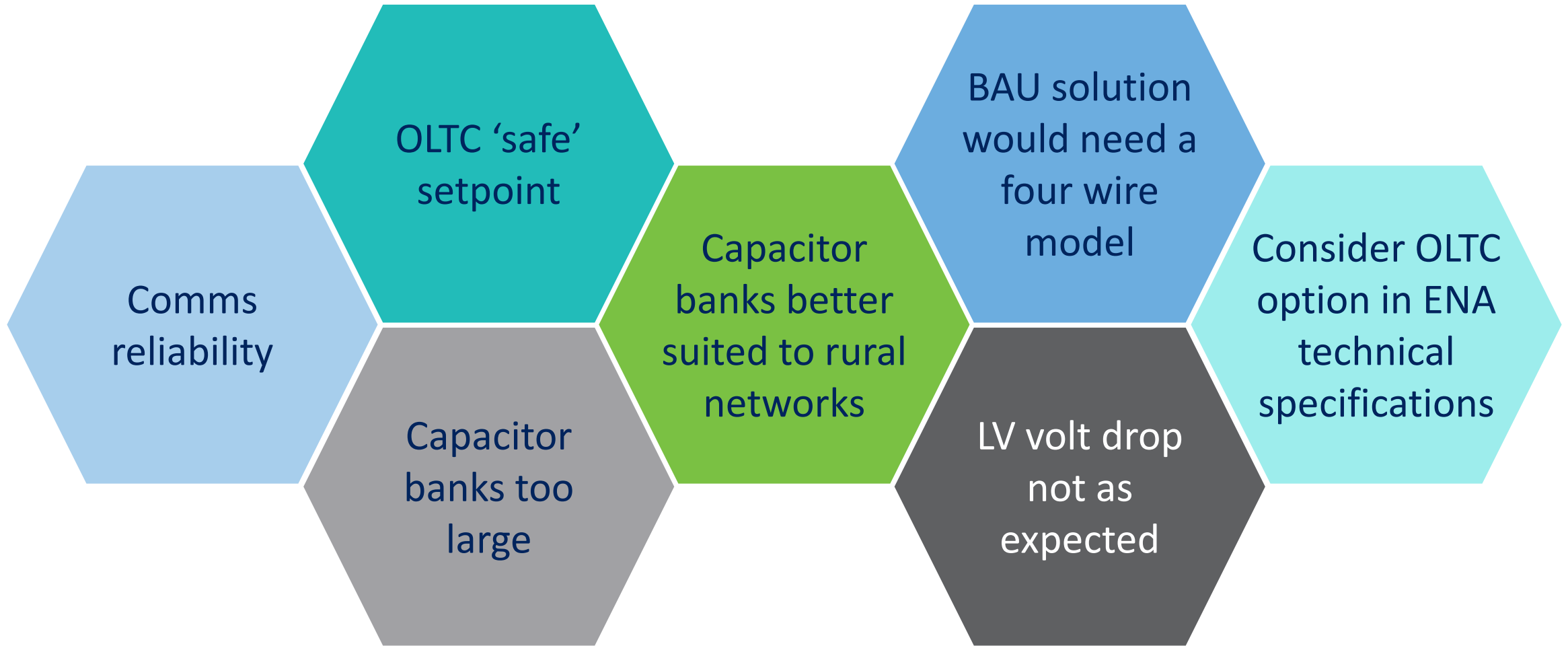
			
Communications	Water ingress	Cabinet design and location	Enclosure size







Reduction of approx 5% at HV level

Reduction of 7 – 10 % at LV level
(network dependent)

Significant merit in reducing UK carbon emissions, particularly through reducing network losses and customer energy use





LV Design	OLTC	Connections	Monitoring
			
Voltage drop not as severe as expected	Electricity North West specification modified to allow for use of OLTCs	Update connection process for LCTs	Fit monitoring to identify clusters



Lynx housing to be redesigned



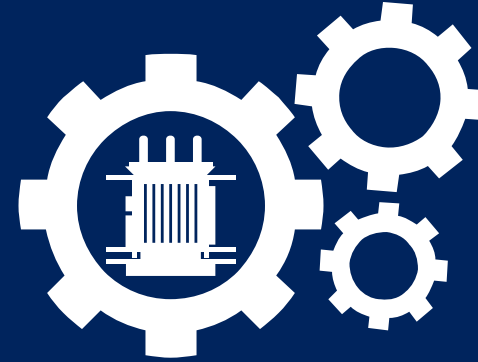
Monitored network being retained



Integration with new NMS



Capacitors potentially useful if loads increase



Full network optimisation

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north west**

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Celsius

Project update

Geraldine Paterson
Innovation Engineer

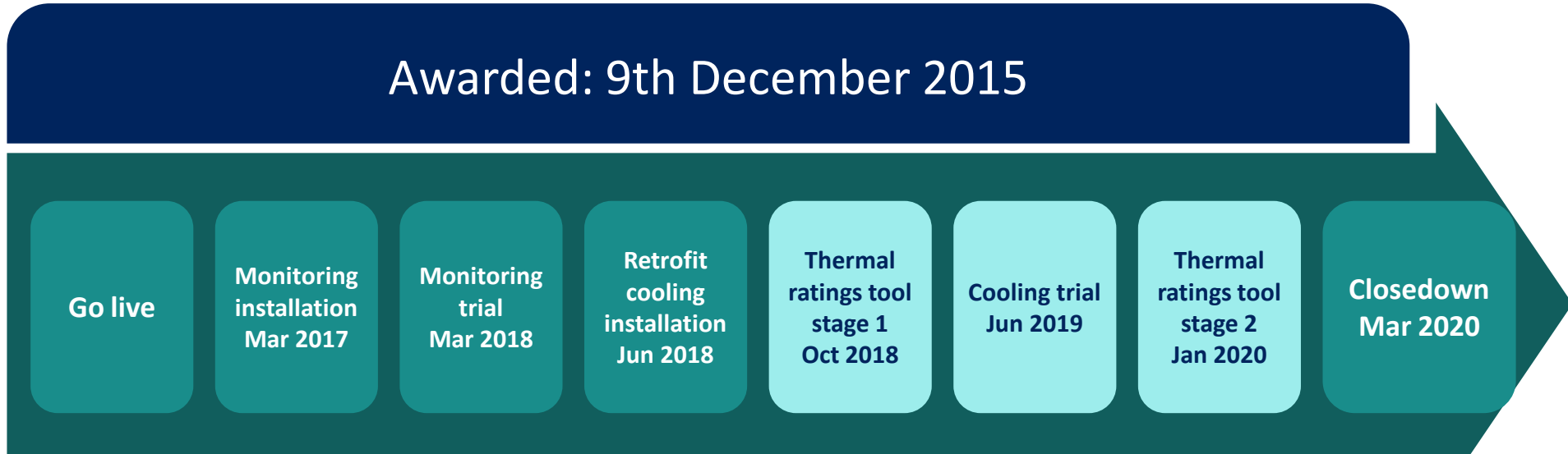
Stay connected...



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Awarded: 9th December 2015



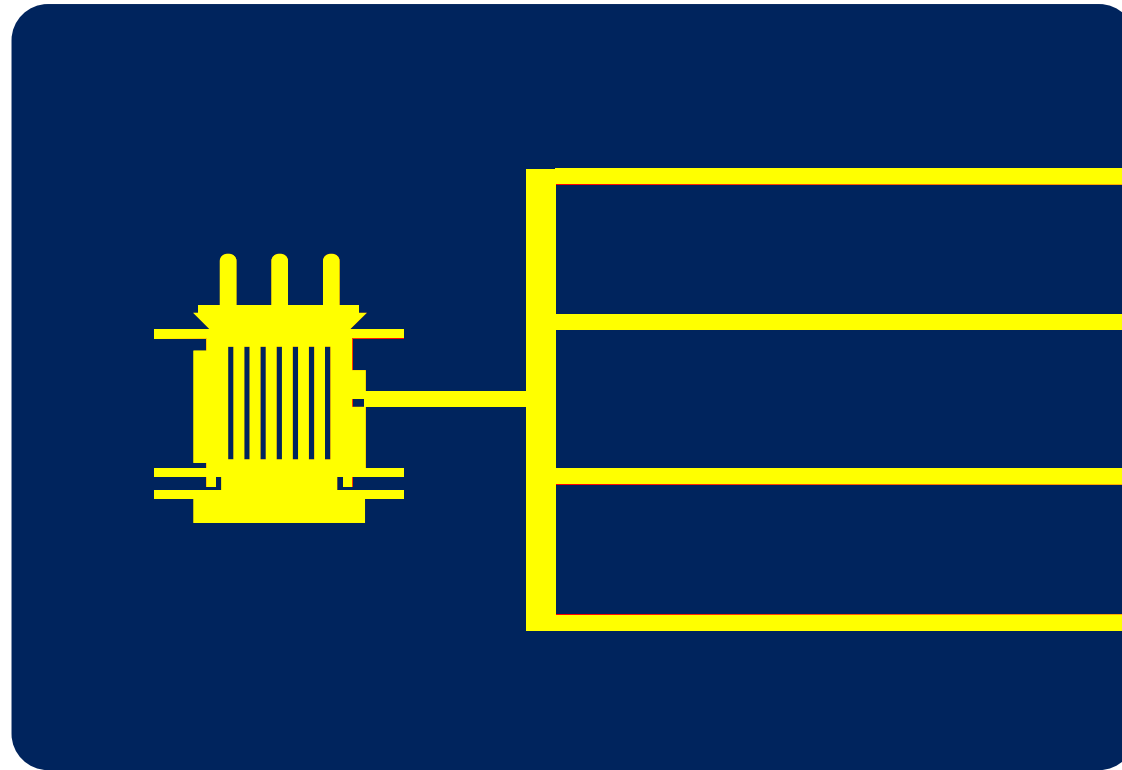
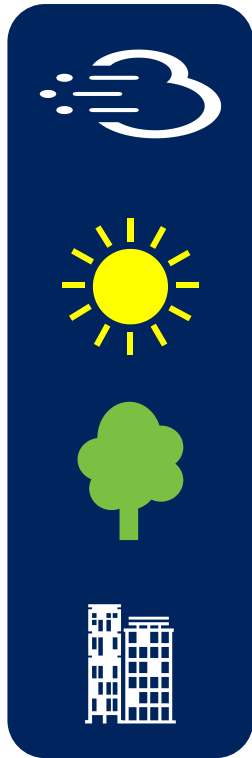
Investment

£5.5 million

Up to £583m across GB by 2050

Financial benefits

The problem



Distribution
substation



Customers'
LCTs

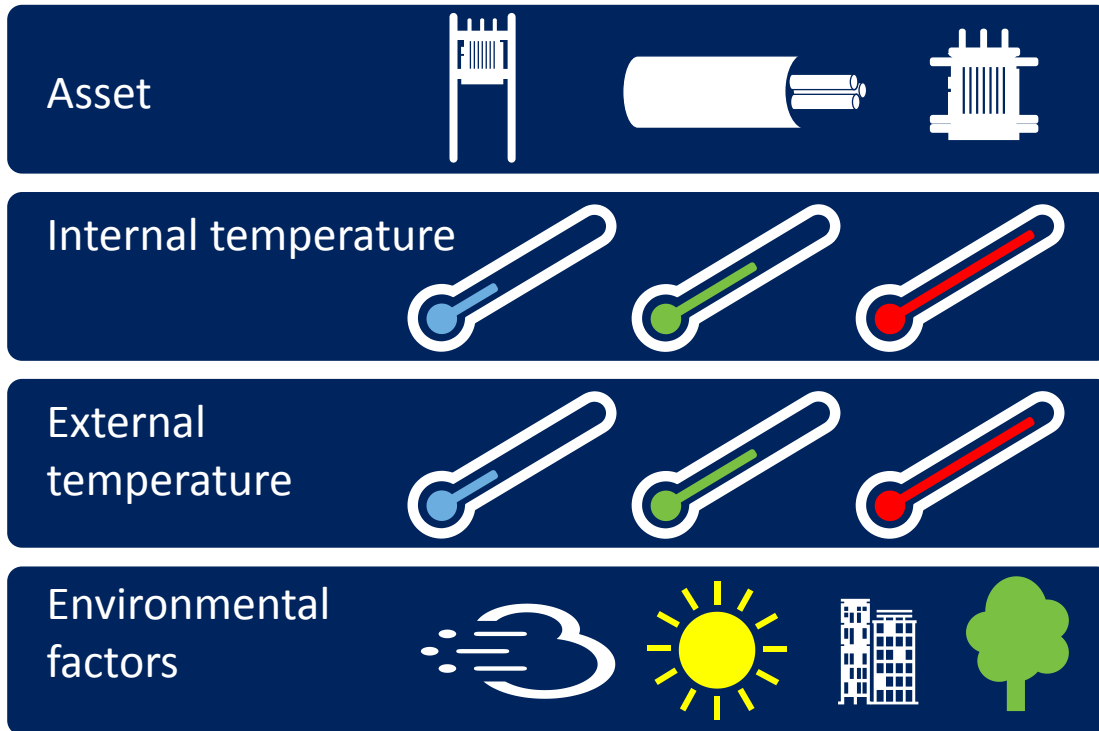
Step 1: Fit thermal monitoring



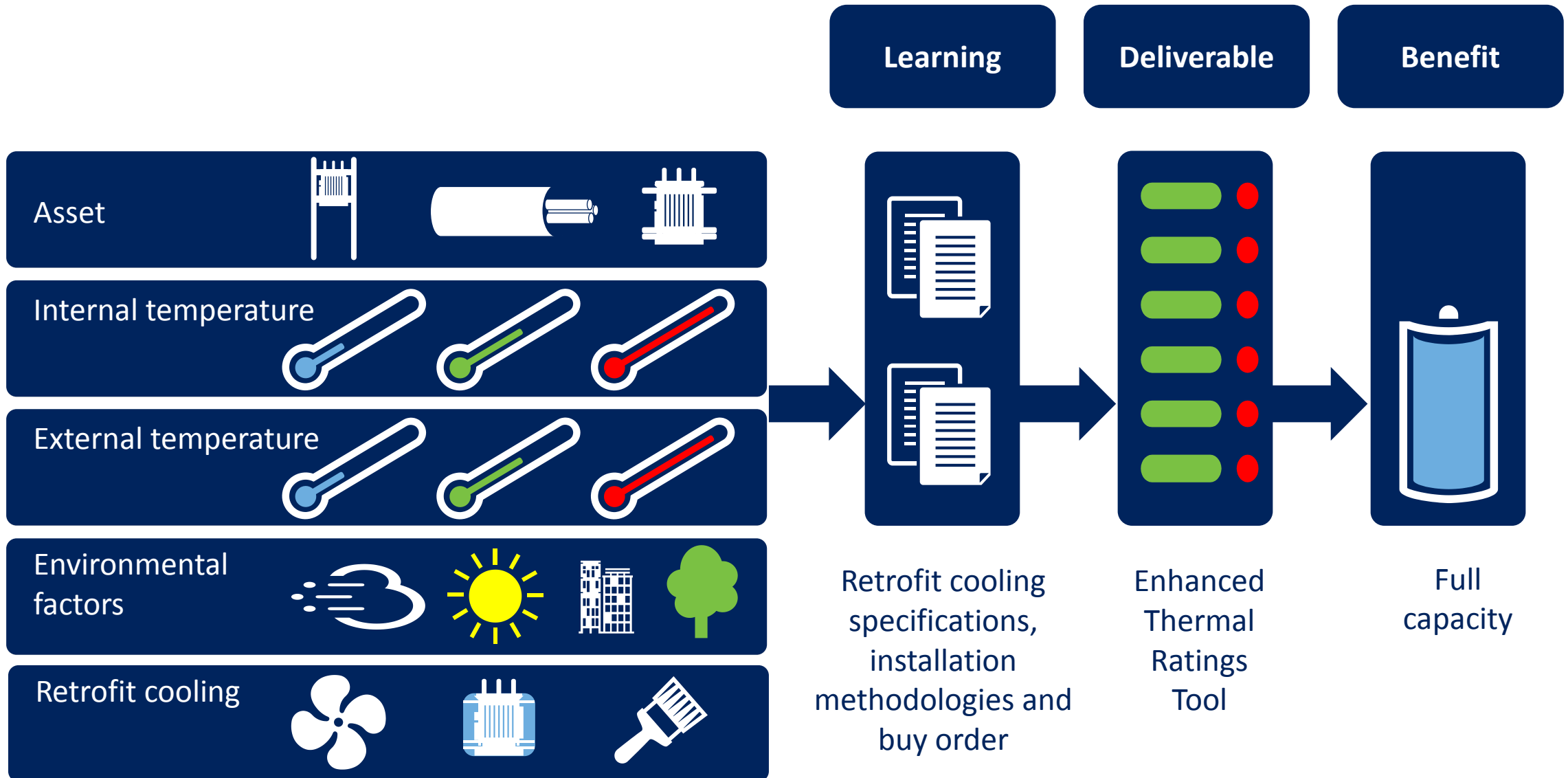
Learning

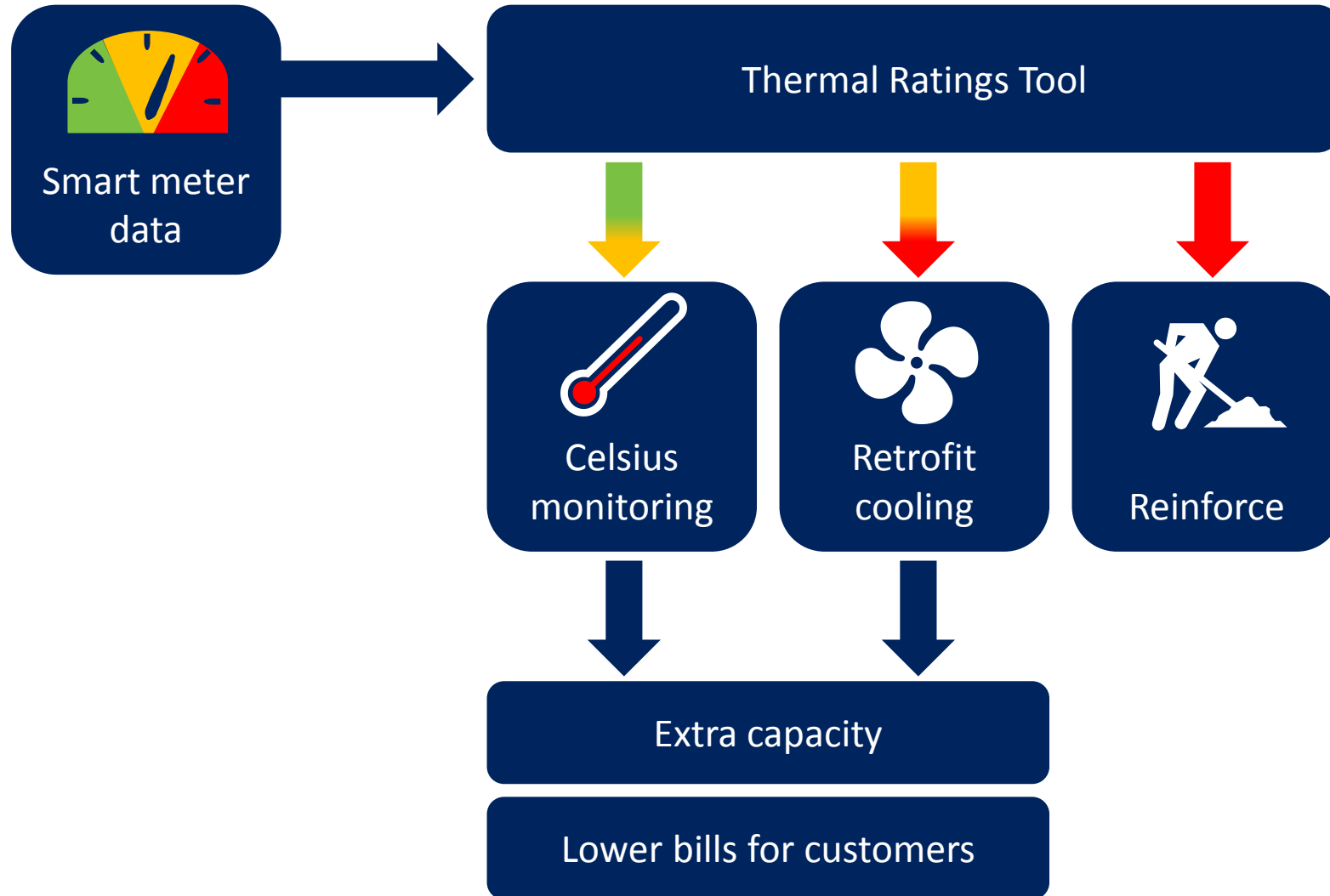
Deliverable

Benefit

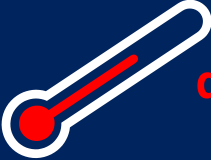
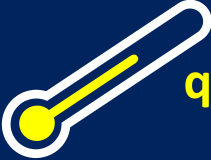
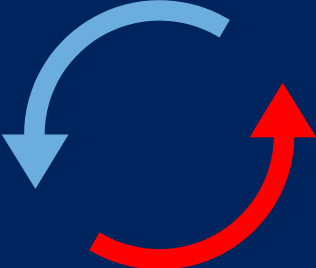
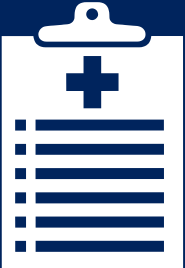


Step 2: Retrofit cooling







Thermal analysis	 q_{core} Internal asset temperature = Thermal coefficient \times External asset temperature  q_{external}
Thermal flow study	 Research into heat and air flows for optimal substation design
Asset health study	 Examines effects of increased load and cooling techniques on assets



Allows tracking of installation progress and data quality across all sites, including overview, site summaries, and issue tracking

Celsius

SITES

ALERTS

HUBS

Site	Code	Type	Status	Hubs	Sensor Positions	Measurements
ALBRIGHTON EST	415402	2	OK	C3E4B5B7319		85 % coverage
ALBRIGHTON RD	415599	2	OK	2045AC6E8B60		100 % coverage
ALDER AVE	212304	2	OK	10172469DA63		100 % coverage
ALEXANDRA RD S	171051	2	OK	2218AF88E894		98 % coverage
ALLITHWAITE	618166	1	OK	1E0882561604		100 % coverage
ALTRINCHAM FOOTBALL	171011	2	OK	14165694CF3F		100 % coverage



Allows visualisation and download of retrofit monitoring data across any site, sensor position and timescale

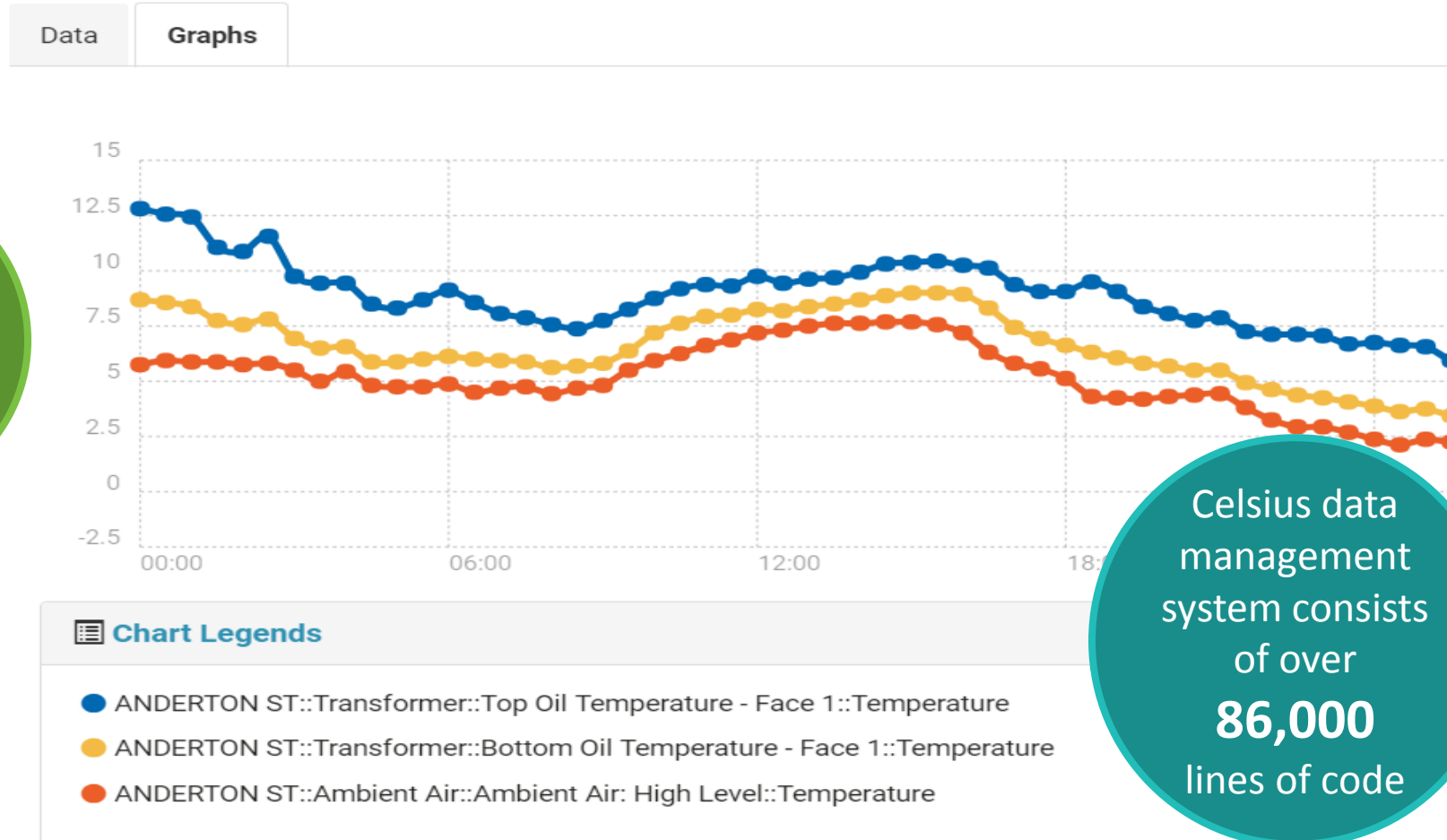
Celsius

LATEST DATA

SNAPSHOTS

Over **750,000** inbound requests handled

Nearly **130 million** measurements taken



Celsius data management system consists of over **86,000** lines of code



Goal: To know the hotspot temperature from one external sensor

1

Use 'Smart' transformer data to understand link between hotspot and internal oil

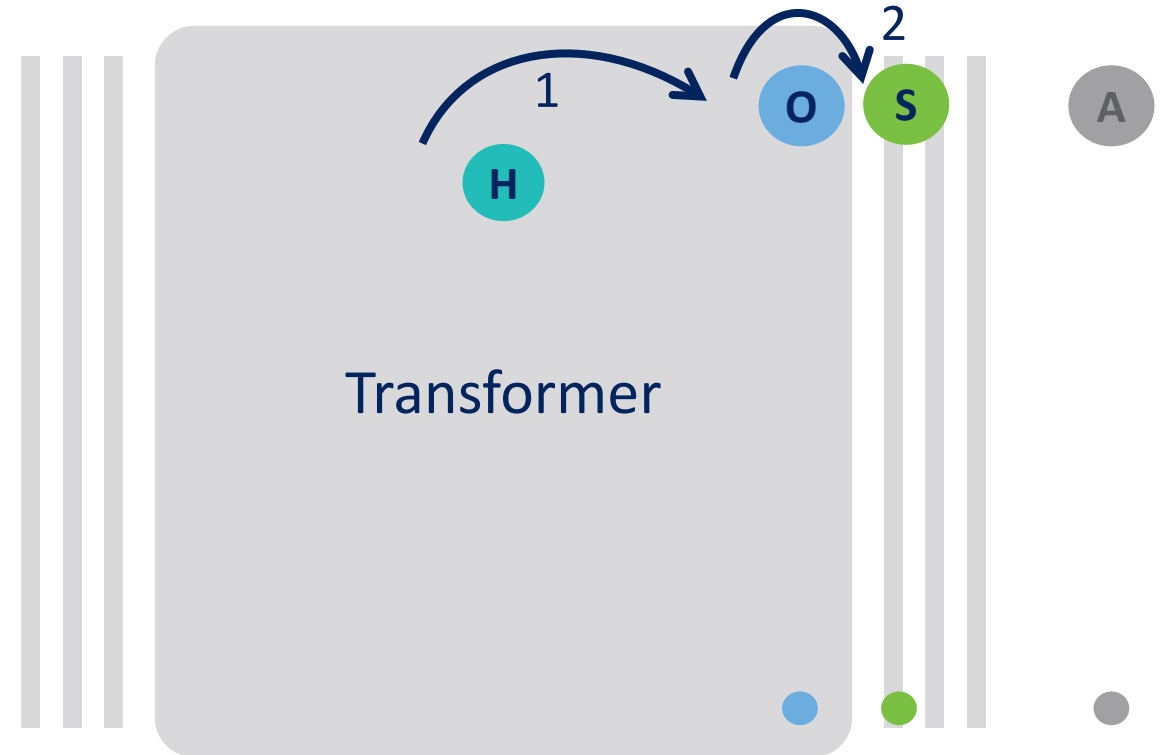
2

Use oil measurements to link between internal oil and surface measurements

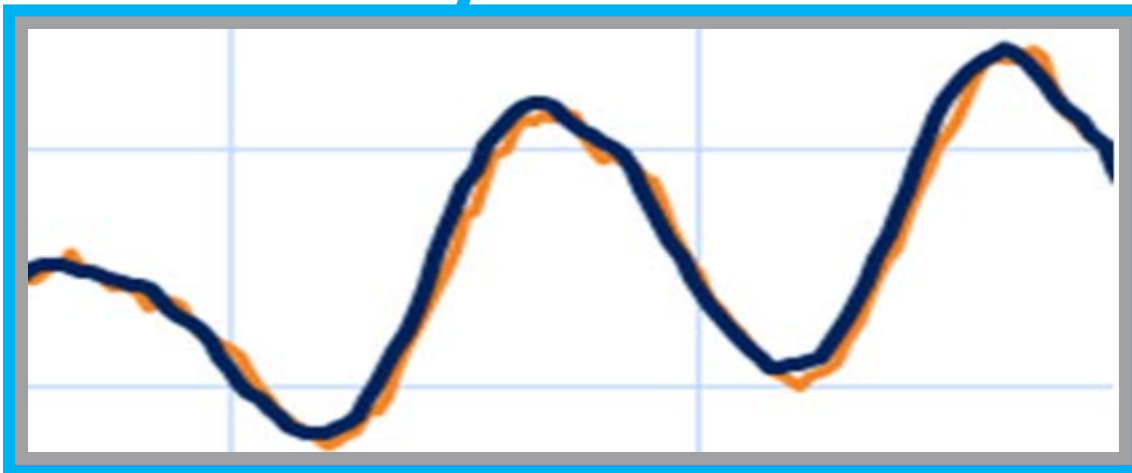
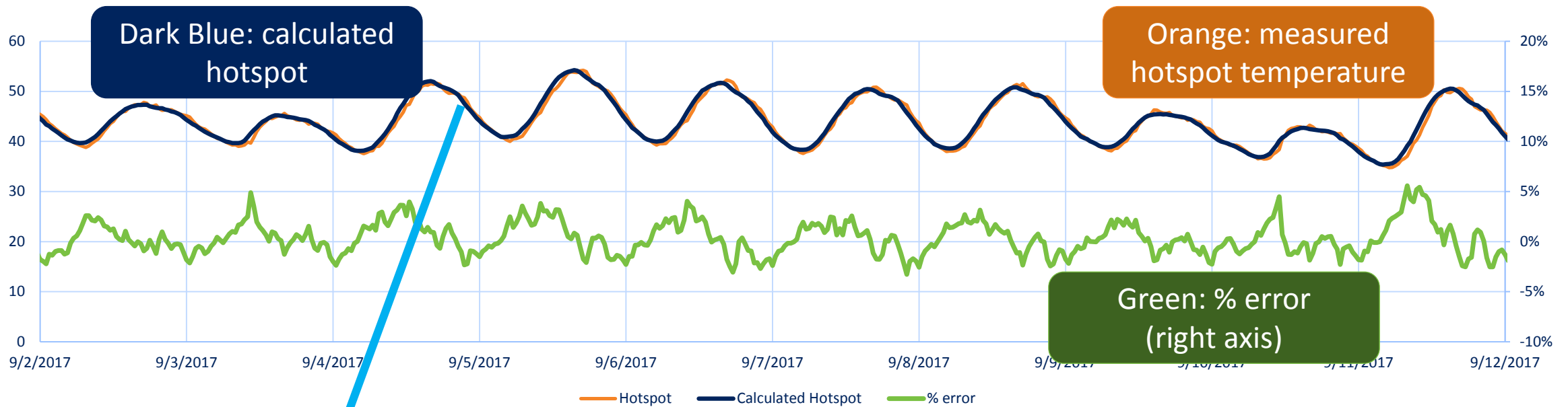
3

Develop a method to use surface measurements to estimate hotspot

Taking into account ambient conditions and characteristics of the transformer



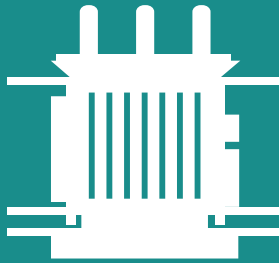
Transformer hotspot calculation



Analysis supports the case for single sensor hotspot calculation that could be rapidly deployed to BAU and at low-cost



Six trial substations modelled



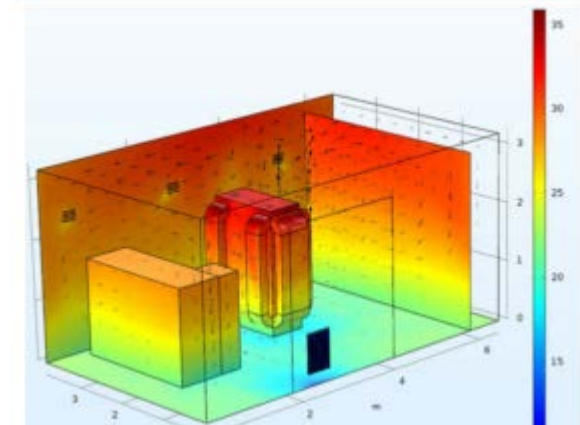
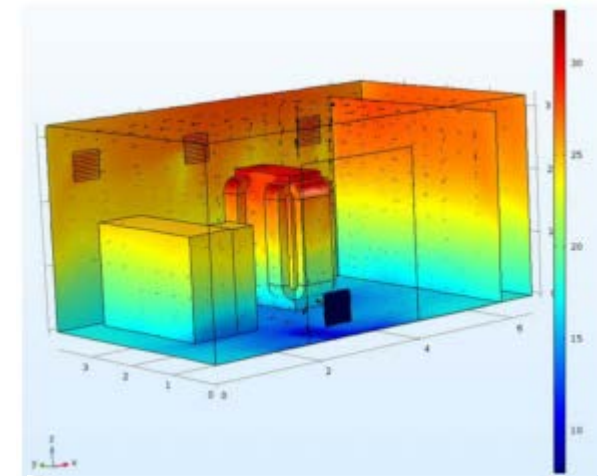
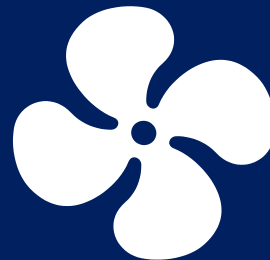
Validated with monitoring data



Changes to ENW Substation Policy



Application of cooling to models underway





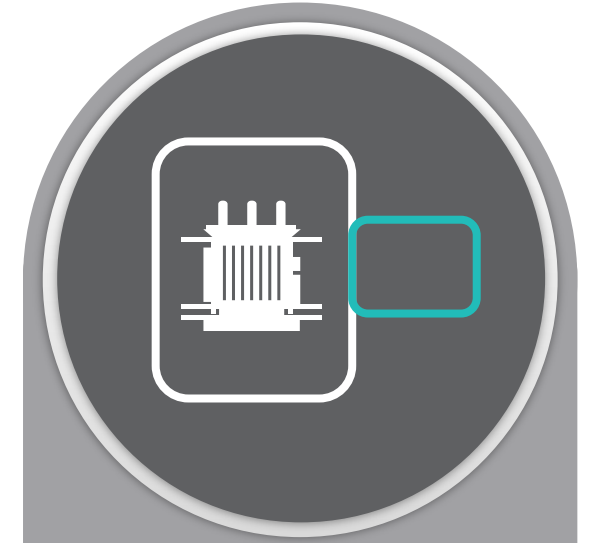
Subset of
monitored sites
(100 out of 520)



Appropriate mix of
outdoor, GRP,
brick building, etc



Operating
temperatures at
the site from
monitoring data



Physical
requirements of
the cooling
technology



Powered technologies which can be used to push or pull the hot air from the building



Ekkosense

Uses a fan to pull air over the transformer, and expel it through the top vent

Air is directed by using screens to create negative pressure inside the building

Warm air is directed through trunking to an exit vent





Powered technologies which can be used to push or pull the hot air from the building



Passcomm

Uses equipment to force air from outside through the lower vent, which creates positive pressure inside which expels through a high exit vent





Improving ventilation



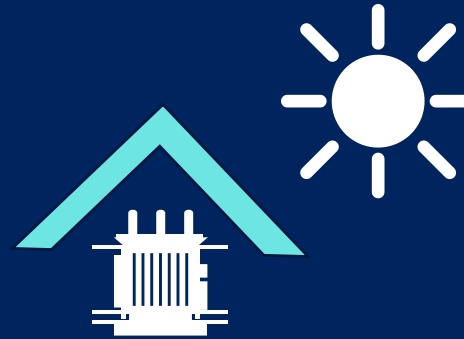
Supported by the Thermal Flow Study results, which will provide guidance about the best ventilation arrangements

Painting outdoor transformers



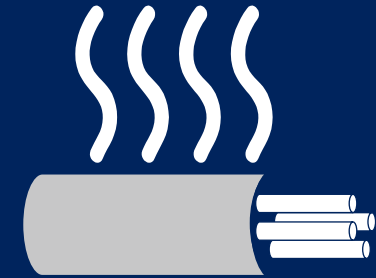
White paint will be used to reflect solar heating of the asset

Shading outdoor transformers



To protect from solar radiation

Cable backfill



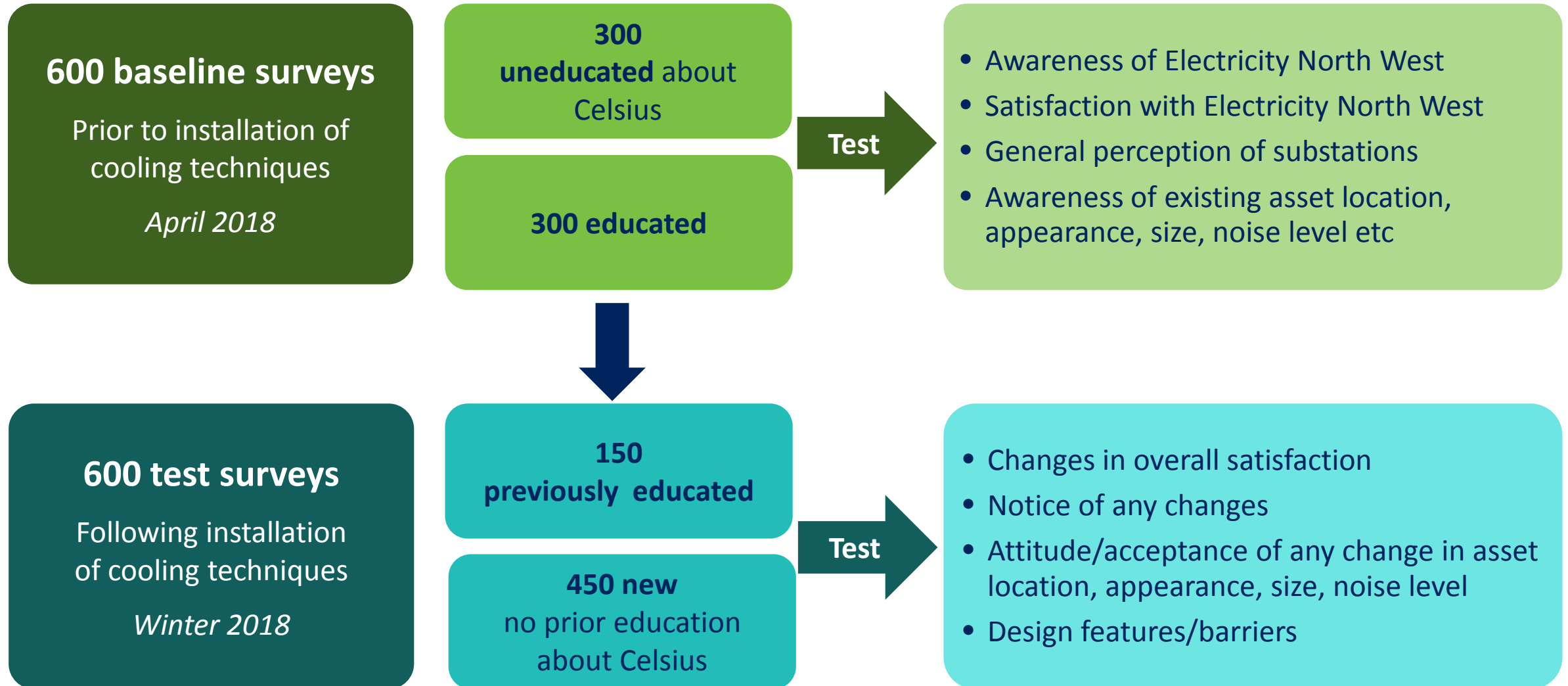
Backfilling cable ducts with a material with beneficial thermal properties, to allow heat to escape from cables more effectively

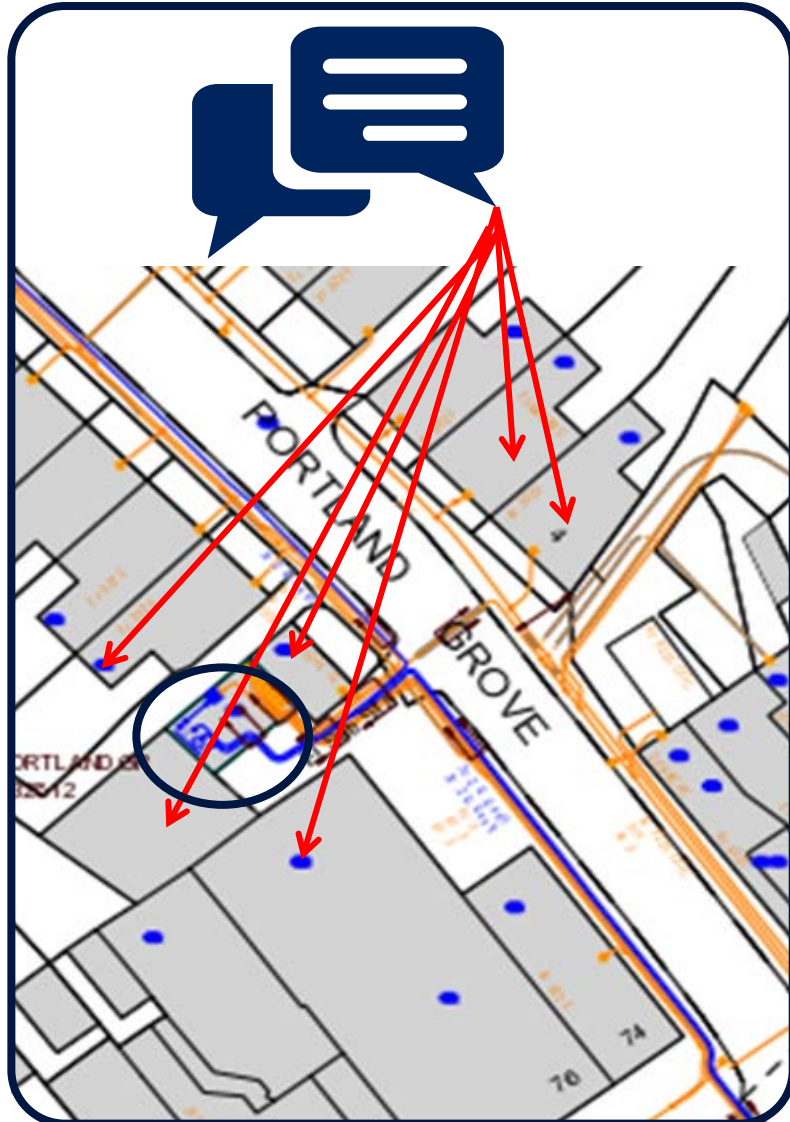


Customers in the Celsius trial areas will find the implementation of innovative retrofit cooling techniques as acceptable as traditional reinforcement

Customers who are educated as to the need for and benefits of Celsius are significantly more likely to find it acceptable

Perception and acceptability of cooling techniques





Surveys of those nearest substation and most likely to be impacted



Survey carried out on doorstep



Repeat visits to interview customers neighbouring substations



Cash incentive for completing baseline



Dissatisfaction from customers not surveyed because no payment



Customers educated about the need and benefits of Celsius are more likely to find it acceptable

Engaged customer panel to develop comms materials

Project leaflet for all educated survey participants

Survey developed

Baseline survey complete

Embedded process to capture complaints / enquiries

Feedback via customer contact centre, website and SMS

Materials and findings published on project website

Important information from your electricity network operator

Electricity north west
Bringing energy to your door

Celsius

Good news. We are improving the electricity network that supplies your street as part of our Celsius project.

Who is Electricity North West?

We operate the local electricity network and distribute electricity to all 2.4 million homes and businesses in the North West.

What are we doing?

We are looking at smarter ways of managing high temperatures at substations, by trialling a range of cooling techniques. These could be modifications to equipment fitted inside our substations, or small changes to a substation's structure which will cool it down. This will help to reduce costs for all electricity customers. The project is called Celsius.

Why are we doing this?

To help protect the environment we need to use fewer fossil fuels like gas and oil and use cleaner sources of power. This means that in the future we will need more electricity for running electric cars and heating systems. The more electricity that flows through our network, the hotter the equipment in our substations becomes.

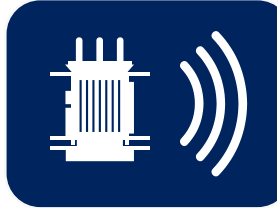
How will I benefit?

By cooling our existing substation equipment we can make it last longer which helps us operate the network more efficiently. This will help us to meet the increased demand for electricity, without increasing customers' bills.

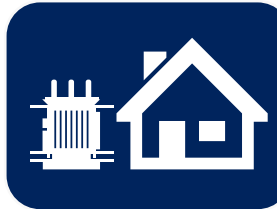




Embedded complaints process to capture/manage customer issues arising from installation



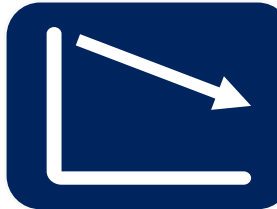
3 noise complaints from 19 sites



High density urban substations close to domestic dwellings



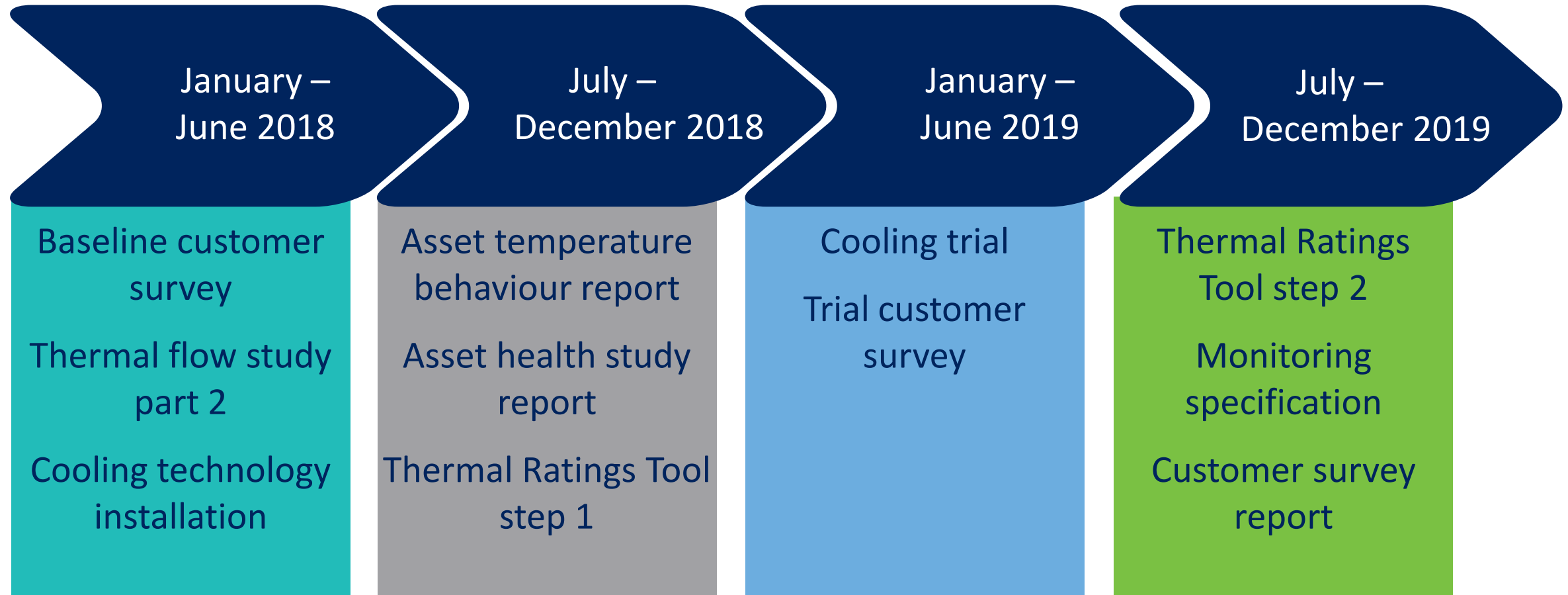
Settings reduced to lower noise emissions



Reduction on cooling potential



Technical solution may be viable but need to consider customer impact in some environments



Knowledge sharing and dissemination

**electricity
north west**

Bringing energy to your door



Distribution System Operator (DSO) Update

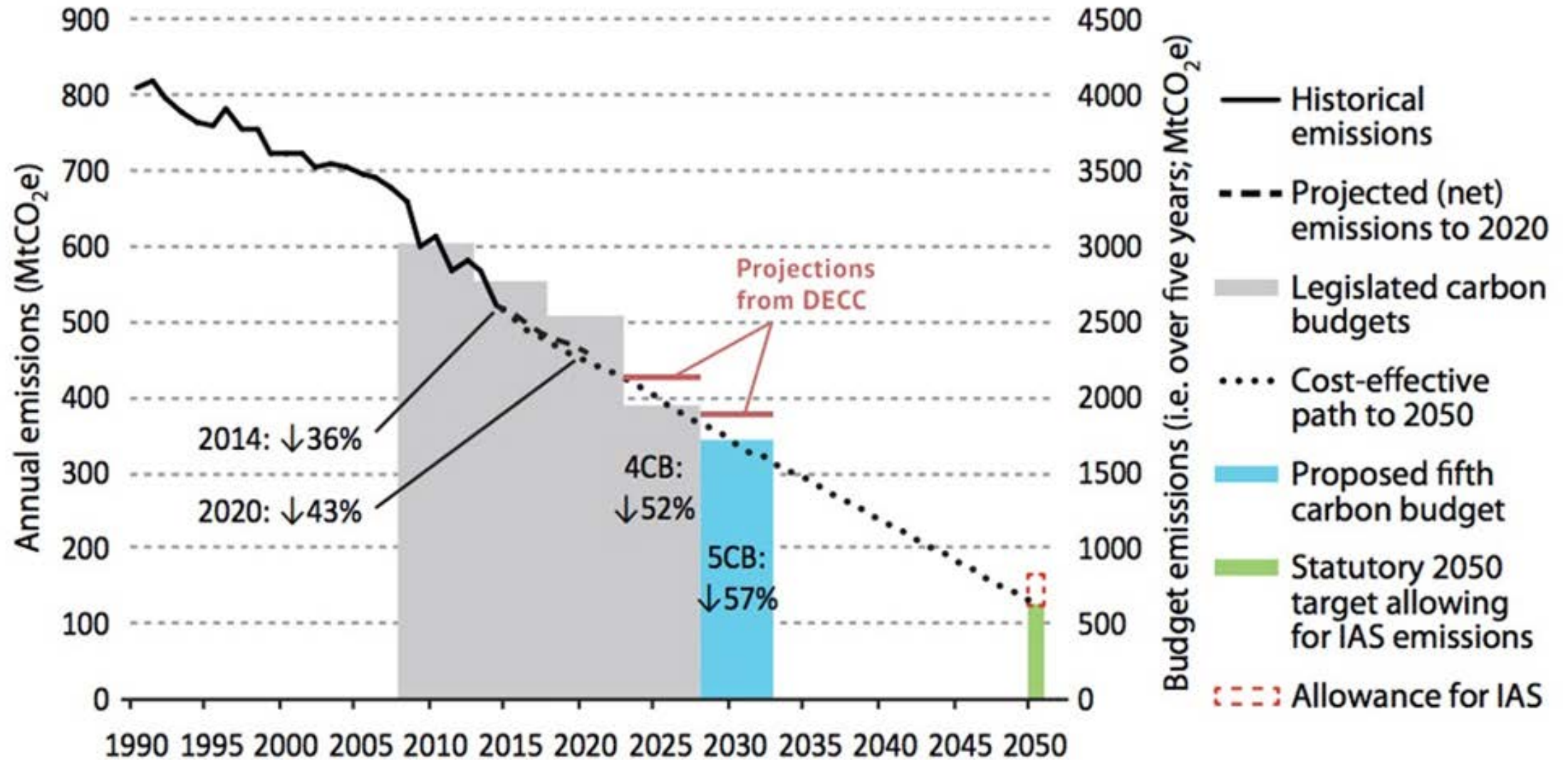
Steve Shaw
DSO Transition Manager

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Key driver - UK climate change targets





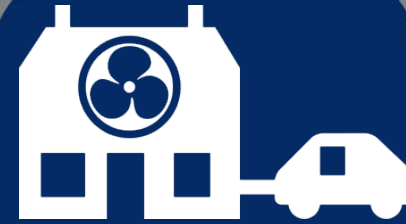
2010

Energy Mix
1/3 Gas
1/3 Electricity
1/3 Oil



2016 /17

30% of energy from renewable technology
42% reduction in CO₂ from 1990 baseline
Generation mix is radically 'overhauled'
First 'non-coal day' in 130 years (April 2017)



2030

60% reduction in CO₂
Electricity demand increases, driven by electric vehicles & heat pumps
Distribution network capacity needs to significantly increase



2050

80% CO₂ reduction
Significant increase in electricity demand

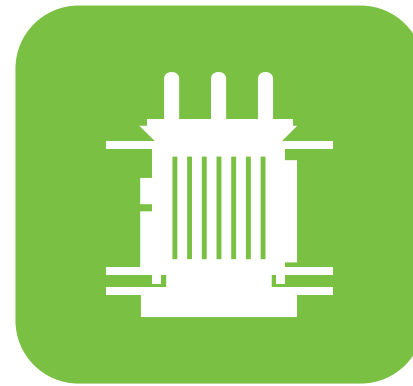
What used to be relatively simple



**Electricity
generation**



Transmission

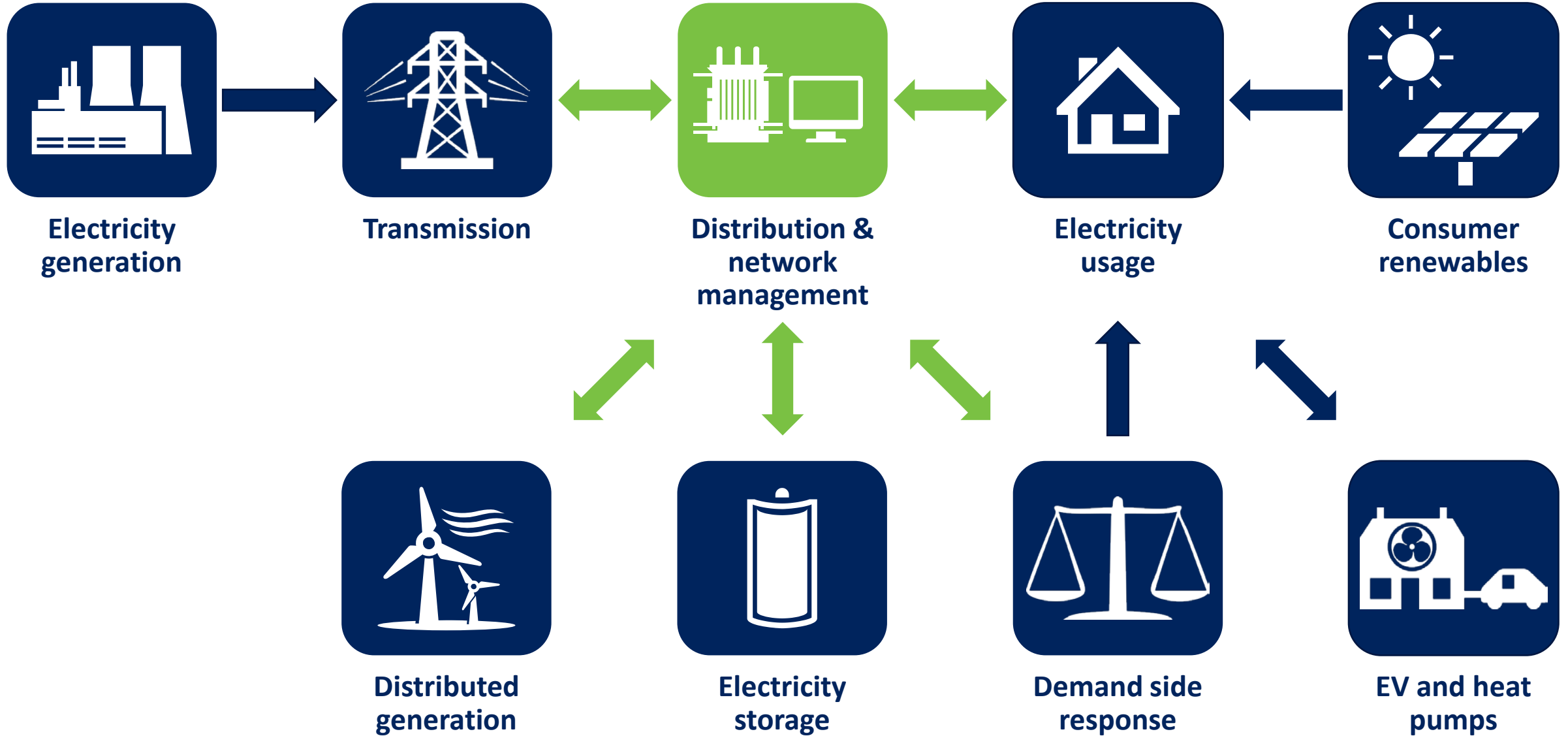


Distribution



Electricity usage

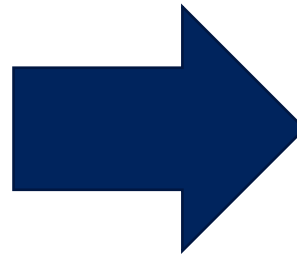
Is now becoming far more complex





Old distribution network operator model

- Low numbers of connections
- Relatively easy to connect more demand
- Limited customer engagement
- Reactive management
- Network sized to cope with peak winter demand
- Very little renewable generation



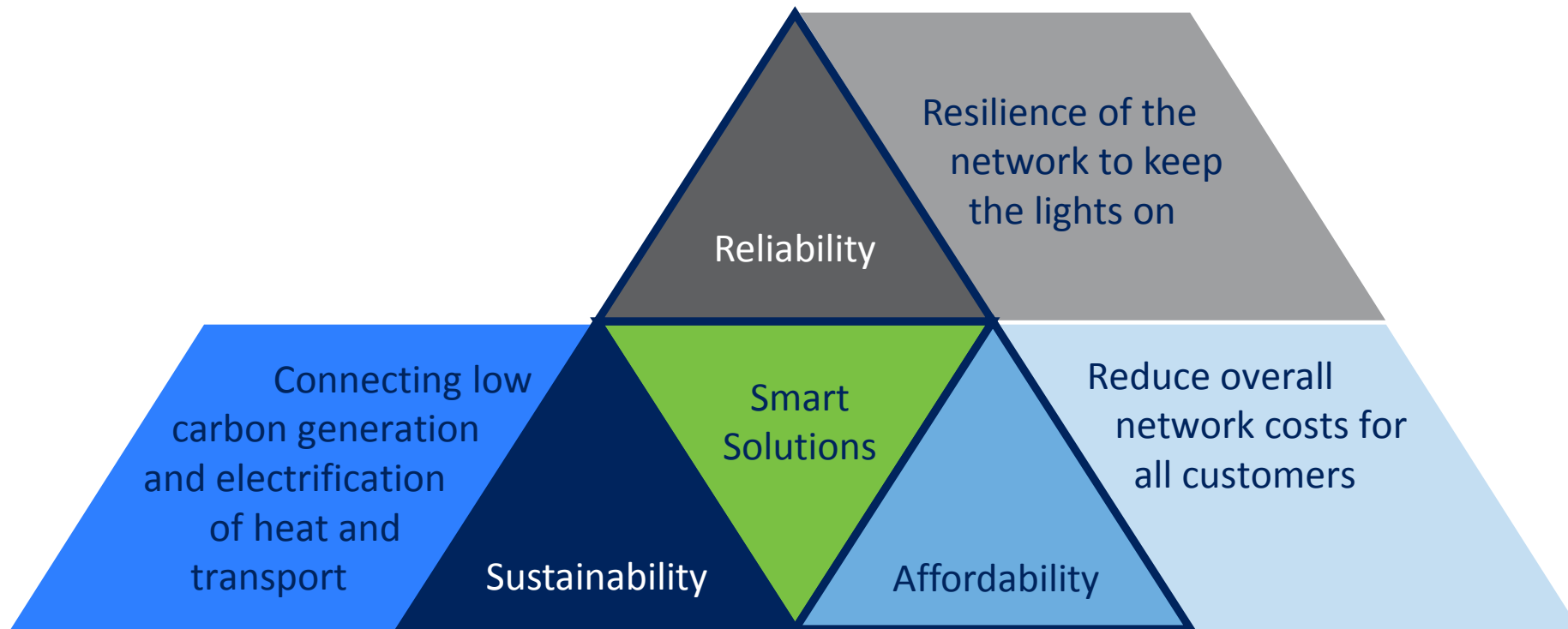
New distribution system operator model

- Energy flows in multiple directions
- Huge increase in number of renewable connections
- Increasingly complex to manage supply and demand
- Need to build relationships, and facilitate competition and innovation
- Much higher use of electricity for electric vehicles and heat

Electricity distributors will need to play a more sophisticated role

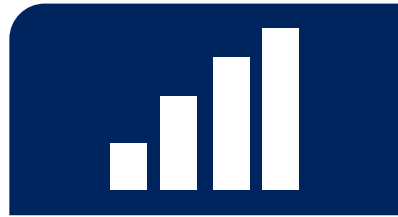


● The network operator 'Trilemma' ●



● Customers can help us deliver ●

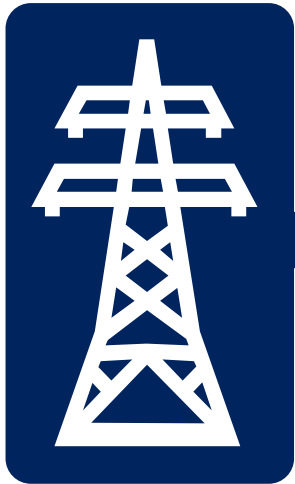
Managing these challenges – our Smart Grid strategy



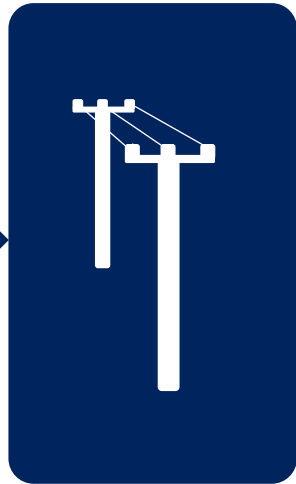
Deliver value from existing assets



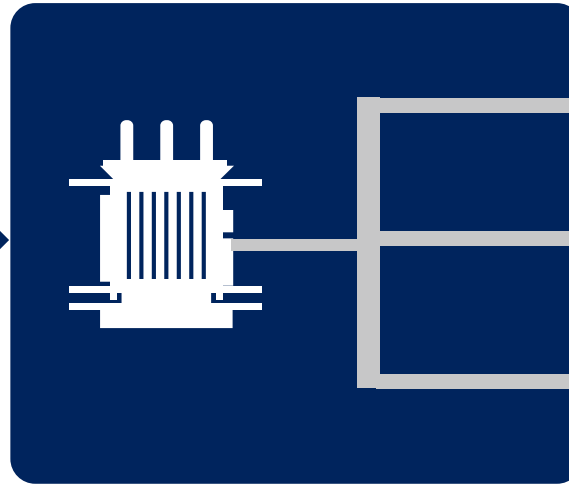
Customer choice



Extra high voltage network



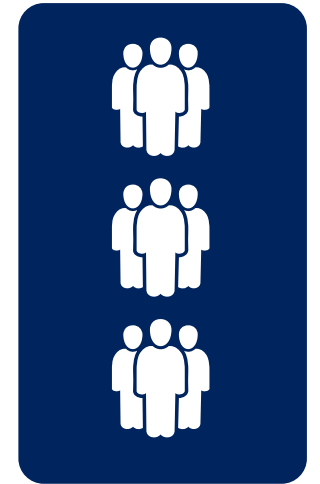
High voltage network



Distribution substation



Customers' LCTs



Customer behaviour

Respond
EHV and HV
fault level

C₂C
HV network
meshing

CLASS
Voltage at HV
substations

Celsius
Cooling at
distribution
substations

Smart Street
CVR
LV network
meshing

Opportunity for
significant savings
'beyond the
meter'



"A Distribution System Operator (DSO) securely operates and develops an active distribution system comprising networks, demand, generation and other flexible distributed energy resources (DER). As a neutral facilitator of an open and accessible market it will enable competitive access to markets and the optimal use of DER on distribution networks to deliver security, sustainability

The DSO is not necessarily the owner of the network(s) that it operates, for example independent DNOs or private networks connected to the licensed DNO's network or indeed multiple licence areas

The DSO is not necessarily limited to one licence area or indeed one group boundary. It is conversely likely that within a given network area the DSO will encompass all emerged networks eg IDNO

The DSO should not normally own permanent generation, storage or other DERs unless it does so as the owner of last resort (and in such circumstances subject to the guidance in the EU package)



Fundamental role remains unchanged: The provision of network capacity

Key challenge:
provide all
capacity network
users require,
without
expensive
additional
infrastructure

DSOs required to
actively balance
capacity, on a
minute-by-minute
basis, using real
time data and
automated
technology

Achieved by
establishing local
markets where
providers of
flexibility services
can sell this
flexibility

The DSO will
create this market
and buy flexibility

To enable this transition DSO must become trusted facilitator and advisor

ENA open networks project



Whole system investment and operational processes and data flows

DSO transition roadmap, functional requirements and model for DSO, market model options

WS1

T-D Processes

DNO to DSO Transition

WS3

WS2

Customer Experience

Charging

WS4

Open Networks Project

Customer journey maps for connections and updated connections agreements

Identify problems with current charging arrangements, recommend smart tariffs, flexible connections and ancillary service pricing and a longer term whole system pricing review

Phase 1

End 2017

Phase 2

Phase 3

Phase 4

Definition of T-D processes, customer experience, DNO to DSO transition and charging

Impact assessment of options, trials and preferred designs

Regulatory enactment

Design, build and test



World A – DSO coordinates

A world where the DSO acts as the coordinating party for all DER and provides services on a regional or location basis to the ESO



World B – Joint DSO – ESO procurement

A world where DSO and ESO work together to efficiently manage networks



World C – Price driven flexibility

A world where changes developed through Ofgem's Charging Futures have improved access arrangements and forward looking signals



World D – ESO coordinates

A world where the ESO is the coordinating party for all DER with DSO's informing the ESO of their requirements



World E – Flexibility coordinators

A world where a national (or potentially regional) third party acts as the coordinating party for DER providing services to the ESO and/or DSO

Open networks project DSO functions



System Coordination

Operate local and regional areas and coordinate energy and power transfers with other Networks and systems to enable whole system planning, operation and optimisation across different timescales.

Network Operations

Operate the electricity distribution network to maintain a safe and secure system. Ensure that network power flows remain within limits and that the network operates within acceptable voltage limits. Ensure that the network remains secure against credible events such as circuit trips and generation loss. Identify and manage current and future risks.

Investment Planning

Identify capacity requirements on the distribution network and secure the most efficient means of capacity provision to customers. Coordinate with the NETSO and TOs to identify whole system options. These would include commercial DER options as well as distribution network investment.

Connections & Connections Rights

Provide fair and cost effective distribution network access that includes a range of connection options that meet customer requirements and system needs efficiently.

System Defence & Restoration

Enhance whole system security through the provision of local and regional flexible services. Provide system resilience to very low probability but high consequence events using risk based approaches. Provide the means to re-establish the wider synchronous area in the event of widespread disruption.

Services / Market Facilitation

Interface with the GBSO and other network operators to enable the development of distribution capacity products, the creation and operation of local network service markets and to enable DER access/participation in wider services for whole system optimisation.

Service Optimisation

Ensure system needs can be efficiently met across all timescales by identifying network requirements, understanding the limitations of network assets and providing network access for additional flexibility services from smart solutions and DER services. Ensure whole system optimisation and resilience through the optimal selection of flexibility services.

Charging

Sets Distribution Use of System prices for local network. Determines Point of Connection. Determines connections charges and informs of transmission reinforcement charges (if applicable). Consideration to exit charging (dependent on size, variations and apportionment).



Network capacity provision



Network capacity market facilitation



Network access management and forecasting



Capacity-based charging



Market driven collaboration with Transmission System Operator to provide Whole System participation



Our responsibility:
To enable customers connected to our networks the freedom to buy and sell their energy safely, securely and at lowest cost

Requires new service model for network management and design
Provision of flexible network capacity through local and regional balancing

DSO will need to determine:

Point of
Connection and
operating terms

Any new capacity
required

Quality of supply

Security and
Resilience
standards

Electrical losses
optimisation



Maximising utilisation of all existing network capacity ensures efficiency

Provision of capacity **for** customers **from** other customers is often lowest cost, first option

DSOs must facilitate local markets for flexible capacity

Direct customer access ● Access through aggregators

Exchange of information and enhanced transparency necessary to avoid inefficient network over-stress and maintain security of supply



Dynamic network management becomes a 24/7 function to balance security, cost and access

Commercial solutions

Managing essential outage plans

Engineering solutions

New service metrics and mechanisms required

Generation Indices

Constraint Indices



Enhanced forecasting abilities required

Day ahead

...24

Year ahead

...365

Long-term
forecasting

--2030--



Structure of network charging will require fundamental review
Charging arrangements must reflect service customers require

Capacity based charging structure

Potentially enhanced by recognition of requirements for services such as:

Security of connection

Power quality

Voltage stability

Fault Level

Reactive power and inertia



Climate change imperative drives increasing urgency to deliver DSO capability



Energy trilemma constrains acceptable solutions



Multi-sector innovation is currently demonstrating what can be done
Ease of deployment and market access must not constrain growth



Further thinking and innovation still needed on the shape and scope of network activities to make this happen

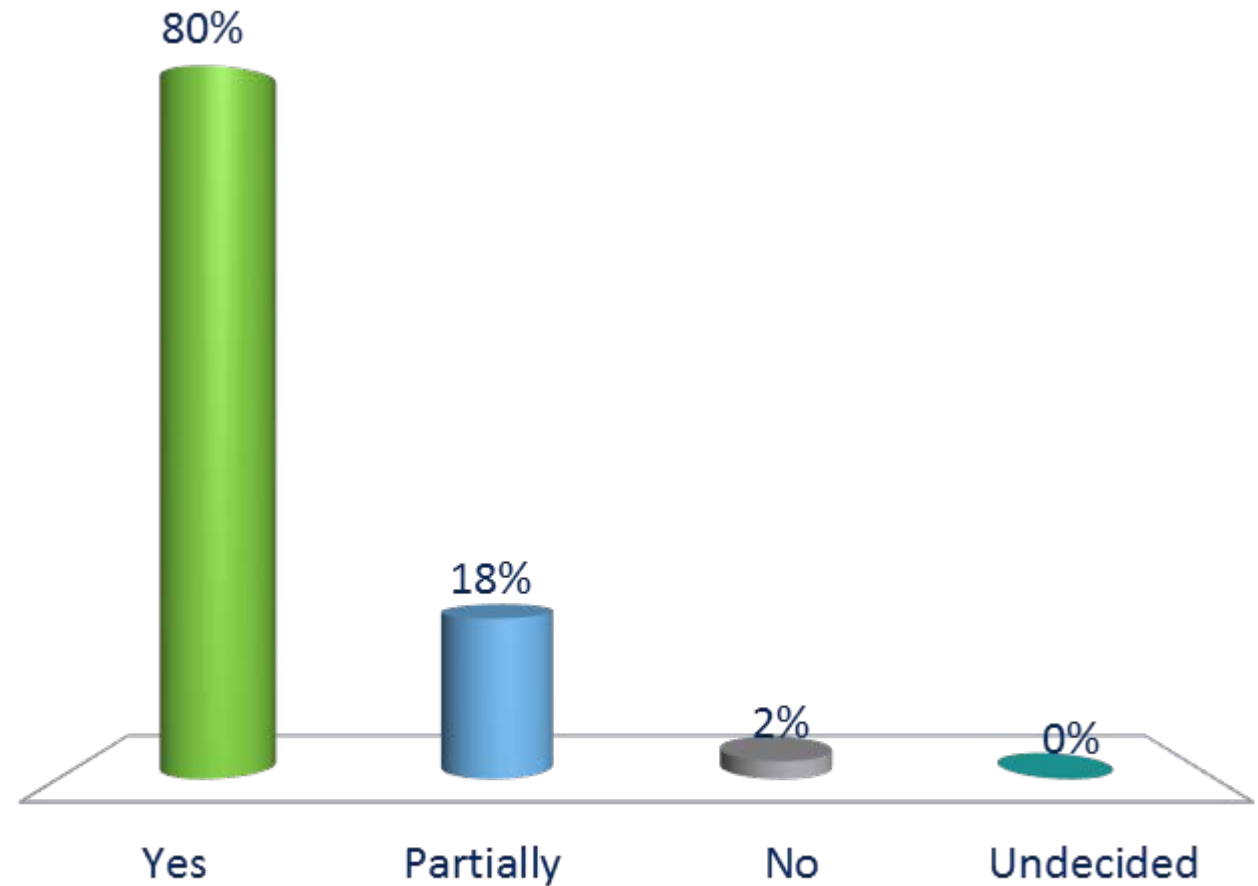


Development of new RIIO outputs needed eg capacity incentive?
DNOs to DSOs facilitating wide participation in new markets
DSOs could play increased role in energy efficiency roll-out

Do you think that DSO will support flexibility and innovation?



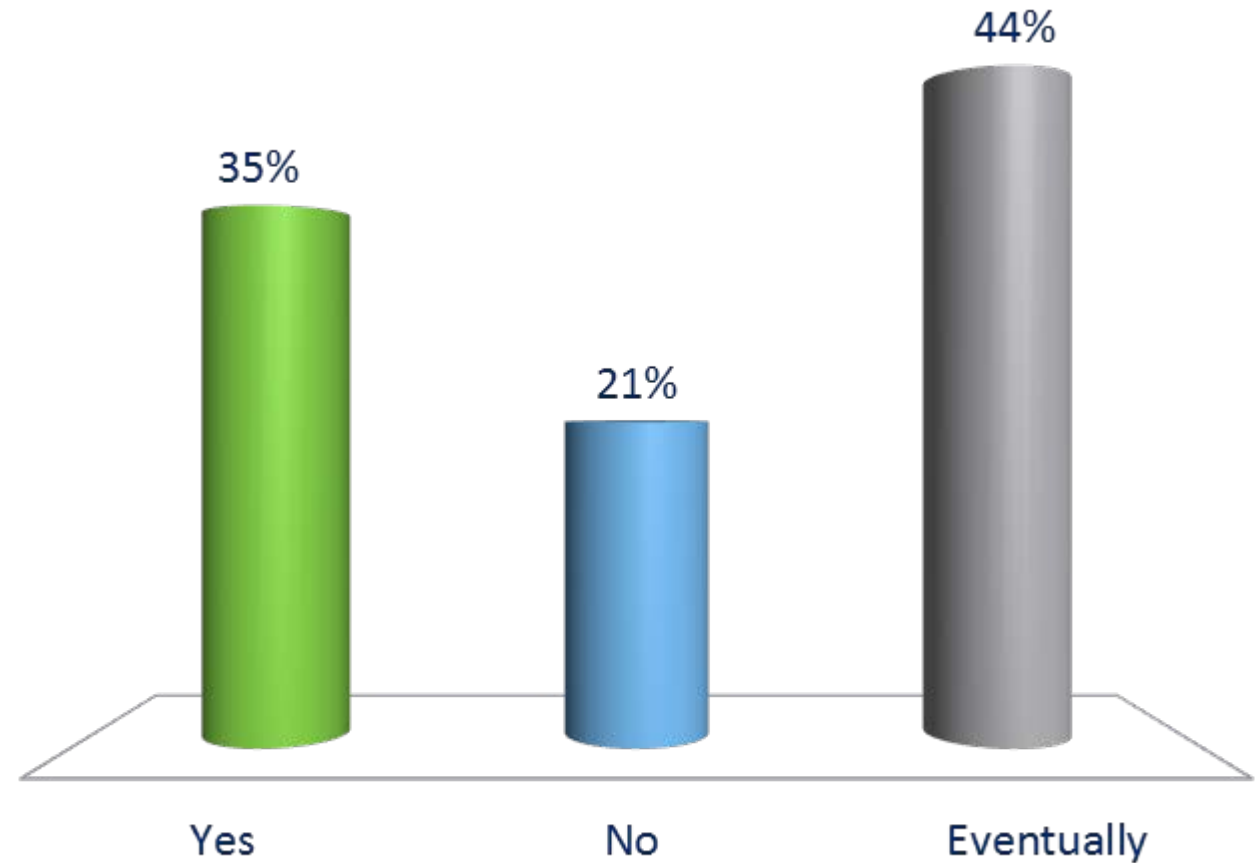
- A. Yes
- B. Partially
- C. No
- D. Undecided



Should the DSO encompass all energy options eg gas, heat



- A. Yes
- B. No
- C. Eventually



**electricity
north west**

Bringing energy to your door



The ATLAS project (Architecture of Tools for Load Scenarios)

Dr Christos Kaloudas
Forecasting Manager

Stay connected...

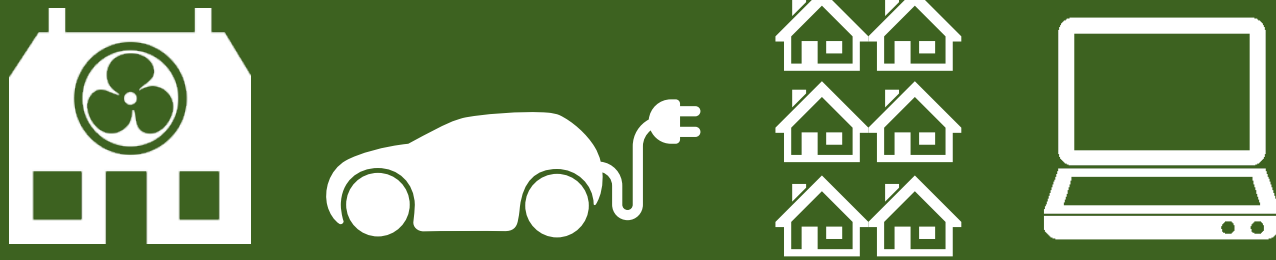


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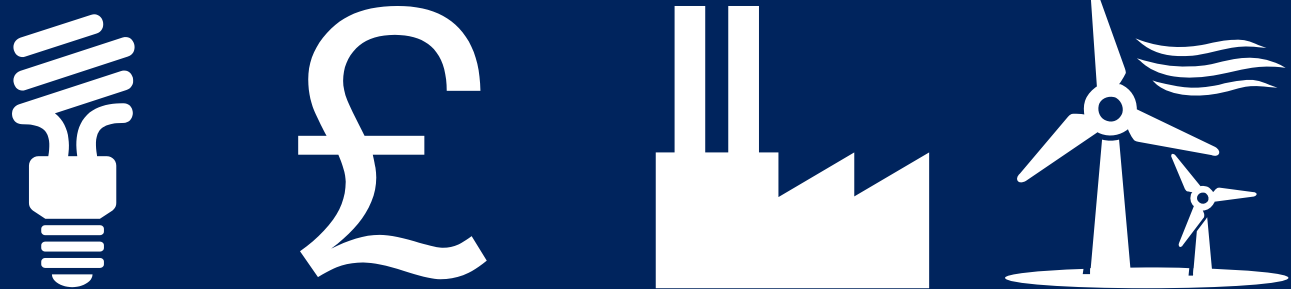
Future demand is uncertain



Load may rise...



... and it may fall



Why do we need forecasts?



Credible demand and generation scenarios, reflecting uncertainty.

Tailored to our region, assets and data



Support well-justified strategic planning of network capacity



Enabling good decisions about solutions to capacity problems, and informed dialogue with National Grid and other stakeholders



Overview of the ATLAS project



New approach to MW (P)
forecasting



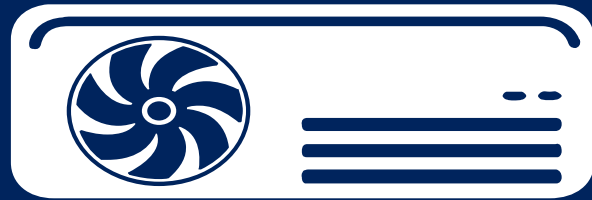
New approach to MVAR (Q)
forecasting



After ATLAS



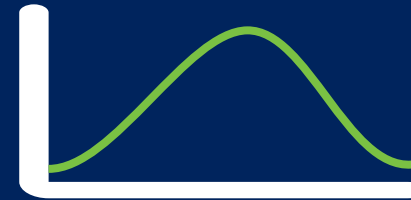
Demand Scenarios with Electric Heat and Commercial Capacity Options



Winter / summer peak load
Heat pumps & air con
The Real Options CBA model

April 2015 - October 2016

ATLAS (Architecture of Tools for Load Scenarios)



Half-hourly (hh) through year
Demand & generation
P (MW) & Q (MVA_r)

Nov 2015 – December 2017

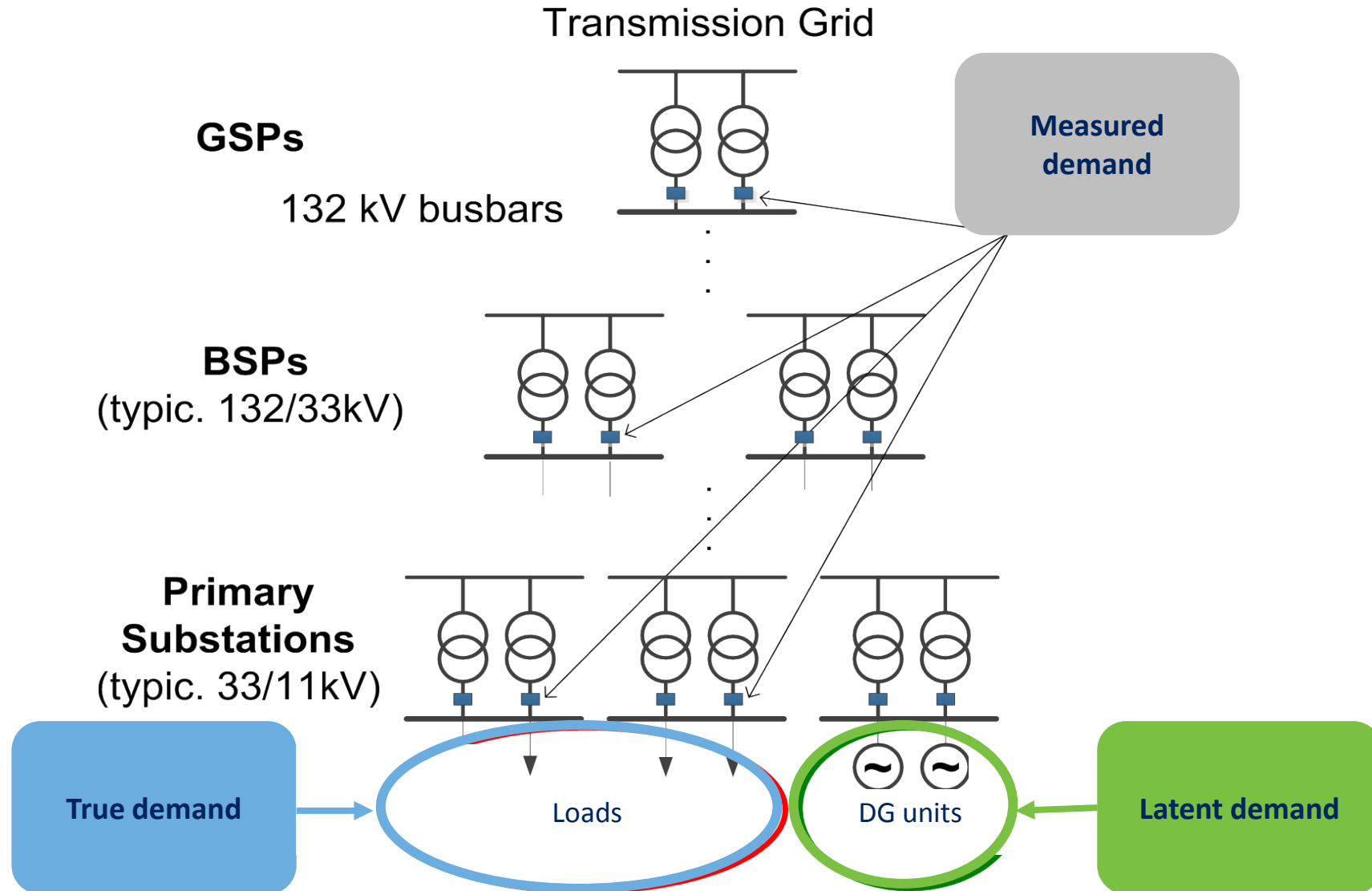


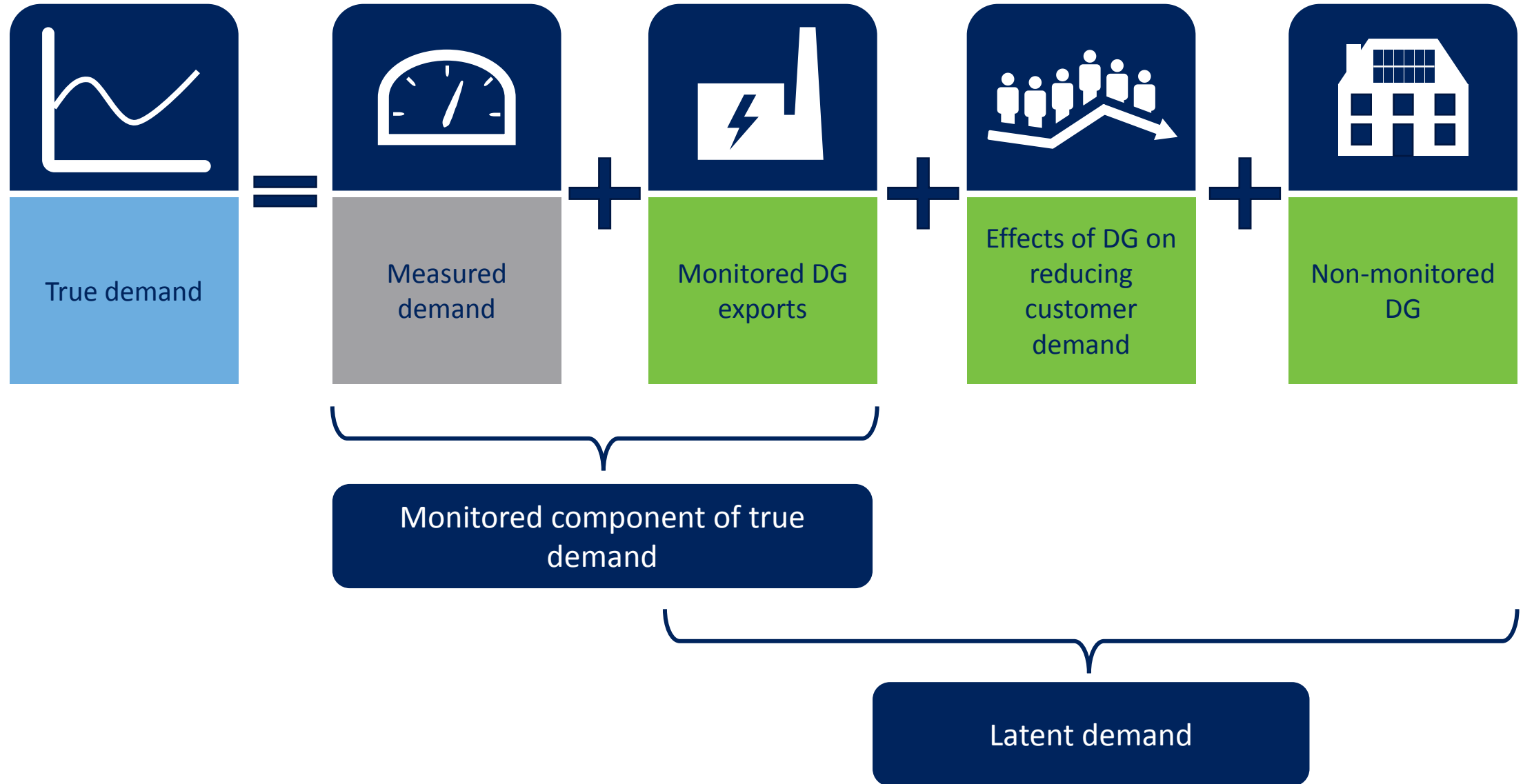
Full half-hourly view of *true* MW demand

MW forecast
learning from the Demand Scenarios NIA, *with more customer detail*

MVAr forecast
learning from REACT NIA, *for whole DNO network*

Prototype tools for GSP, BSP and Primary scenarios



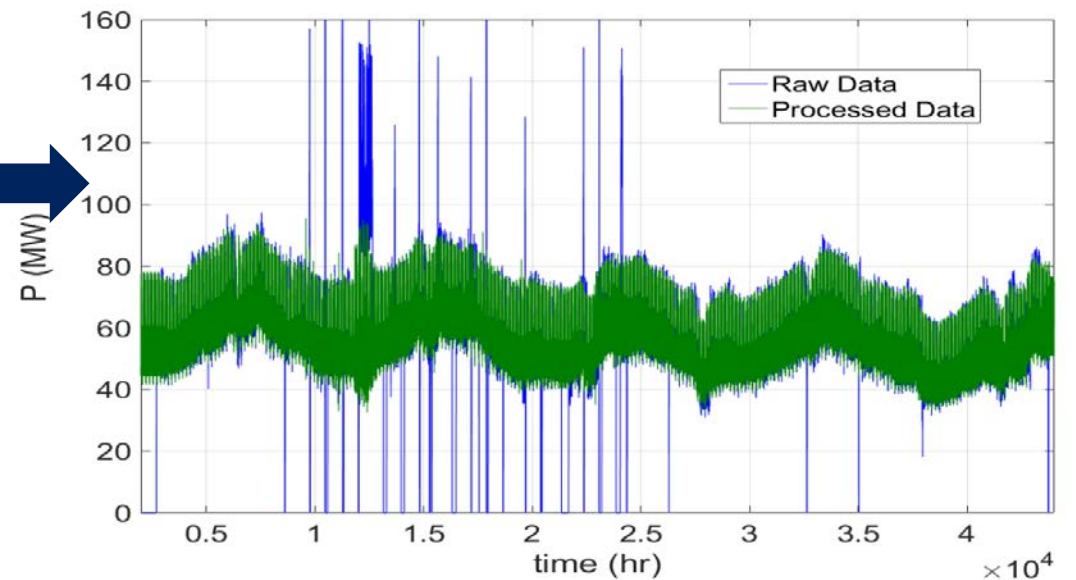
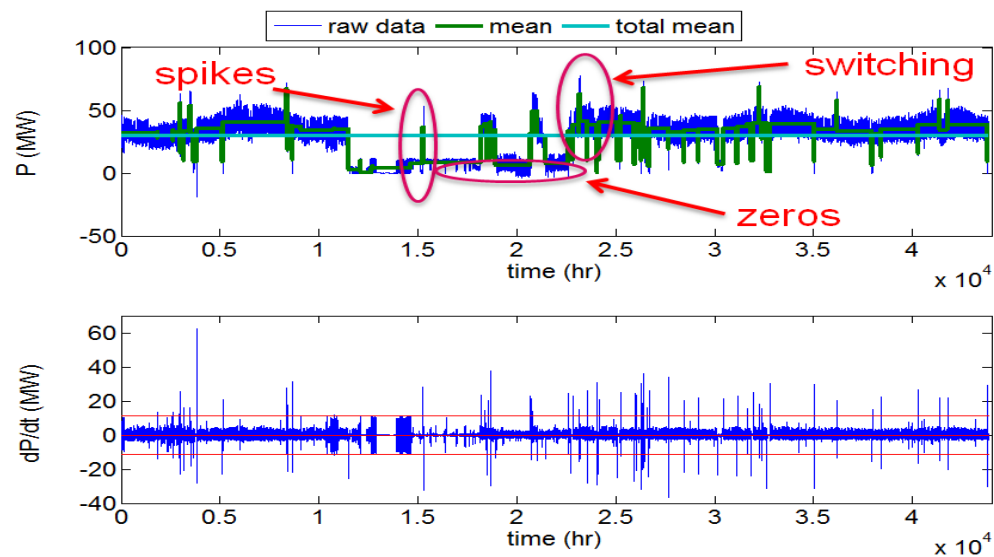




Identification of data problems

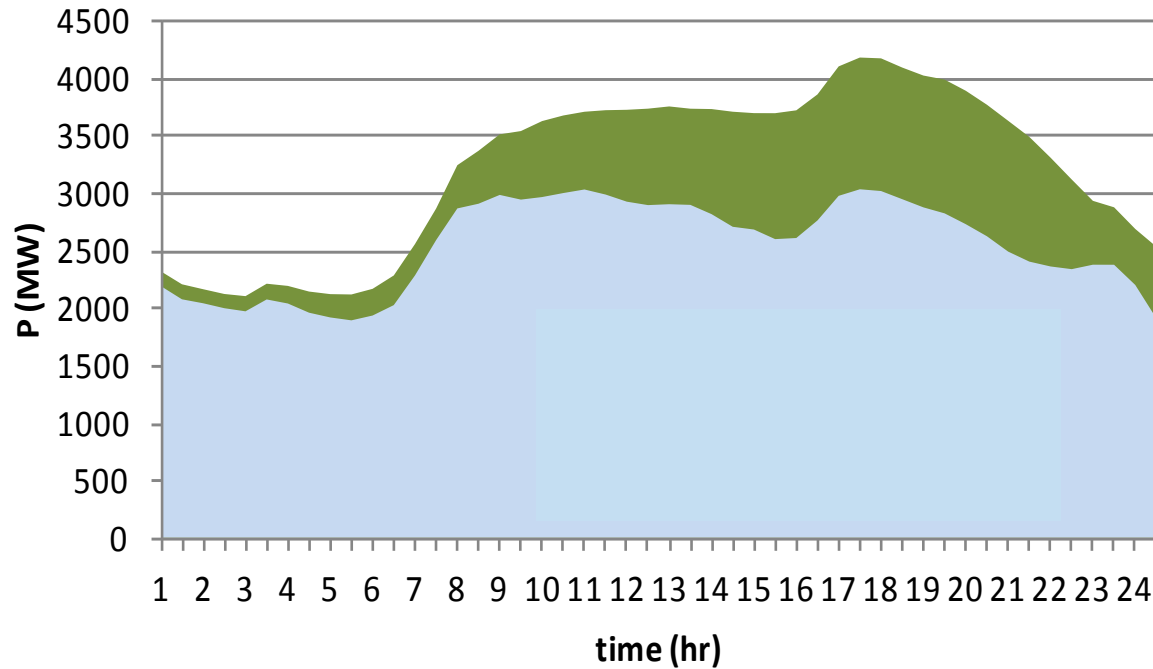


Data corrections
(half-hourly & daily analyses)

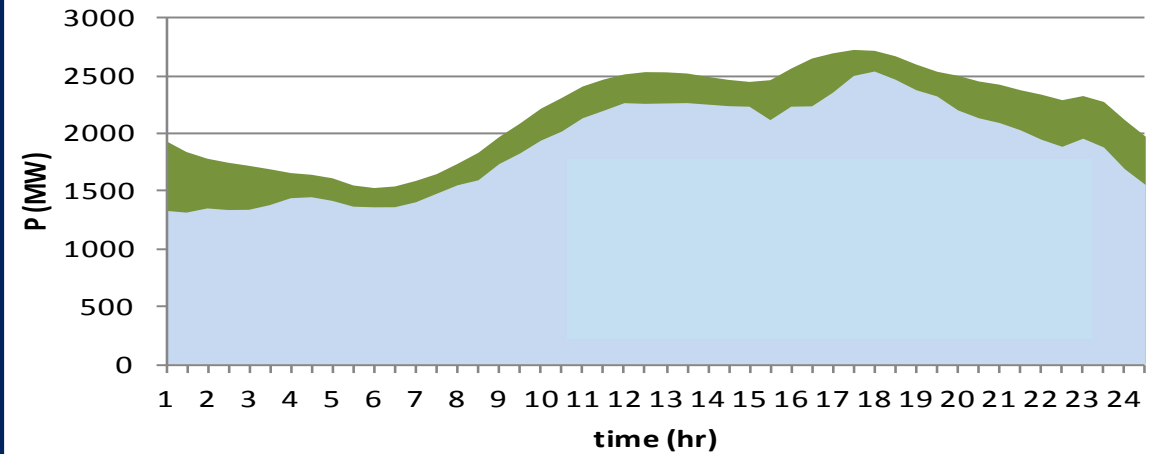




Peak true demand (23/11/2016)



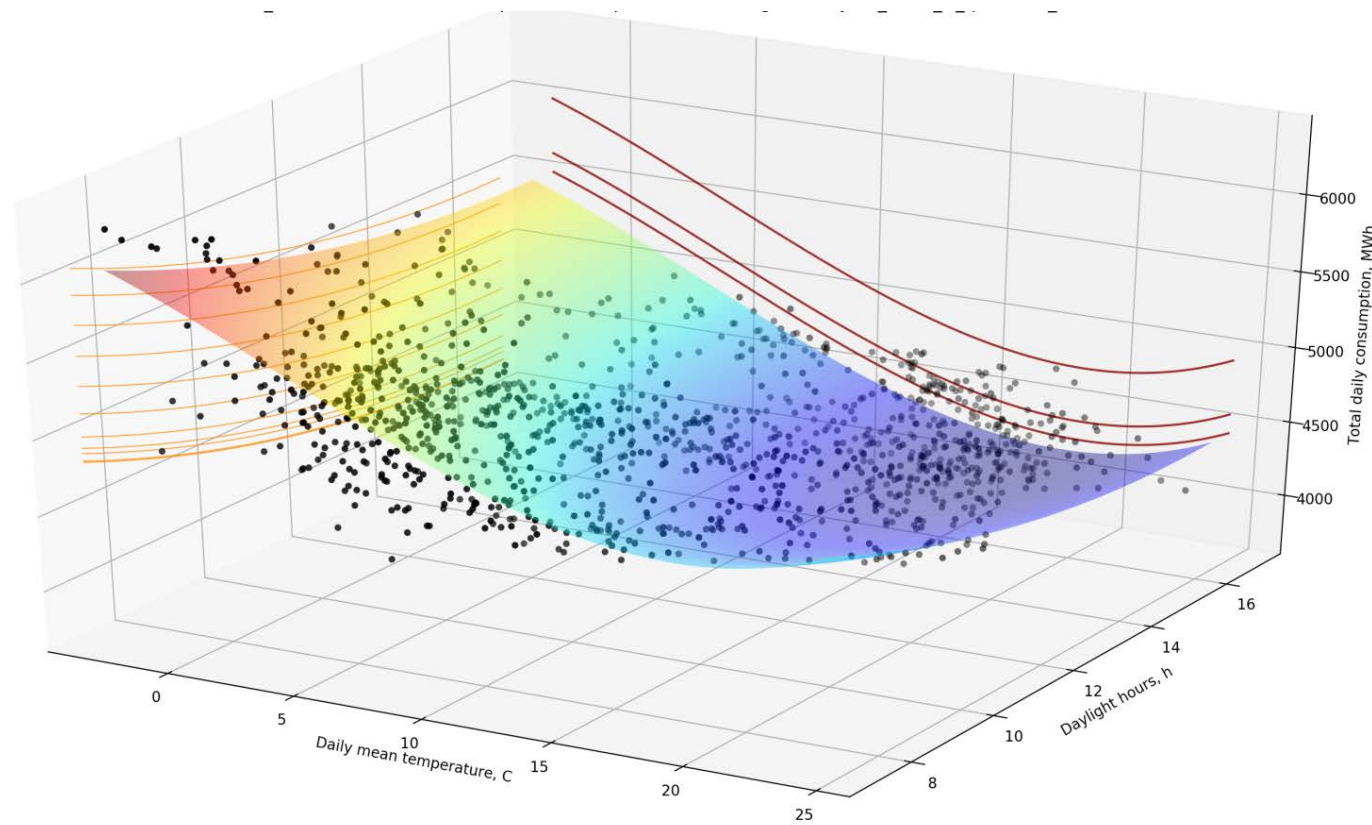
Min true demand (05/07/2016)



Latent demand varies over time

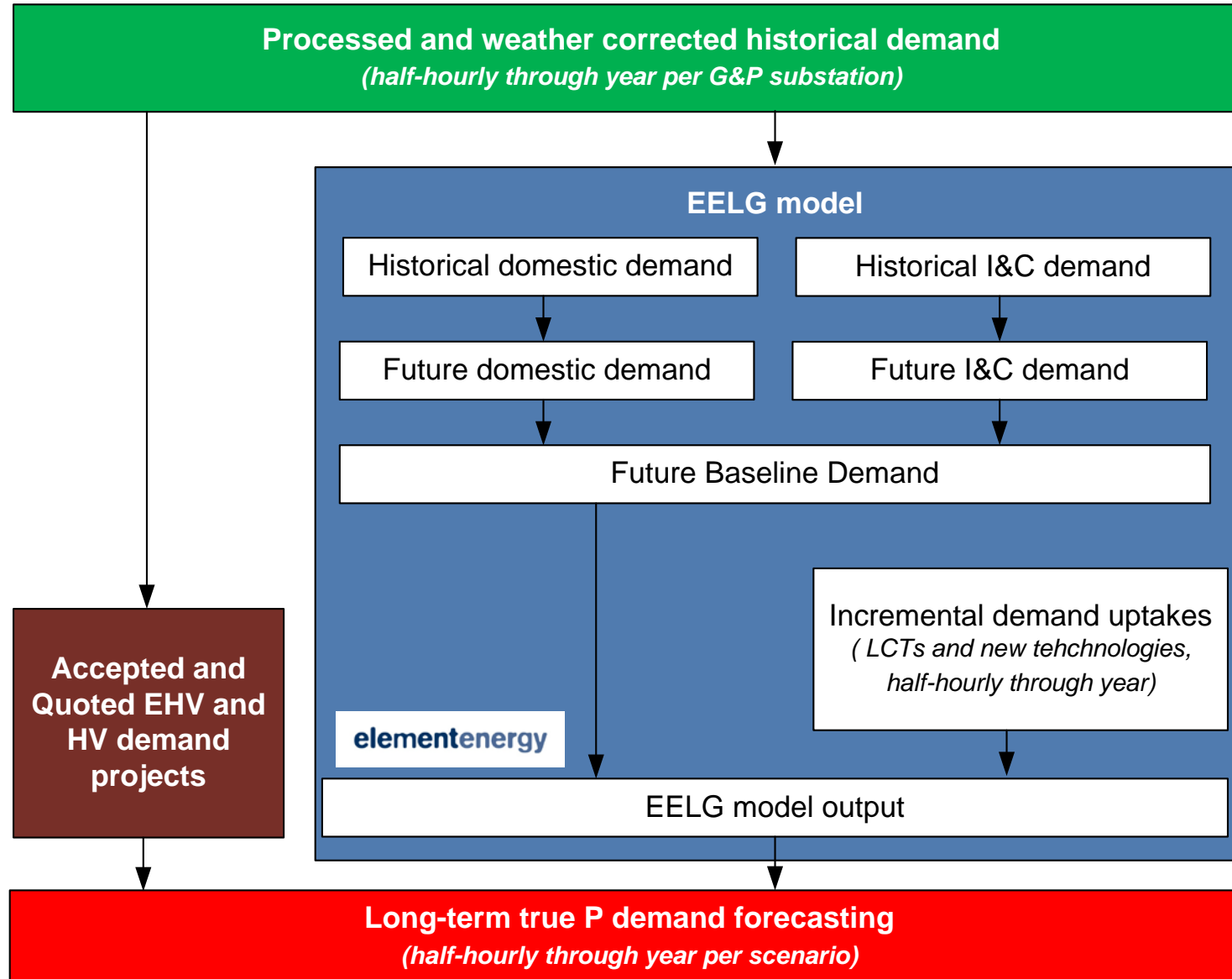


Correlate daily weekday demand over five years,
with temperature and daylight hours



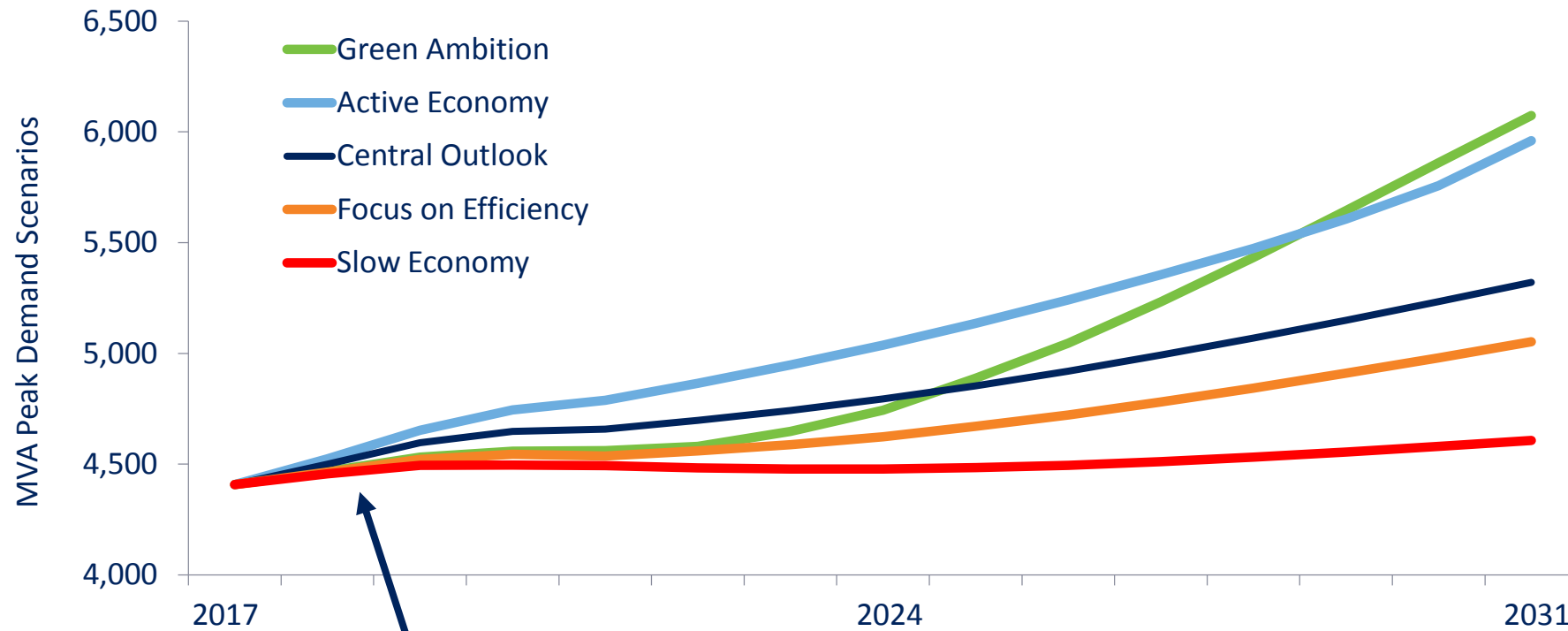
Scale half-hourly demand to the historic temperature range of that month

Assessment of Future P Demand





Using the ATLAS prototype approach

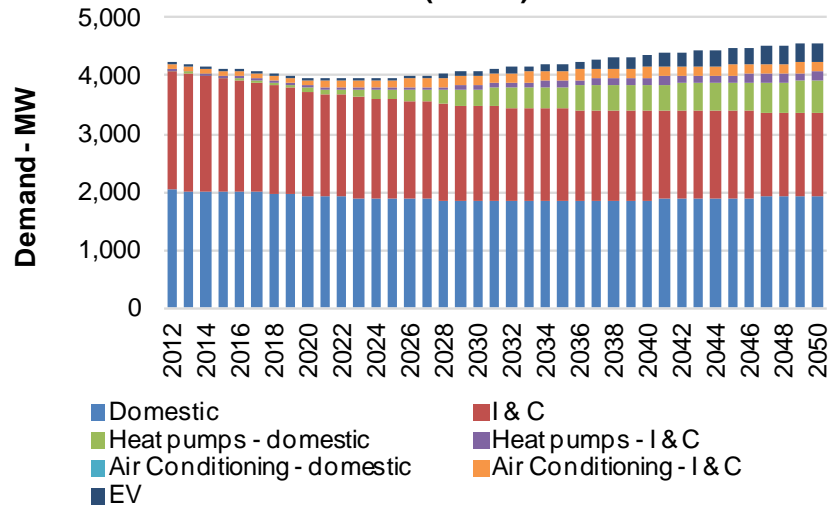


Long-term scenario adjusted for known major demand projects

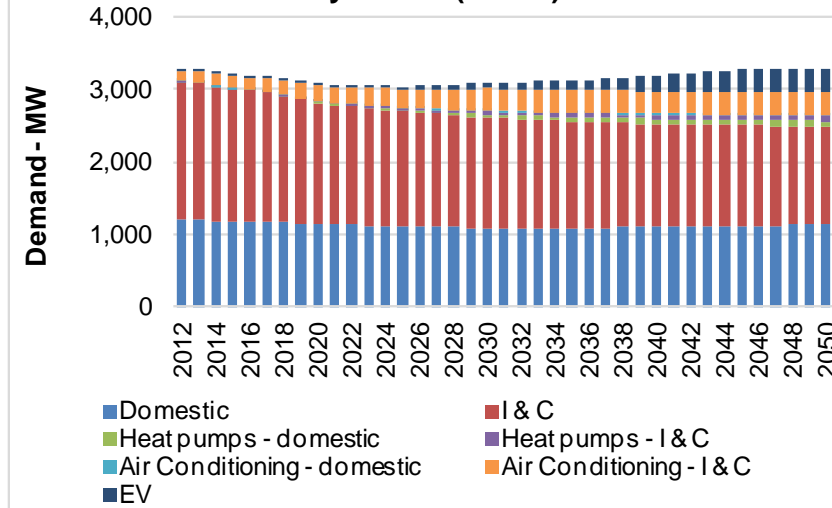
Decomposition of demand and DG



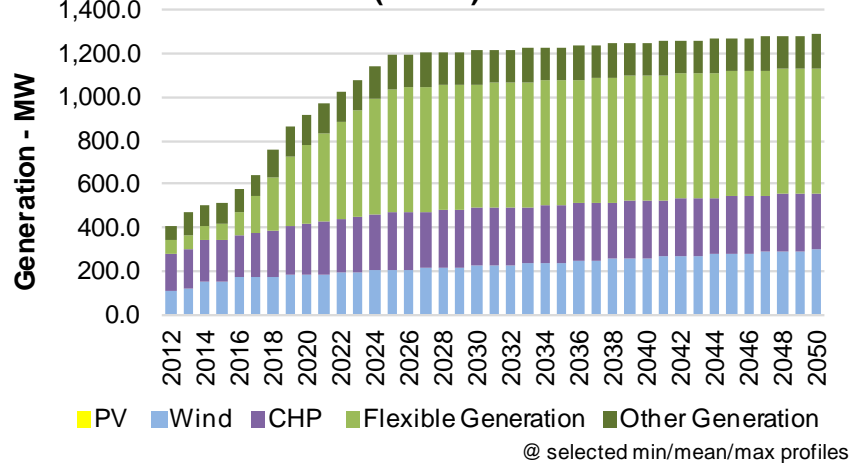
Maximum (Peak) winter true demand split by sector (ENWL)



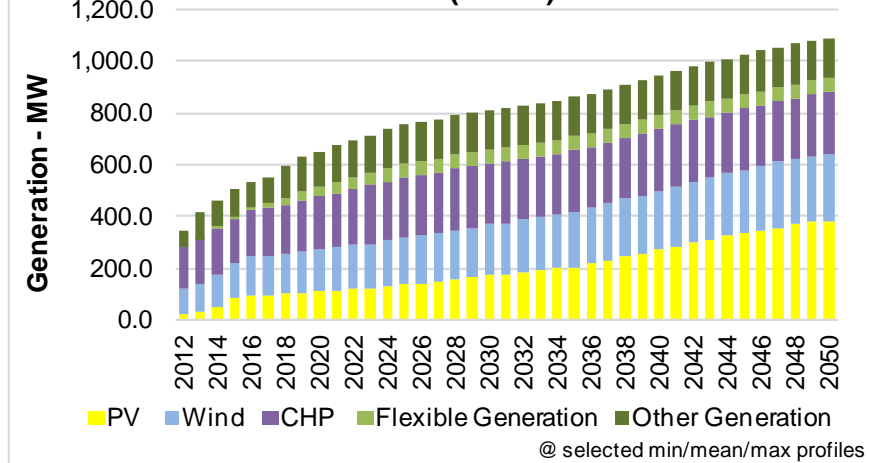
Maximum (Peak) summer true demand split by sector (ENWL)



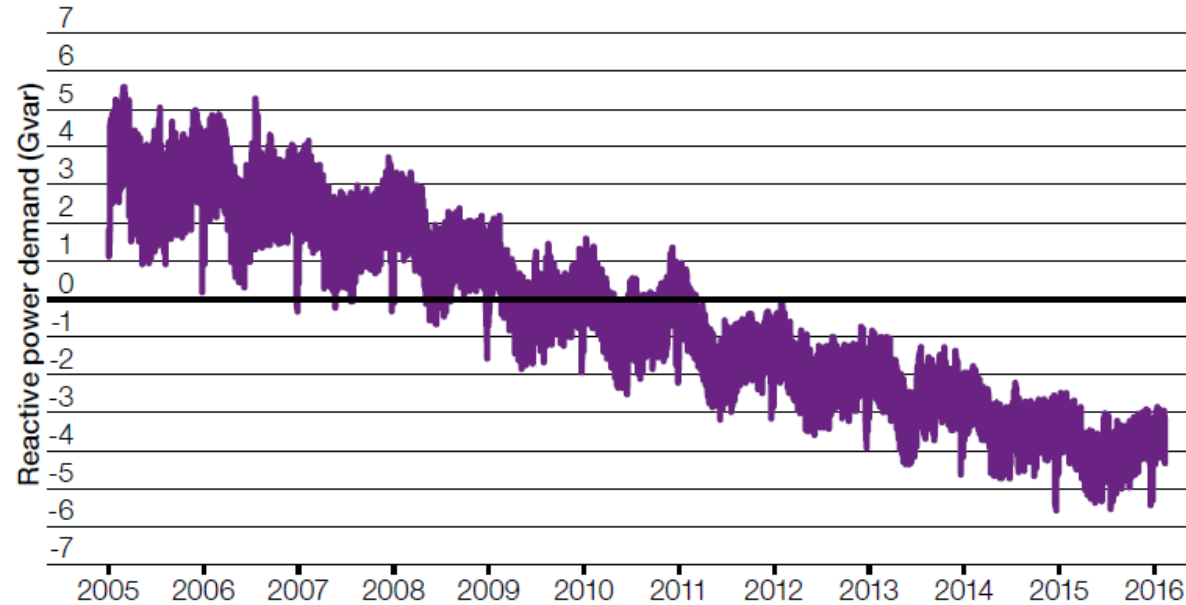
Latent demand at time of peak winter load (ENWL)



Latent demand at time of peak summer true demand (ENWL)



Why forecast reactive power?

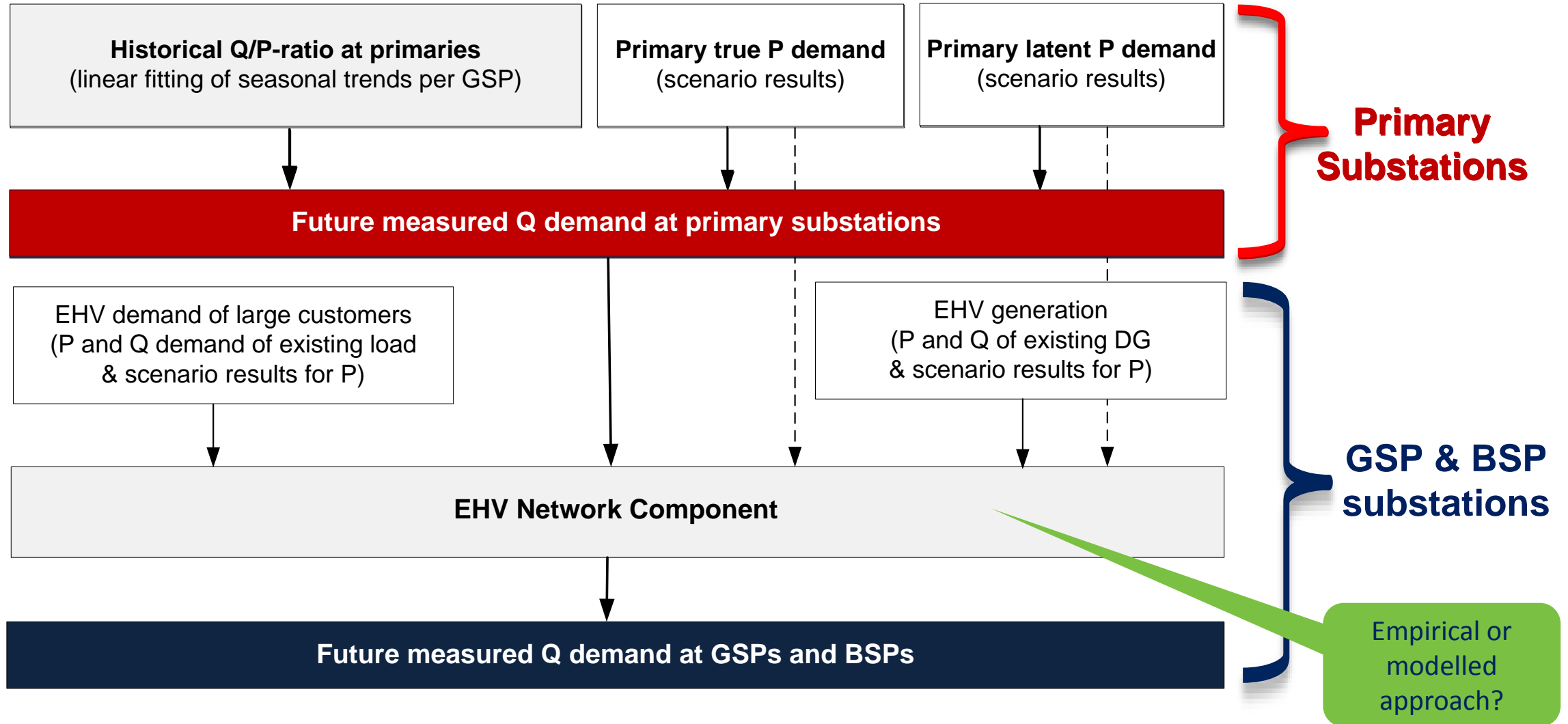


Declining minimum Q (MVar) demand from distribution

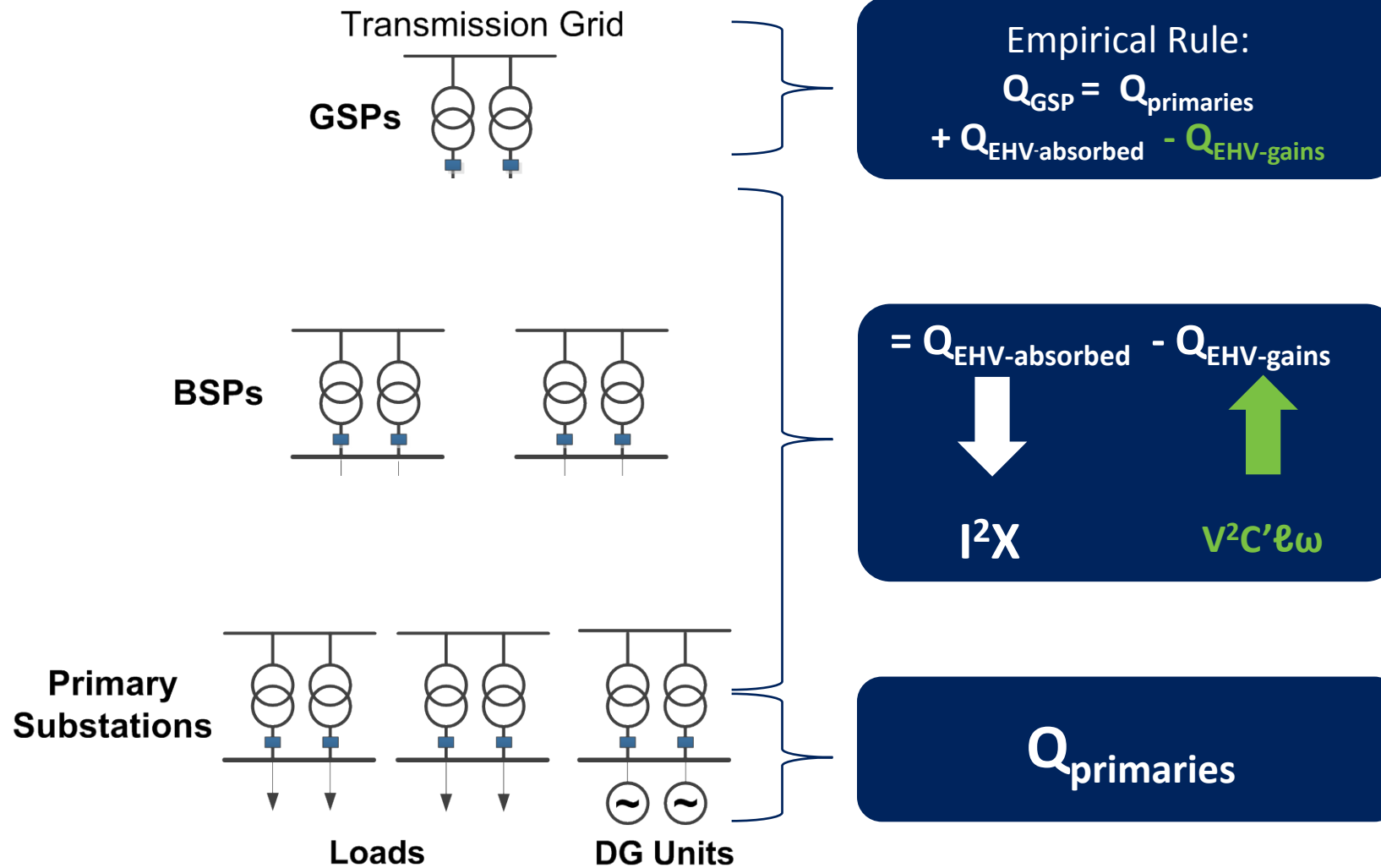
→ High voltage problem on transmission network

Develop ATLAS method to put scale on future Q exports to transmission

ATLAS Q Forecasting method



Simplified view of MVar (Q) flows



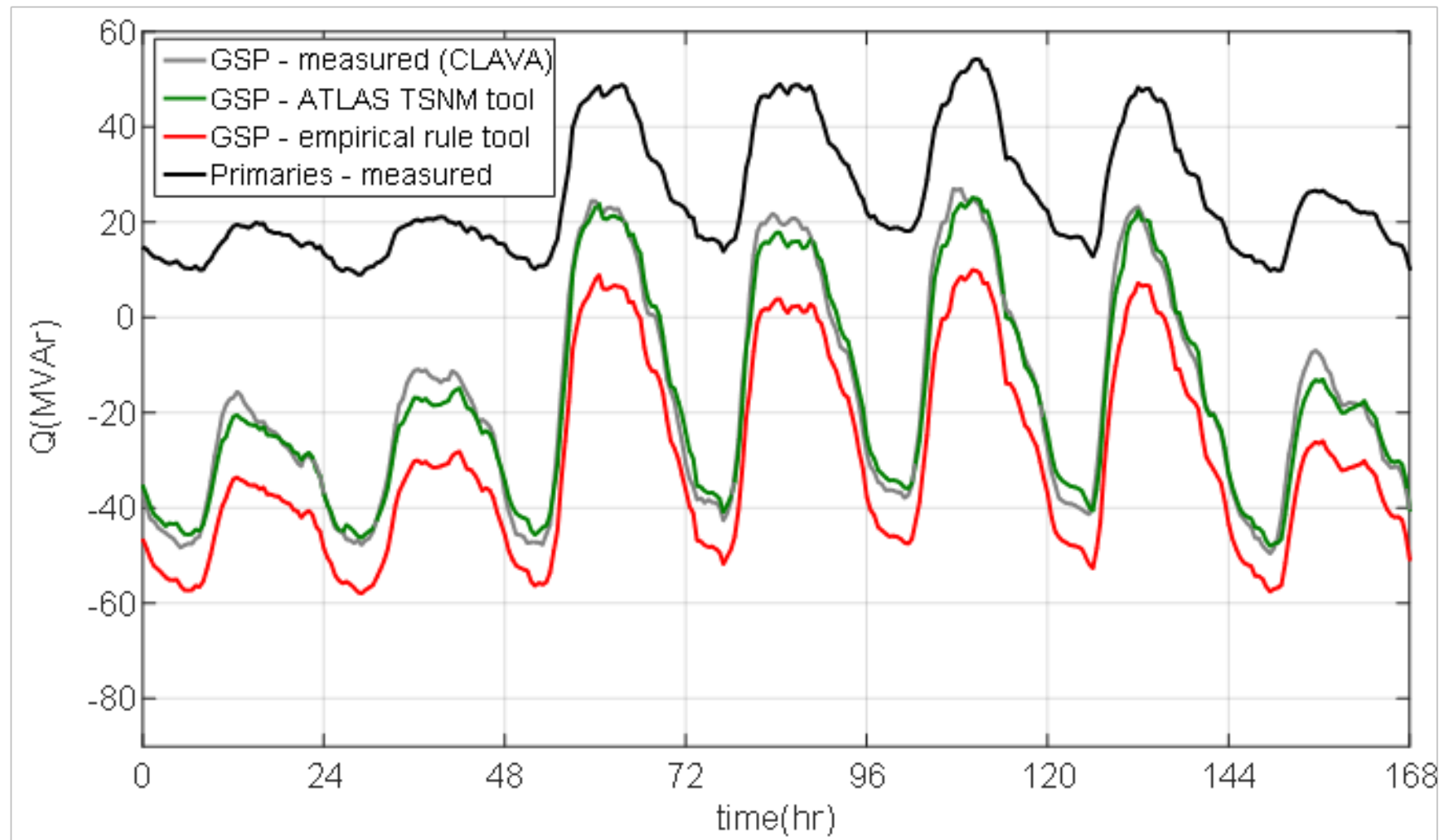


Network Modelling

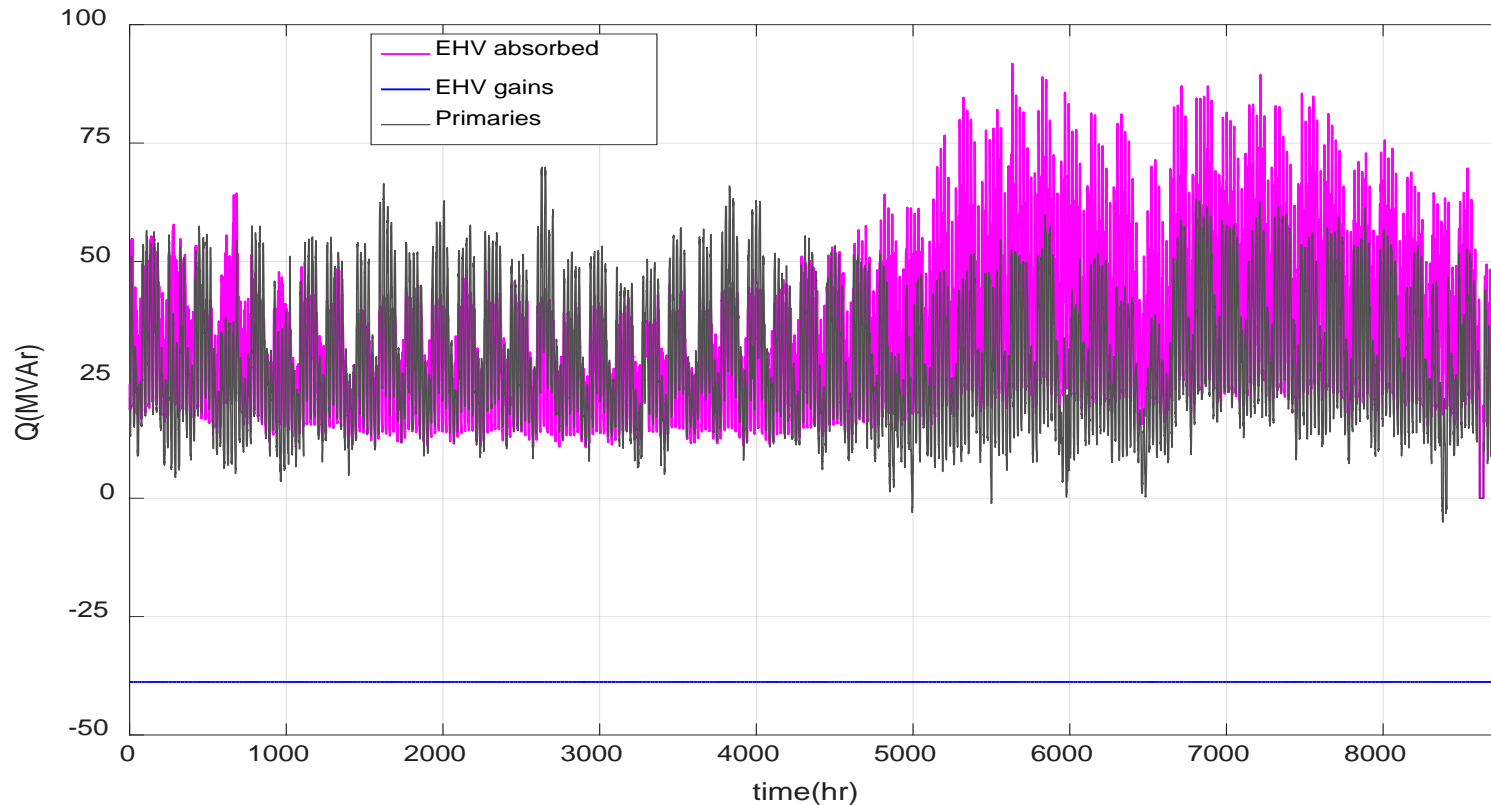
Time-series analyses
(ie daily simulation
using operational
aspects)

REACT approach... but
with enhanced inputs

P and Q profiles at
primaries (and BSPs
for large customers)



Q forecasting – empirical rule

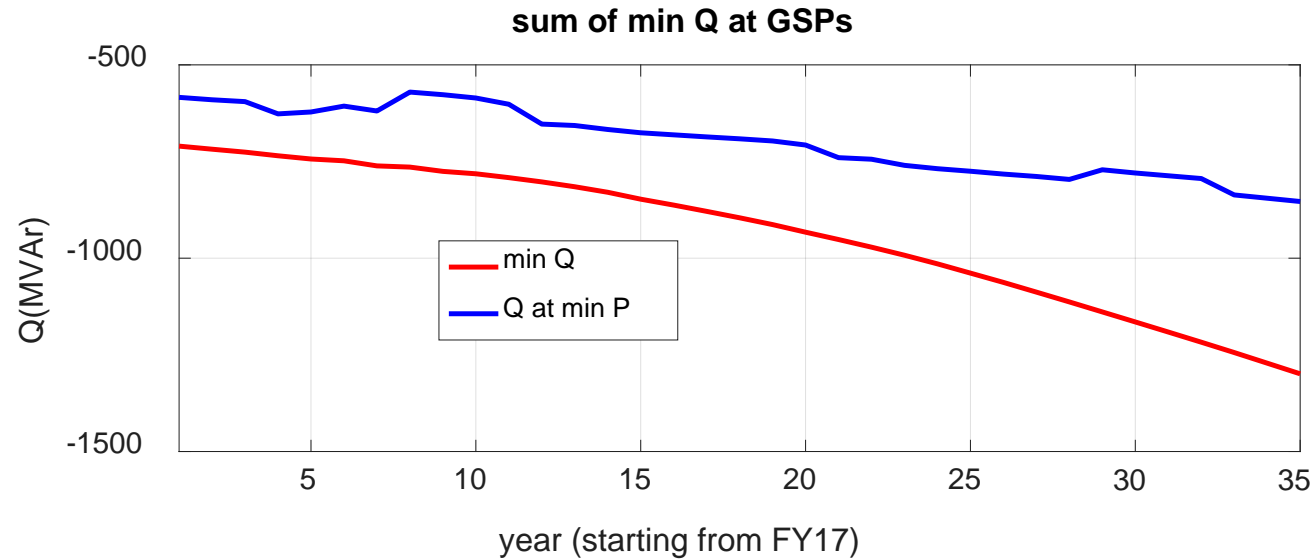


Q absorption \rightarrow reduced for more lightly loaded EHV, but not for reverse flows

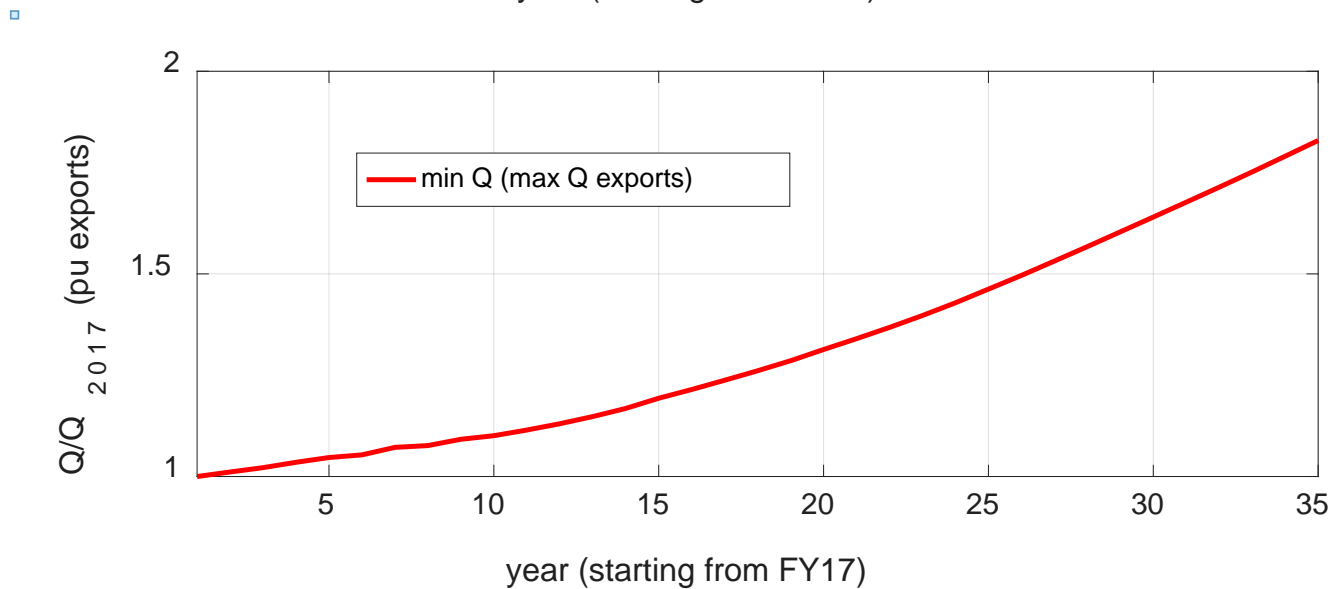
Q gains \rightarrow increased when more cables or higher voltage targets are used

Q at primaries \rightarrow more capacitive primaries (declining Q/P trends)

Central Outlook scenario, avg DG output , minimum Q demand = max Q exports



Q exports in this scenario:
+5% in 5 years
+11% in 10 years
+83% in 35 years



But... in reality max Q exports could be even higher in different scenario and with different generation output



Transition G&P approach to BAU, but keep under review



Use of demand and generation forecasts in regional development plans



In FY18 compare Q exports with expected NG limits at GSPs. By 2020 create high level intervention programme for ED2



Value of Lost Load (VoLL)

Tracey Kennelly

Customer Delivery Innovation Lead

Dawn Mulvey

Head of Utilities, Impact Research

Michael Brainch

Managing Director, Impact Research

David Pearmain

Director of Advanced Methods, Impact Research

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What is the value of lost load (VoLL)?



The **social** cost of supply interruptions to customers in £ per MWh



VoLL has existed since 1990
2013 - London Economics ~£17k/MWh
average value (excluding I&C)

VoLL varies considerably across domestic
and SME customer segments

A single average figure is used to provide an
overall value for a given asset / decision

Ofgem used a figure of ~£16k/MWh for RII0 ED1

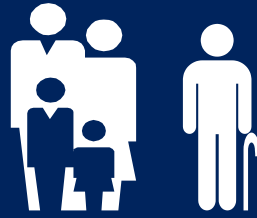
Quantify VoLL by customer segment now and in the future



What is the impact on customers of lost load?



What is the value of this impact, expressed as the financial and social cost to customers in £ per kWh?



How does this vary by customer type?



How does this vary by supply interruption components?



How can DNOs mitigate the cost of lost load?



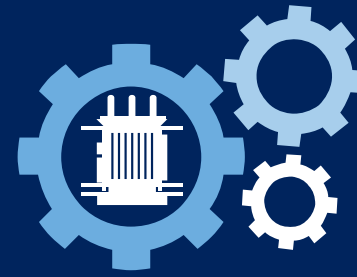
How will this vary with LCT adoption?



Understanding customer impact: how value is defined and how this might be influenced



Credible segmentation and future VoLL model by key customer groups

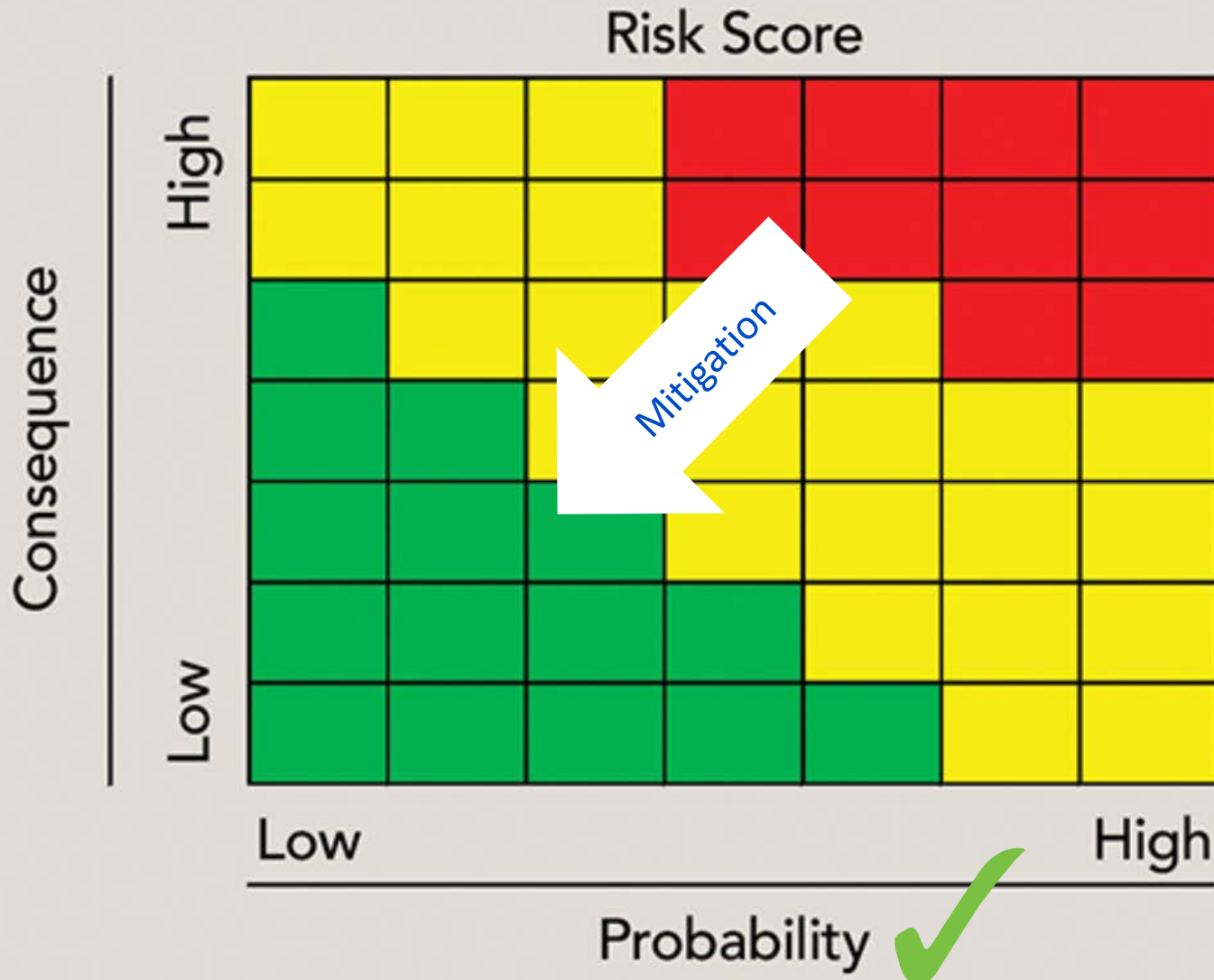


A demonstration of how these values would help DNOs better plan network investment strategies



Guidance on customer compensation strategies

VoLL is a key component of measuring the consequence of asset failure



When DNOs invest to mitigate the risk of service failures they can quantify the probability of an asset failure but...

One of the key factors in the *consequence* to customers is the number of customers affected by the failure

The current single VoLL gives **no differentiation between customer types**



Outcome: Future decisions directly guided by customer needs

for example comparative need of vulnerable and non vulnerable customers



So ... we need an accurate and representative VoLL covering a range of customer groups to create a bespoke investment value per decision



Demonstrate how segmented VoLL model will help DNOs improve planning models and guide investment strategies



Our challenge was to establish VoLL across the full spectrum of customers using data readily accessible to DNOs

How we structured our research



Interviews with key stakeholders to guide research approach



ECP panels of domestic and SME customers
Depth interviews



6,000 interviews across GB with domestic and SME customers



New VoLL model
Suitable for use by DNOs



Statistically robust & representative research
to establish VoLL by key customer segments now and in the future

Who did we speak to?



Domestic

Interviews were conducted with a wide range of customers across all of GB in winter and summer



2446



2510

Domestic customer data was weighted to reflect the national profile



Gender



Age



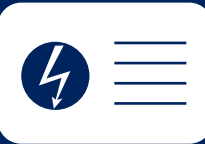
Socio-economic



Vulnerable



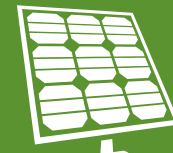
Fuel poor



Electric heating



Electric vehicle



PV

Who did we speak to?



SME

Interviews were conducted with a wide range of customers across all of GB



561



480

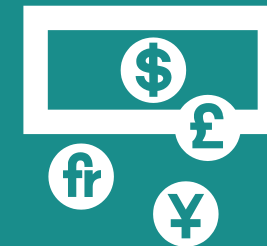
SME customer data was weighted according to:



Industry sector



Company size

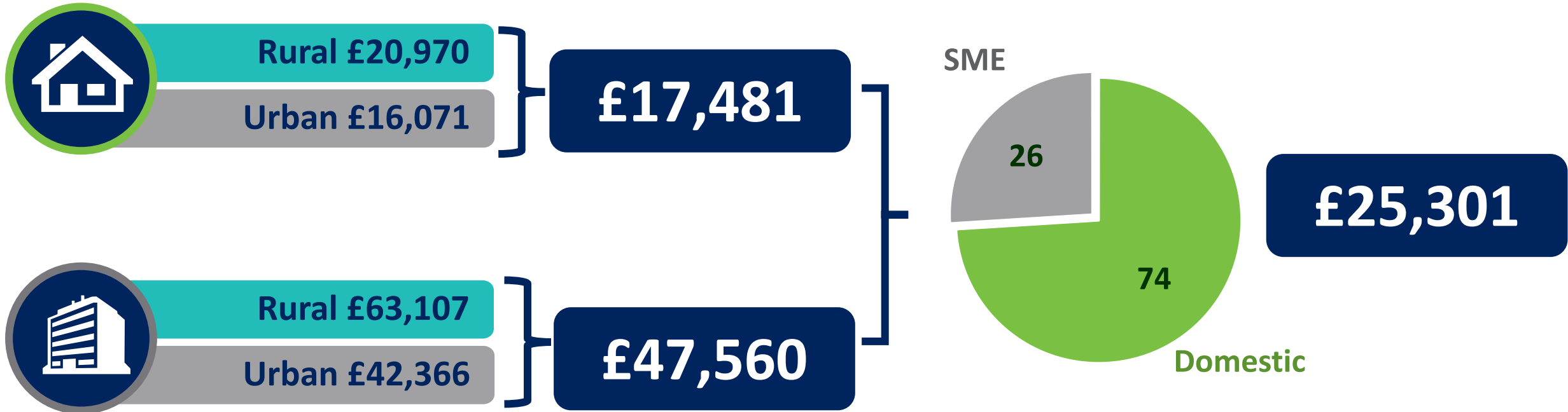


Public vs private

Companies over 250 employees were outside the project scope



Combining our values to reconstruct 'vanilla' VoLL



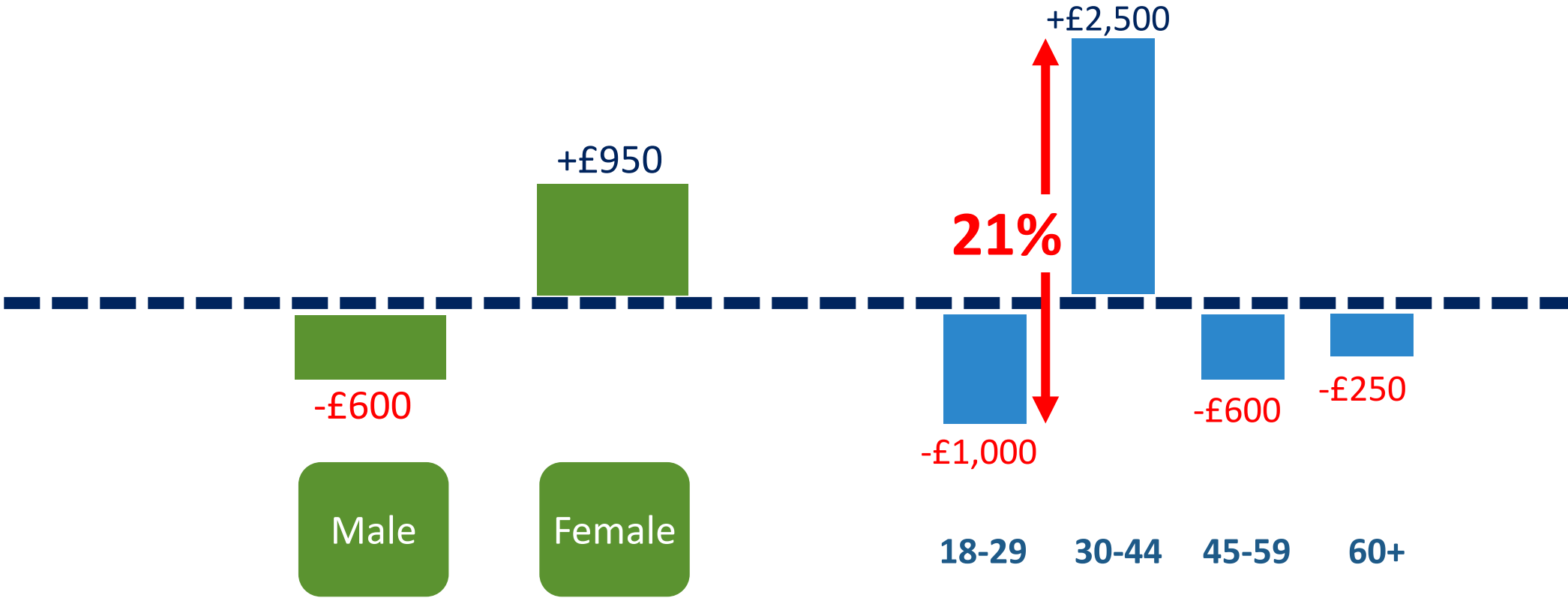
LE value = £16,940

How does domestic VoLL vary?



Customer demographics: impact on domestic VoLL

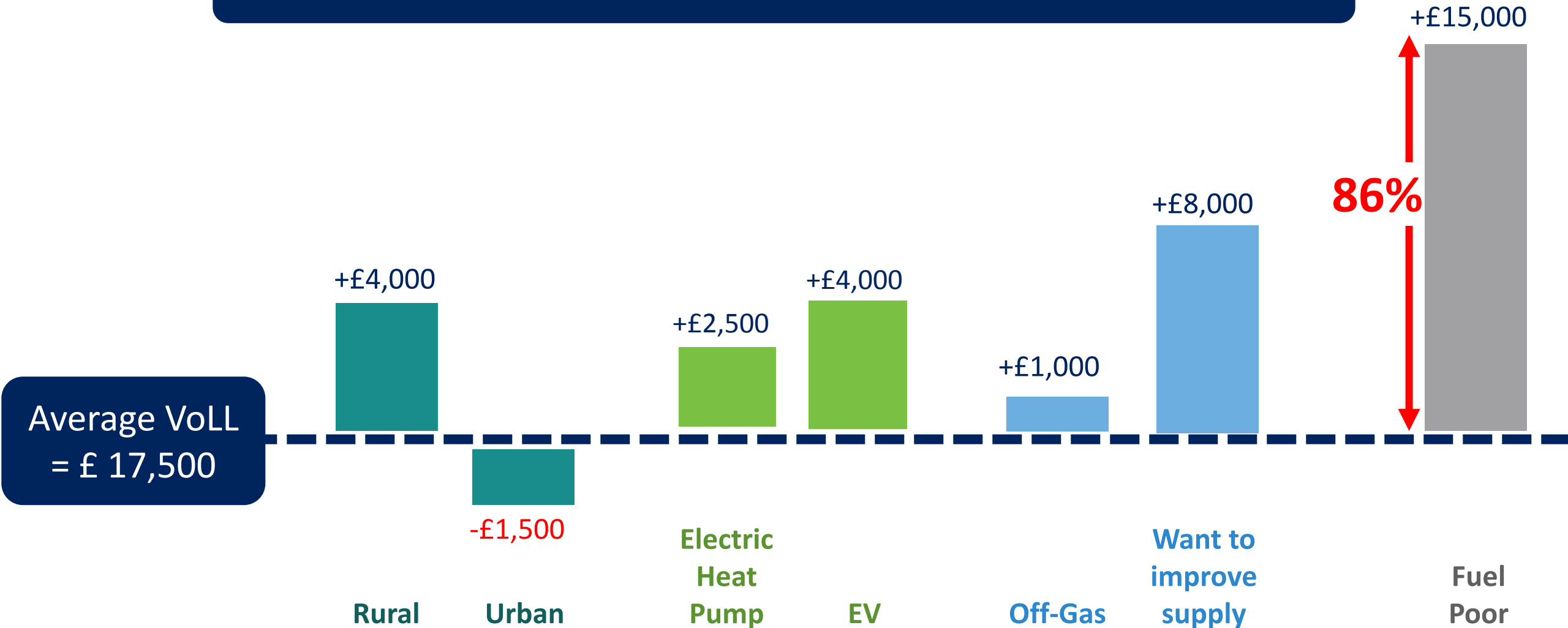
Average VoLL
= £ 17,500



How does domestic VoLL vary?



Factors which have more impact on domestic VoLL



Current estimation of VoLL

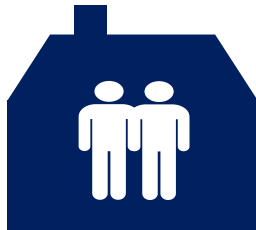
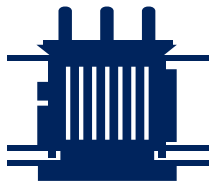


10 hour LV feeder fault occurring once every five years, over a period of 40 years



Two LV feeders, both supplying 50 homes

Old VoLL



X 35



X 15

£ 72,000



X 15



X 20



X 15

£ 72,000

VoLL currently calculated by multiplying the number of homes x standard figure

New estimation of VoLL



10 hour LV feeder fault occurring once every five years, over a period of 40 years



Two LV feeders, both supplying 50 homes

Old VoLL

New VoLL



X 35



X 15

£ 72,000

£ 68,000



X 15



X 20



X 15

£ 72,000

£ 104,000

VoLL calculated for each household by applying a weighted combination of values for each household characteristic

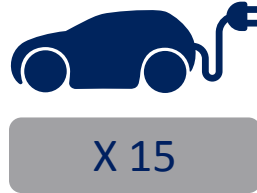
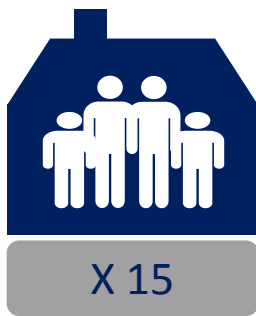
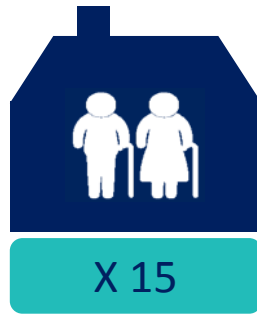
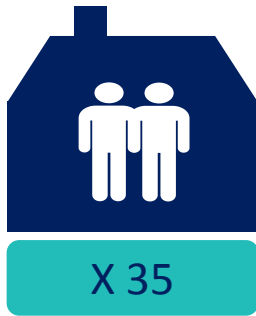
New estimation of VoLL



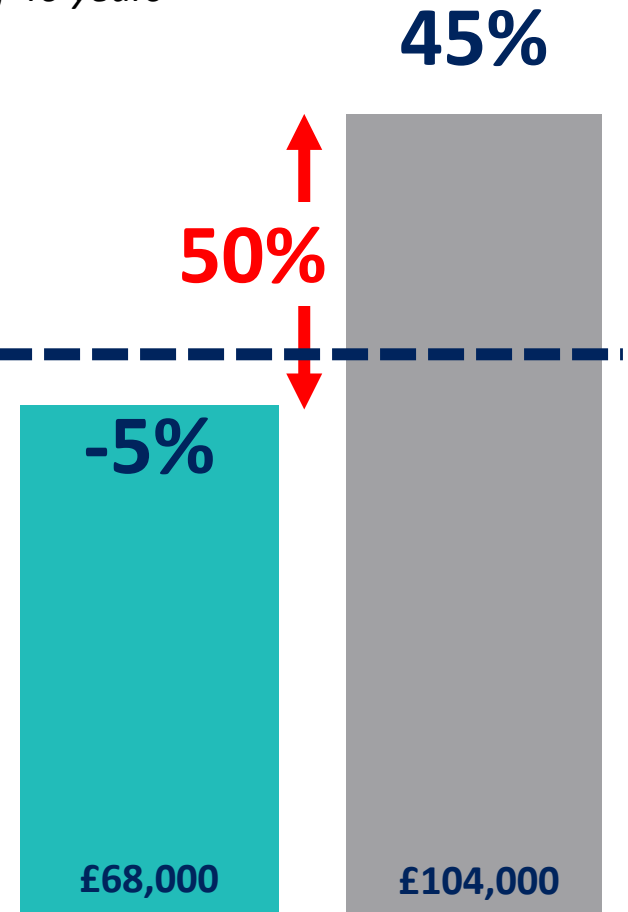
10 hour LV feeder fault occurring once every five years, over a period of 40 years



Two LV feeders, both supplying 50 homes



Old VoLL
£72,000



VoLL calculated for each household by applying a weighted combination of values for each household characteristic

A VoLL timeline – domestic customers



Tested:

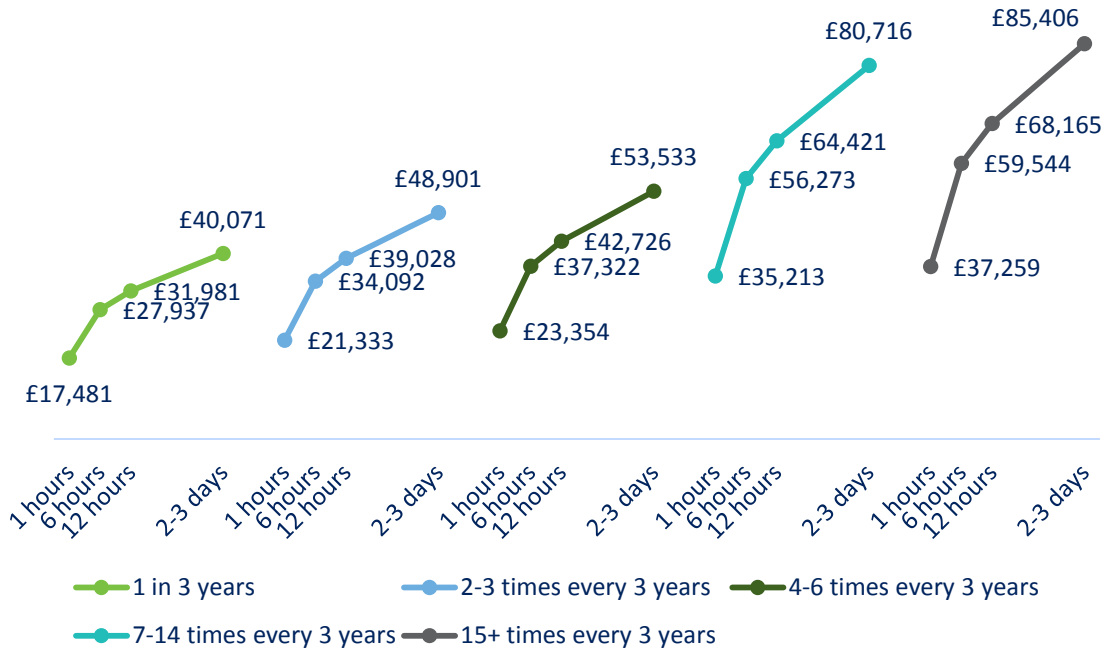
1 hour

6 hours

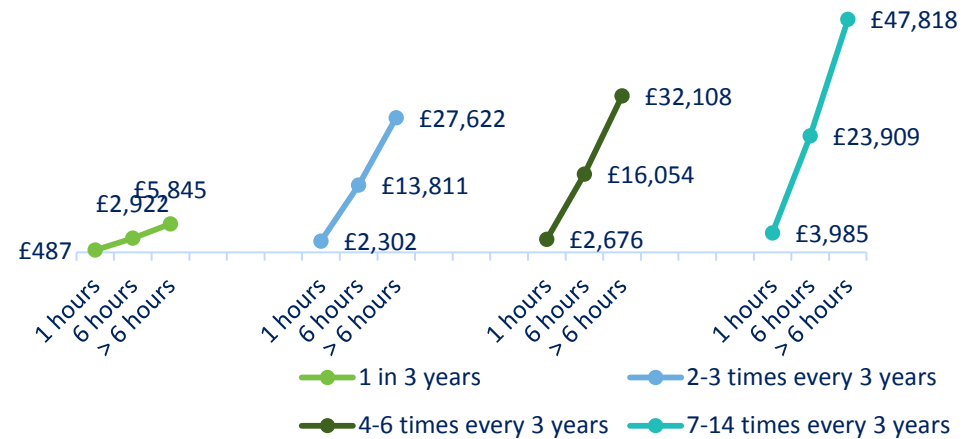
12 hours

2 to 3 days

Domestic VoLL in MW/h by frequency and duration of outage - unplanned



Domestic VoLL in MW/h by frequency and duration of outage (planned)



For an outage over 6 hours (occurring 7-14 times every 3 years) VoLL falls from **£64,500 (unplanned)** to **£48,000 (planned)**



Existing approach undervalues the needs of certain customers

Not reflective of those dependent on LCTs



Fuel poor are hugely under represented

Others are over represented potentially driving inefficient investments



VoLL model to be published that will provide an effective tool that all DNOs can use without the need for new data flows



Segmentation model enables DNOs to make decisions more reflective of actual customer needs





**David
Pearmain**

*Director of
Advanced
Methods*

*Impact
Research*



**Michael
Brainch**

*Managing
Director*

*Impact
Research*



**Dawn
Mulvey**

*Head of
Utilities*

*Impact
Research*



Tracey Kennelly

*Customer
Delivery
Innovation
Lead*

*Electricity North
West*

**electricity
north west**

Bringing energy to your door



Sentinel

Kieran Bailey and Brian McGregor

Stay connected...



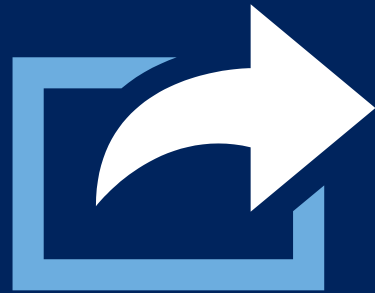
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What's the problem?



Storm lifecycle



Sentinel – progress to date

KELVATEK

Product development &
Technology review



Faults on rural OHL networks can be difficult to detect and locate

- Transient/emerging
- Broken Conductor
- Low Clearance



In storm situations there can be multiple faults on single circuits



Traditional location techniques are time consuming, dangerous and lead to poor customer experience

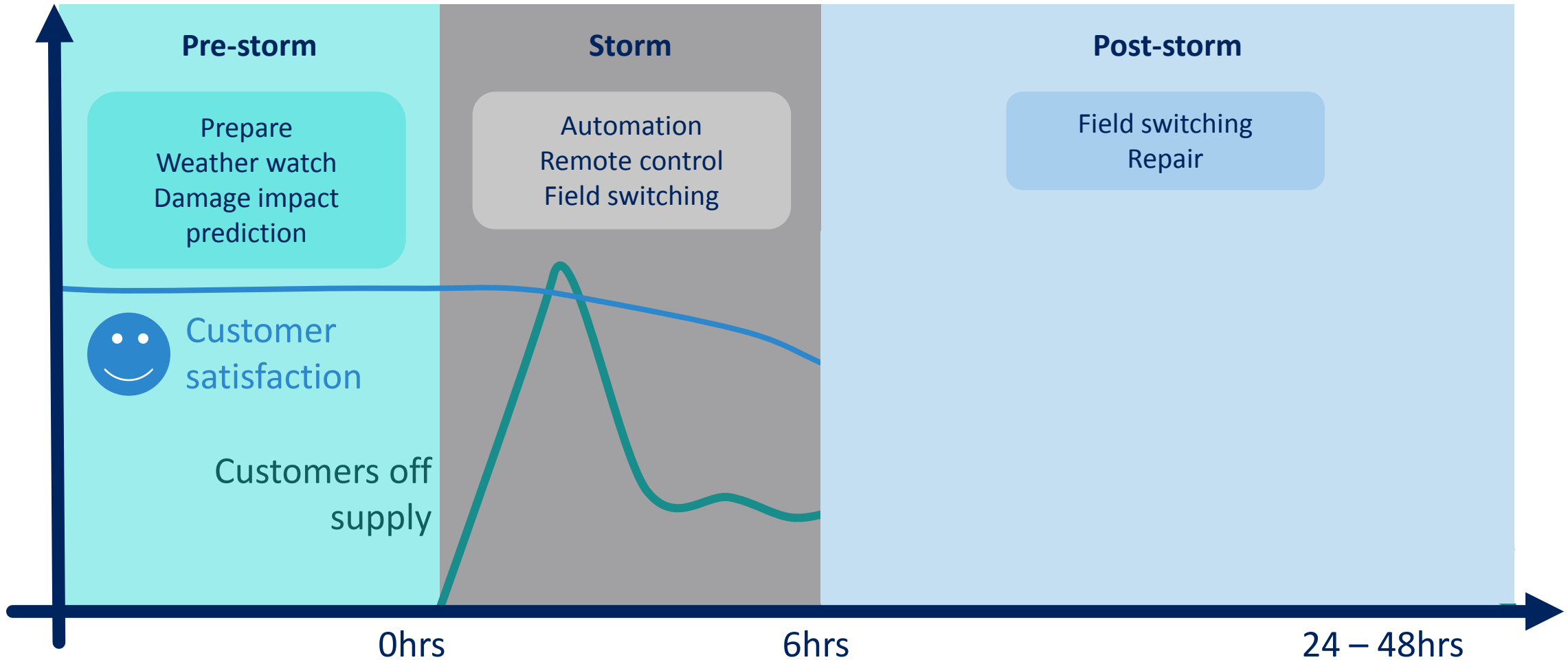


Some faults, if left undetected, can present a serious danger to life

What does it look like?



Timeline



How do you minimise time to repair?



Objective

Find damage in real time

Optimise deployment of repair teams



Output

Fault location system

Location within 500m for high current faults

1km for low current/low lines (worst case)



Right teams to right location

Reduces safety risk

Maximising productivity of repair teams

Faster restoration

Customer Satisfaction



Location techniques

Uses a combination of different location techniques

Impedance

Voltage gradient

TW and TDR



Integrate with real time systems

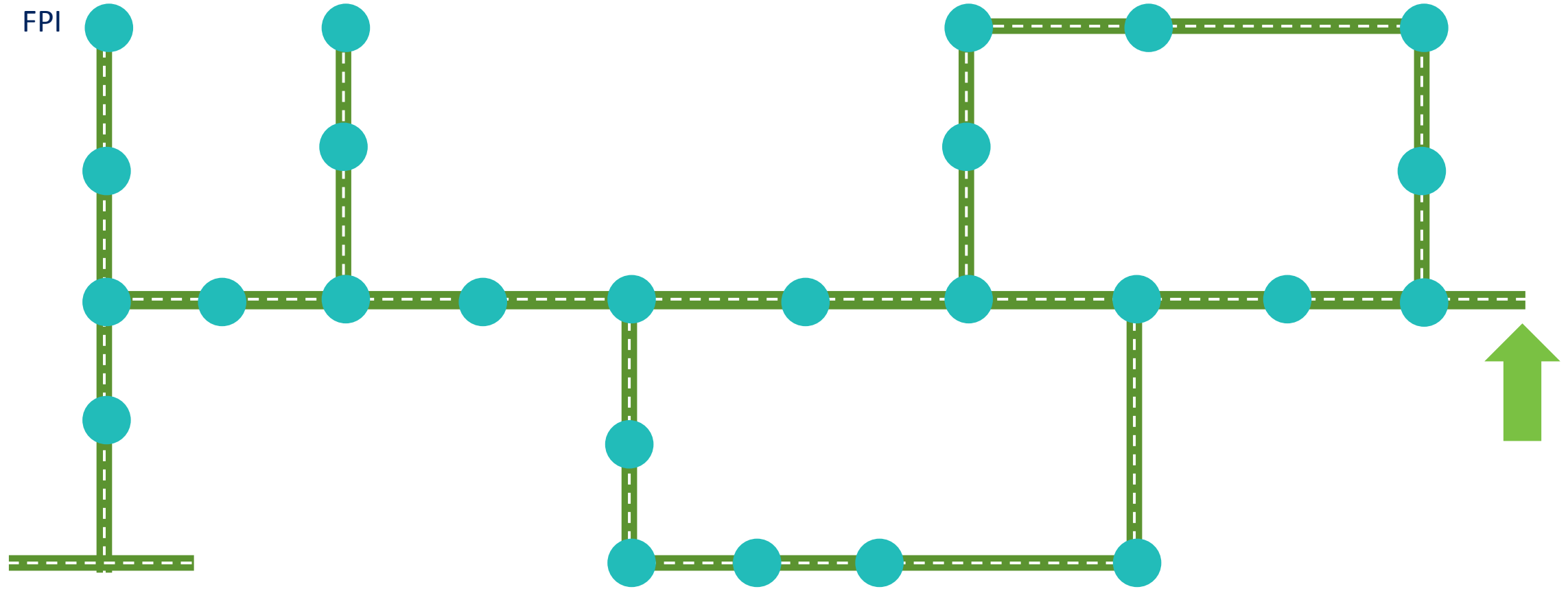
Responds to changes in network configuration

Why Sentinel?

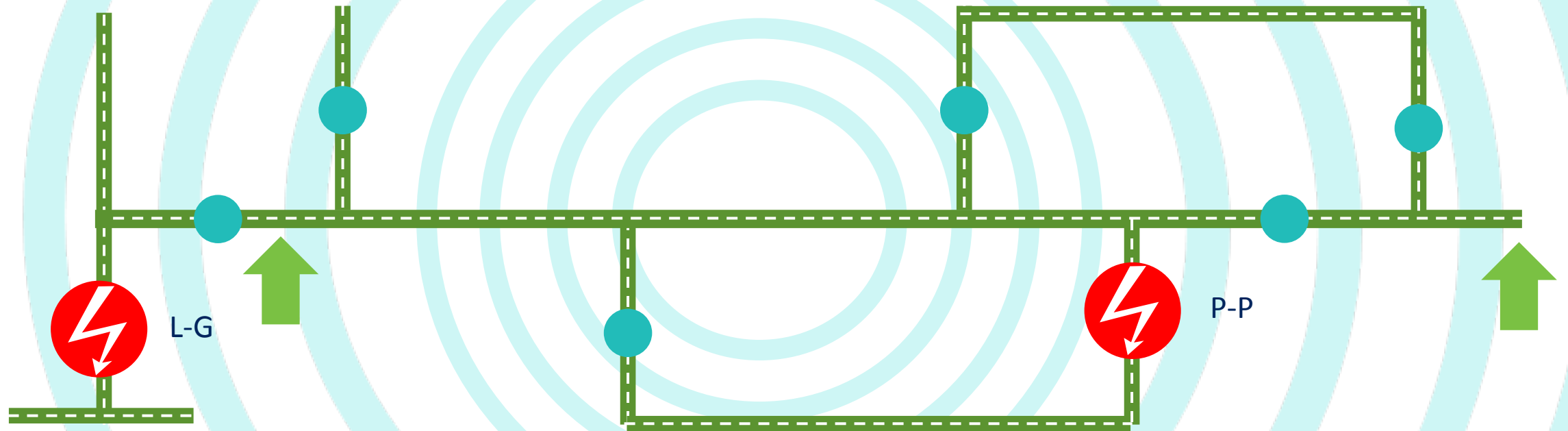


Nafirs data 2007 - 2017		Total	Phase to Phase	Line to Ground	Sensitive Earth Fault
Storms	Damage	51%	21%	27%	3%
	Transient	49%	34.5%	9%	0.5%
			High current	Reduced current	High impedance

Why Sentinel?






Why Sentinel?



Finds multiple faults of multiple types
on a rapidly reconfiguring network in near real time



Customer		Safety		Financial	
					
Fault location within 500m for high current faults and 1km for low current faults	Detect and locate emerging faults on network	Detect and locate high impedance fault eg broken conductor	Engineers not patrolling in extreme weather	Reduce guaranteed standard liability	Real time condition monitoring Target replacement programme



Built OHL test facility

Indoor 11kV system
OHL built to ENW specifications (dead) for signal injection testing

Product development

Electronics bench tested, PCB layout finalised and in production
New current transducer
Construction of steelwork for voltage sensor & HF coupler
Control cubicle designed

Sentinel System

All equipment design complete
System GA completed
Operational procedures in progress
Training

Trial install August 2018

Trial install on dead system June 2018
First single pole live install August 2018
Data gathering for algorithm optimisation and refine trigger
Optimisation
Calibration

**electricity
north west**

Bringing energy to your door



Technology update

Brian McGregor

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Rev2 Sentinel system



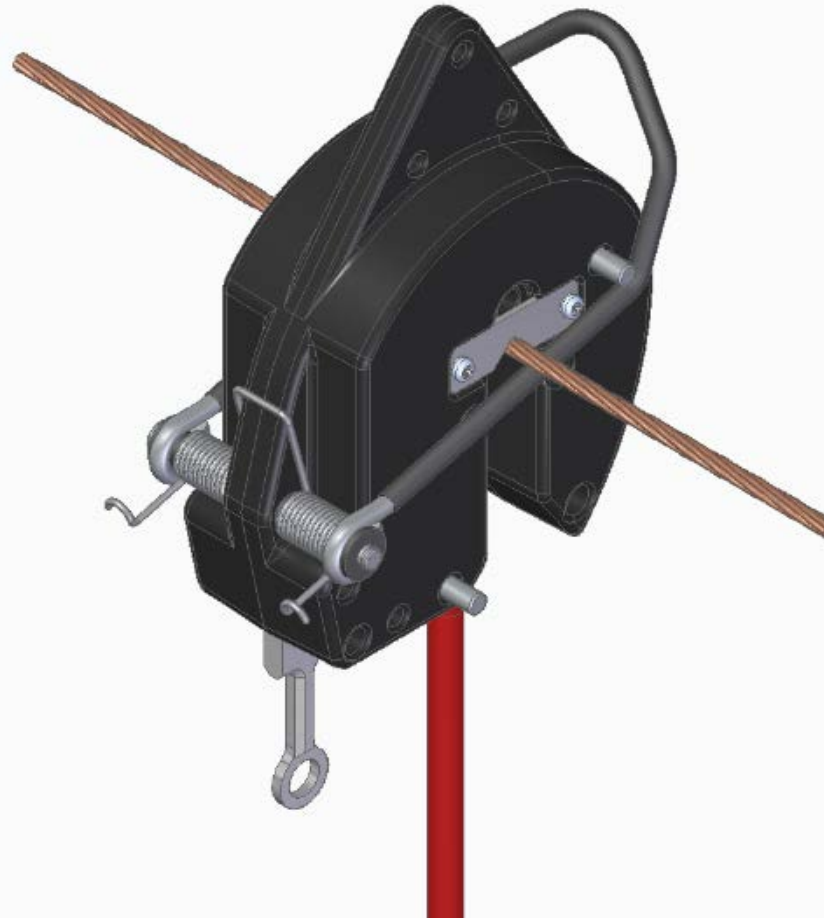


Coil holder

High temperature materials
Mould tools

Coil winding
Winding tools

Coil over moulding
HV materials
Mould tools



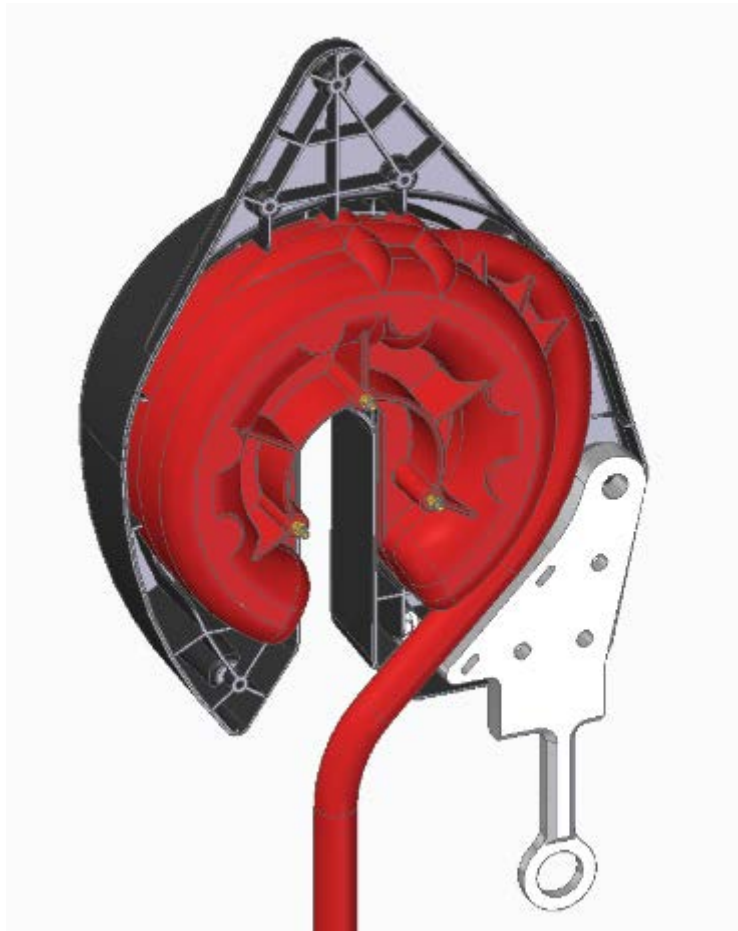
Outer case

Environmental materials
Mould tools

Cable clamp

Customer spring and clamp parts

Approvals



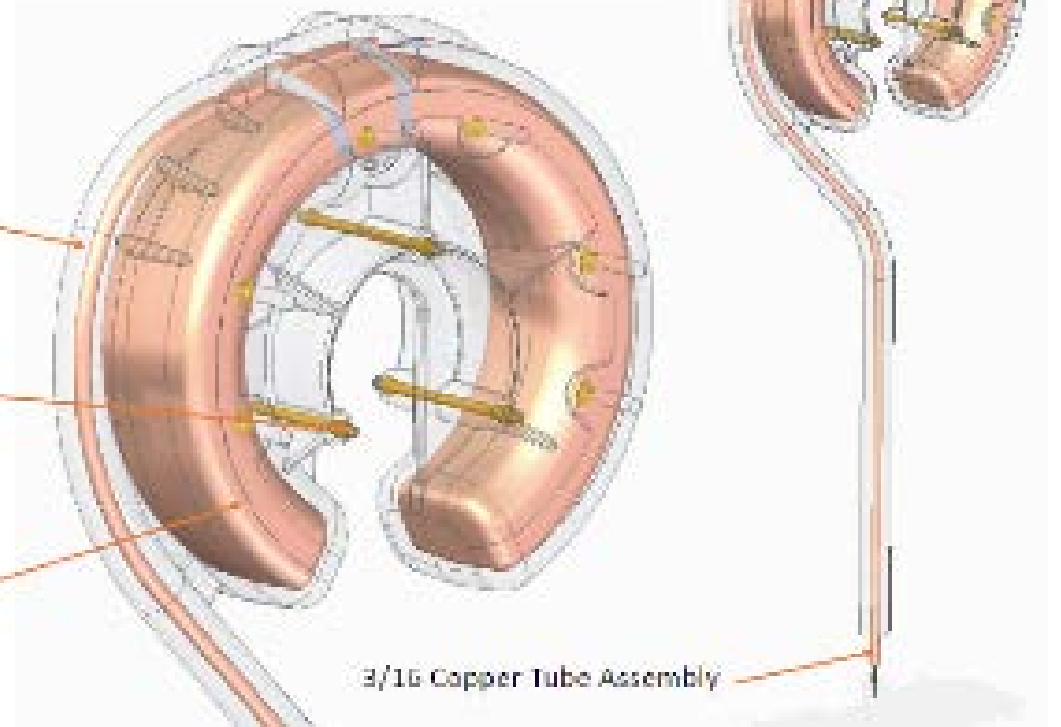
Over Moulded Assembly

HV Insulation material

3 Brass Location Pins

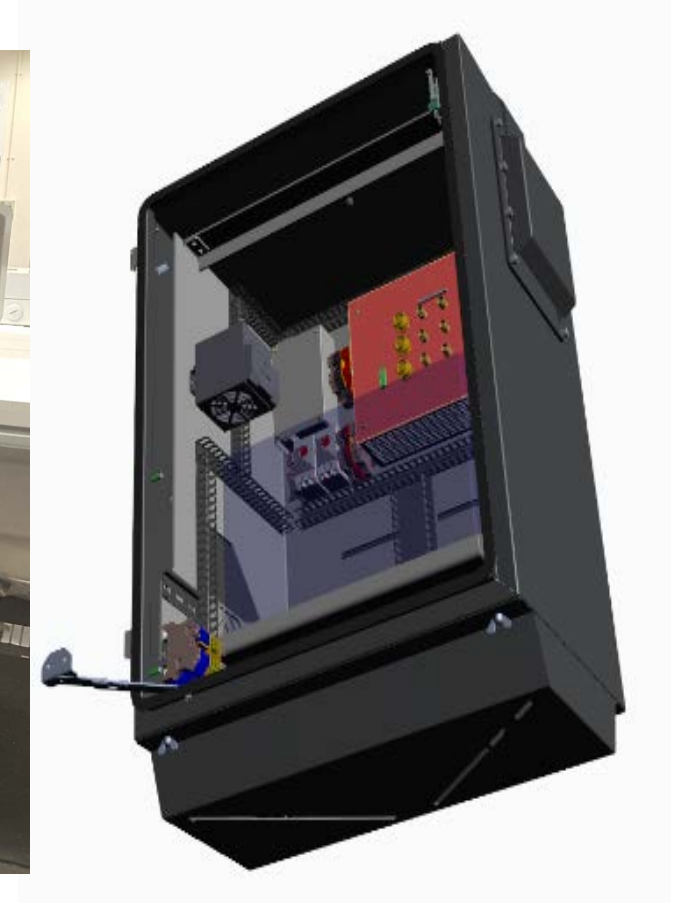
Coil

3/16 Copper Tube Assembly

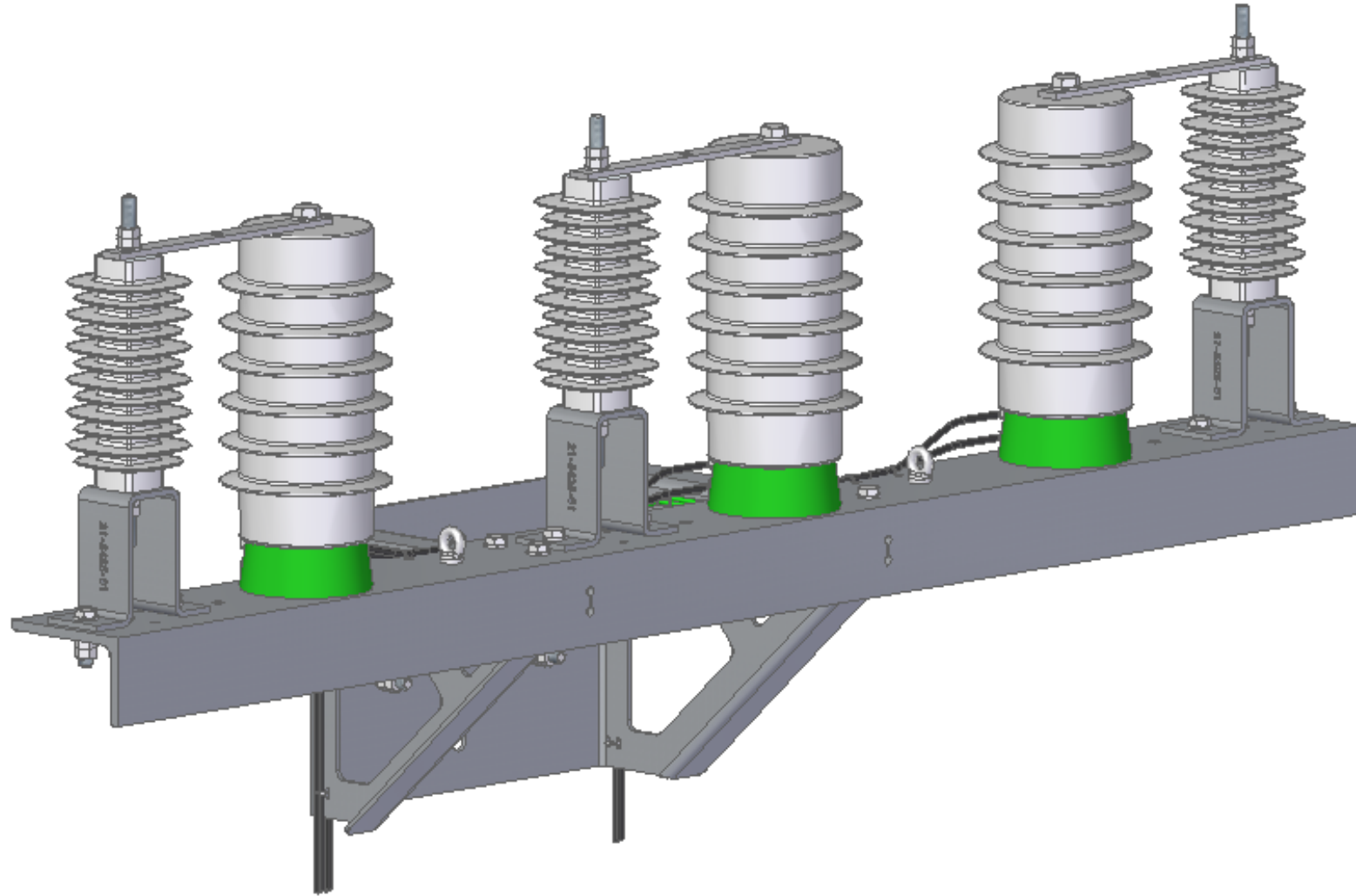


06/04/2017 S. McClean

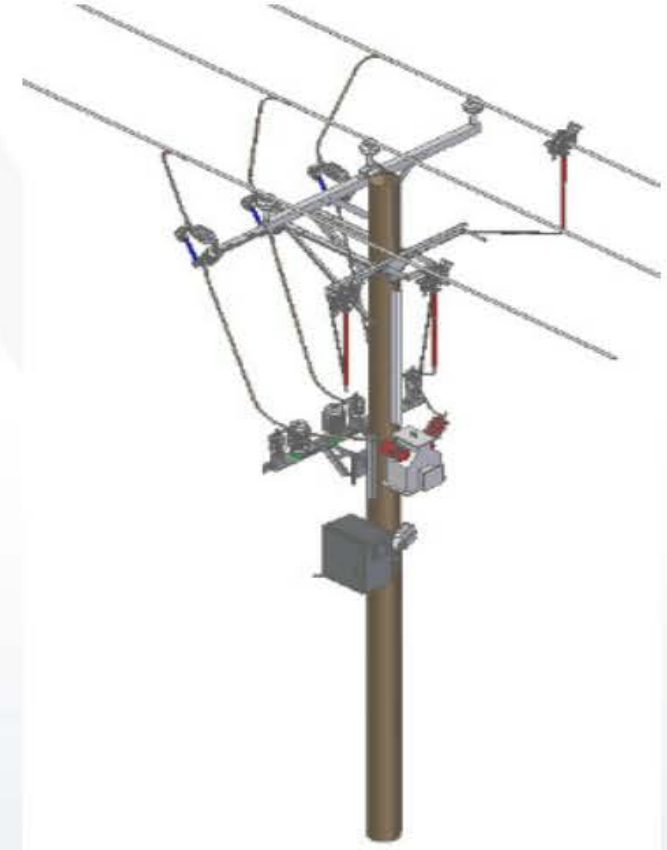
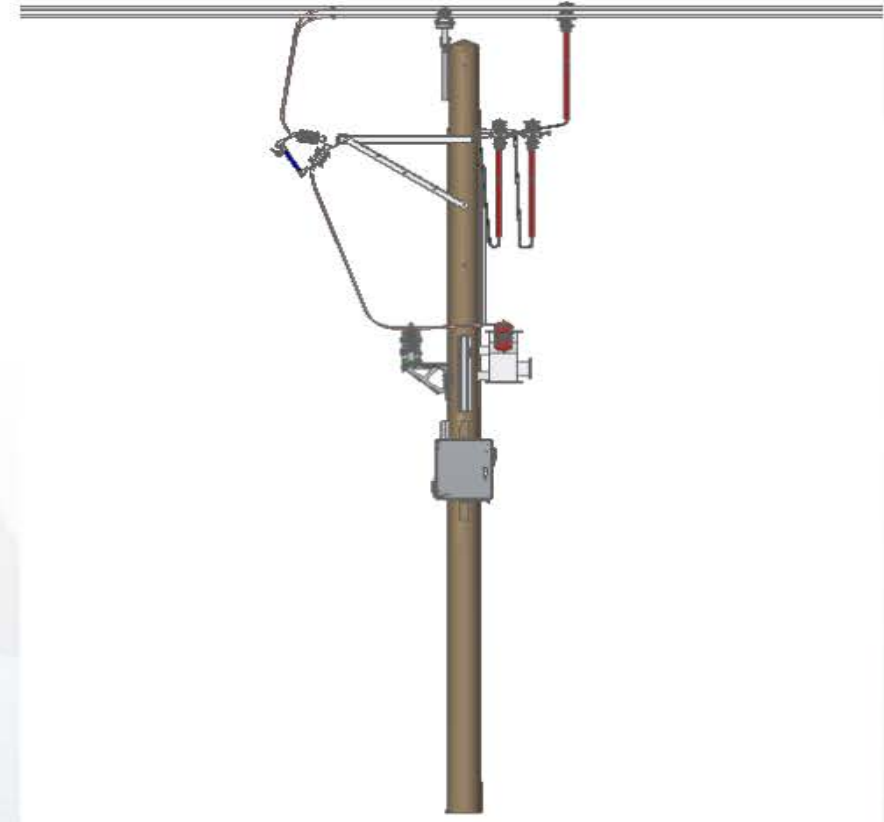
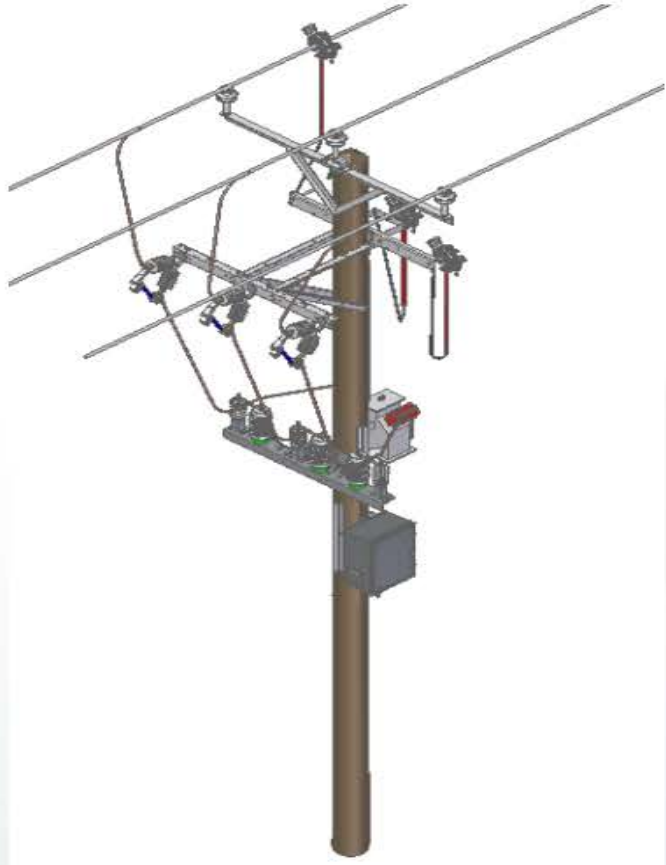
Control box



Voltage sensor crossbar (VSC)



Sentinel system 3D model





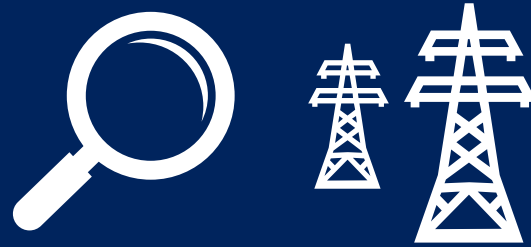
Concept development



Measure/analyse voltage
and current

Send/receive TDR

Preliminary network
modelling



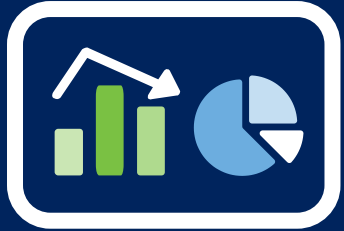
Explore range of target
networks

Feasibility testing of
algorithms



Network penetration
limitations

Resolution/penetration
trade offs



Three technologies, four methods being trialled



Mains frequency V&I
Travelling wave
Active TDR, faults and lowered lines



Different techniques have strengths in different situations – system shall collate and present results



Detection of lowered lines



Challenges prove MELF on OHLs
Develop TDR for use on OHL
Development of current sensor or OHLs with MELF



Algorithm development has been supported by simulation and test network investigations



<p>Multiple ended location of faults (MELF)</p>		<p>LF 0-12.8kHz</p>	<p>Accurate voltage and current transducers</p>
<p>Travelling wave Location of faults (TW)</p>		<p>HF 50kHz-5MHz</p>	<p>Low accuracy voltage transducer</p>
<p>Time domain Reflectometry Location of faults (TDR)</p>		<p>HF 50kHz-5MHz</p>	<p>Low accuracy voltage transducer</p>
<p>Time domain Reflectometry Lowered line Detection (TDR)</p>		<p>HF 50kHz-5MHz</p>	<p>Low accuracy voltage transducer</p>



Live trials to commence in August 2018



Collate live trial data until Nov 2019



Post fault/detection closed loop system



Implement a method of “nudging” to simulate phase to earth faults to test algorithms/triggers



System performance
Sensors
Optimisation of devices
Calibration of device against GIS mapping location



Integration into NMS system



**electricity
north west**

Bringing energy to your door



Our community and local energy strategy

Helen Seagrave
Community energy manager

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What is community and local energy?



Stakeholder-led strategy development



Our strategy



Keep in touch

What is community and local energy?



To us community energy means community-led projects or initiatives to reduce, manage, generate or purchase energy. Community energy projects focus on engagement and benefits to their local area and communities.

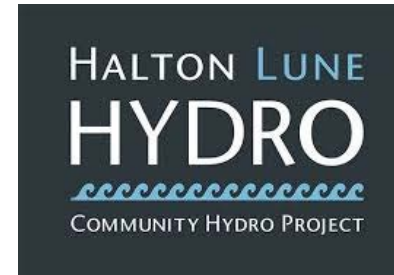
Local energy encompasses community energy projects and also includes activities by a wider set of local partners such as local authorities, housing associations, intermediary or advisory organisations and local businesses. Local energy projects may have a commercial aspect to their delivery but are also likely to benefit their local area and community.



Community and local energy in our region



CarbonCo-op

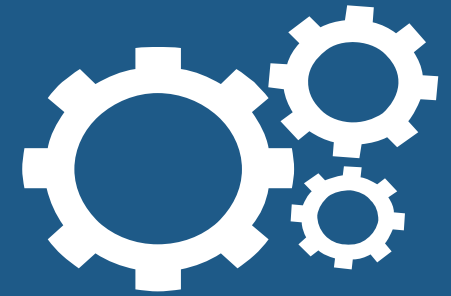
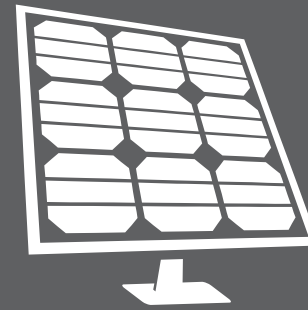


GMCA GREATER MANCHESTER COMBINED AUTHORITY





“Build relationships and enhance service to customers”



Eight interviews with community and local energy stakeholders

Two independently facilitated engagement events

Online call for evidence Dec 17 – Feb 18

Further engagement through our stakeholder panels and external events

Where should we take action?



Access to ENWL

Early engagement
More face-to-face time; Dedicated point of contact
Collaboration
Help with understanding where connections could be easier

Finance

Financial support
Help to develop viable business models

Regulation

Regulatory regime doesn't suit community and local energy
Current solutions such as virtual private wires are a "work around" and not a long-term solution

91% of responses agreed or strongly agreed we have understood the main challenges faced by community and local energy groups



Electricity North West wants to work closely with community and local energy groups, organisations and developers to support the development of their projects.

We understand that community and local energy projects can be volunteer led and complex and therefore need more time support to engage with Electricity North West services.

We would like to engage early with community and local energy groups to support them with the process of connecting to the network.

We would like to develop our relationships with the communities we support to explore other ways to work together such as on innovation projects and what role they may play in the future.

95% of responses to our online consultation strongly agreed or agreed with our approach

Our Community and Local Energy Strategy

An aerial photograph of a city at dusk. The sky is a deep blue with some light clouds. In the foreground, there are several large, multi-story buildings with lit windows. In the middle ground, there are several tall, modern skyscrapers, some of which are under construction, with cranes visible. The city lights are visible in the background, creating a warm glow against the darkening sky.

Forging links with community and local energy organisations

We will be responsive to customers' needs and deliver a stakeholder engagement plan that enables us to develop those relationships

We will create new mechanisms for community and local energy groups to engage with us

We will search for locations on our network where community and local energy can be deployed for the benefit of the network

Stakeholder engagement plan



Reach

New stakeholders and raise the profile of C&L energy



Inform

About our activities and deliver regular communications



Listen

And provide opportunities for feedback



Engage

In an interactive, collaborate way to develop relationships



Collaborate

To deliver mutual benefit

We will create new mechanisms for engagement

Regulation

Innovation

**Purchasing or
shared
ownership**

Network – led approach for multiple benefits

Reliability

**Avoiding
network
reinforcement**

Resilience

**Reducing
fuel poverty**



Keep up to date

Sign up for our newsletter and view previous editions on our website.

Visit the community and local energy section of our website.

www.enwl.co.uk/communityandlocalenergy

Get in touch

If you have any comments on this strategy or how we should develop our actions please get in touch.

If you are developing a community or local energy project please get in touch to discuss your plans.

Contact details

Helen Seagrave, Community Energy Manager,
Communityandlocalenergy@enwl.co.uk



electricity
north west

Bringing energy to your door



Quiz

Stay connected...

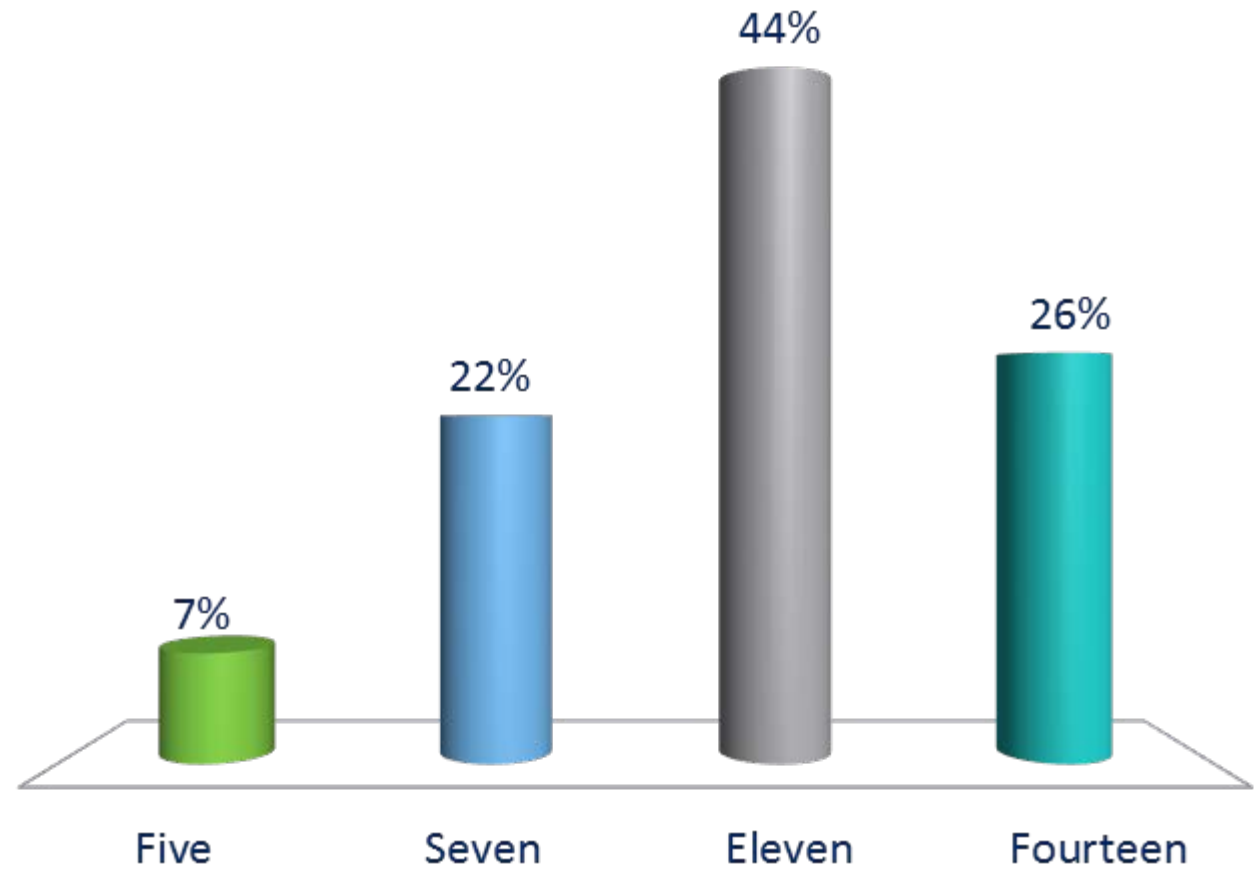


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How many successful operations of the Respond techniques have we experienced?



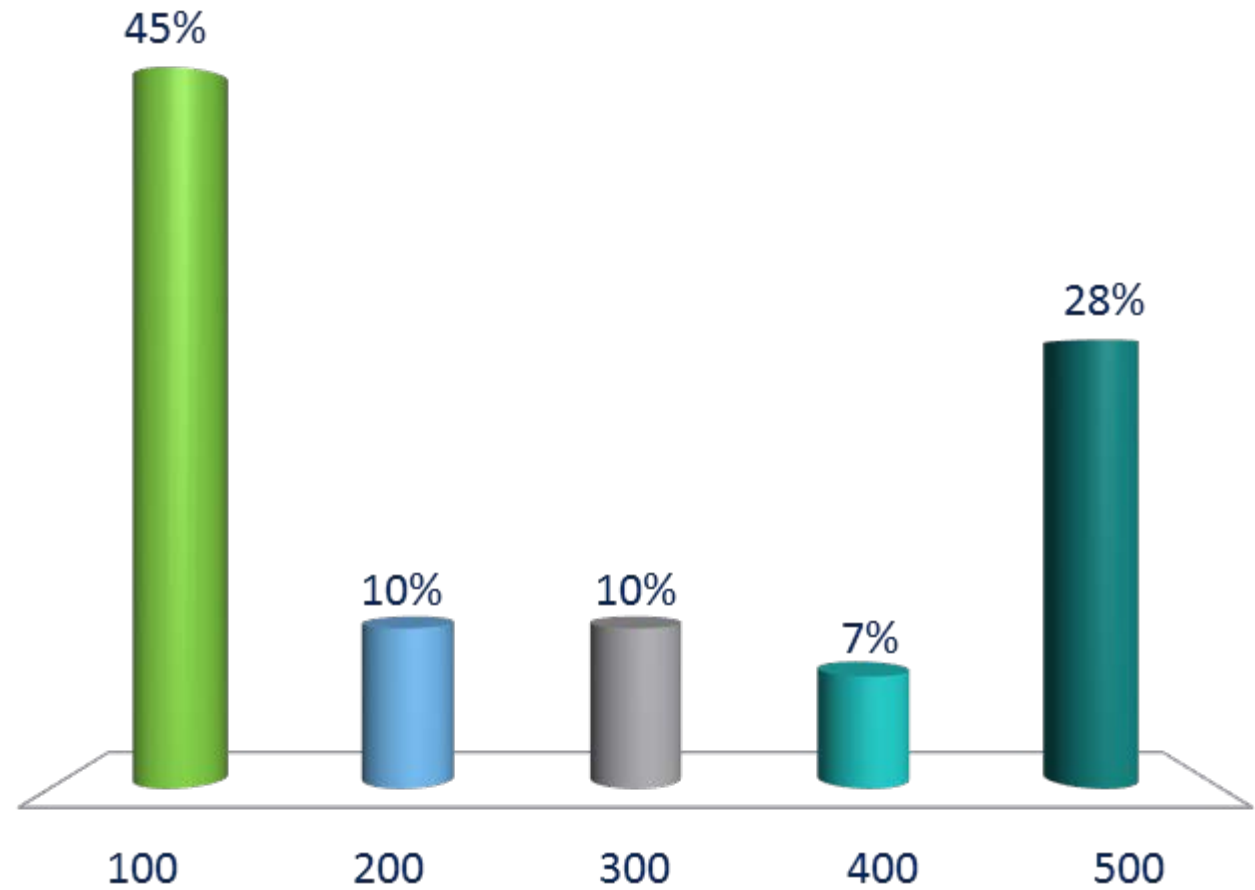
- A. Five
- B. Seven
- C. Eleven
- D. Fourteen



How many Celsius sites are being used to test cooling techniques?



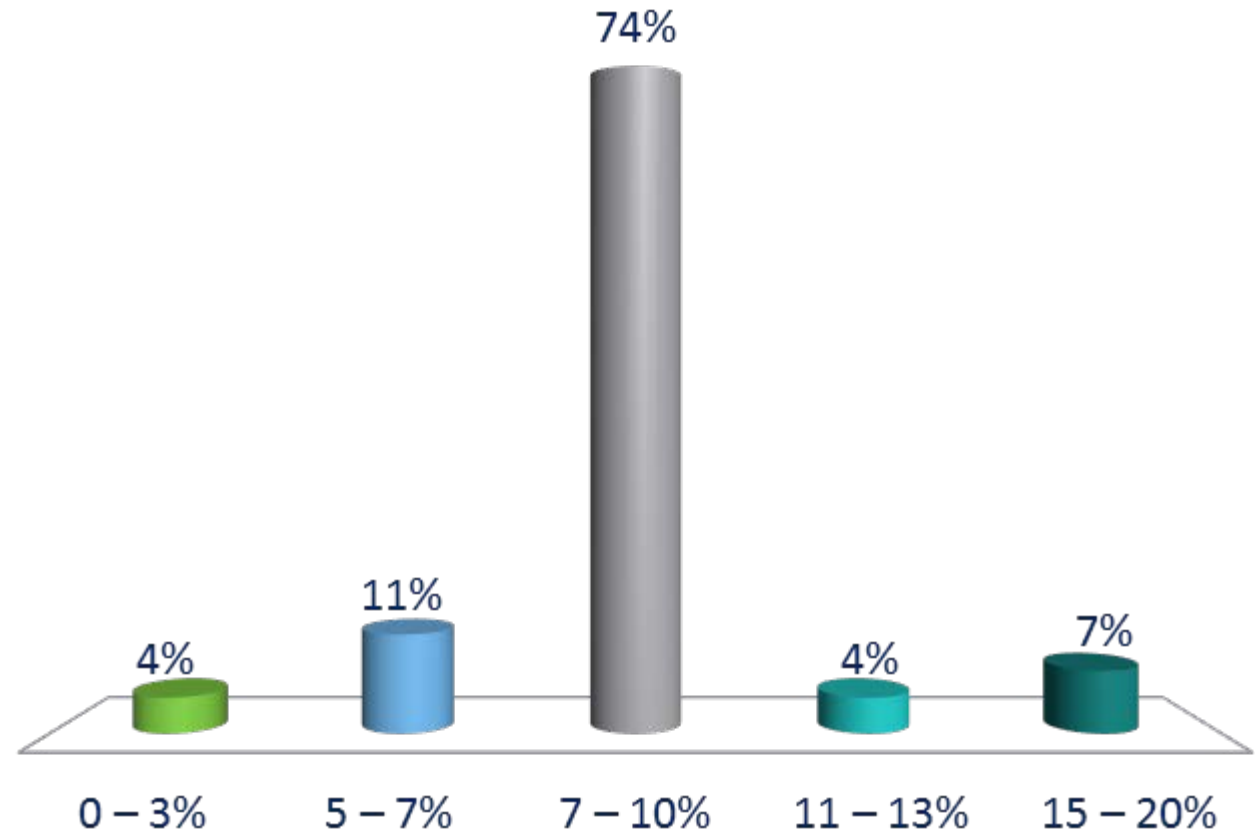
- A. 100
- B. 200
- C. 300
- D. 400
- E. 500



What's the maximum possible LV electricity system carbon emissions reduction with a full application of Smart Street?



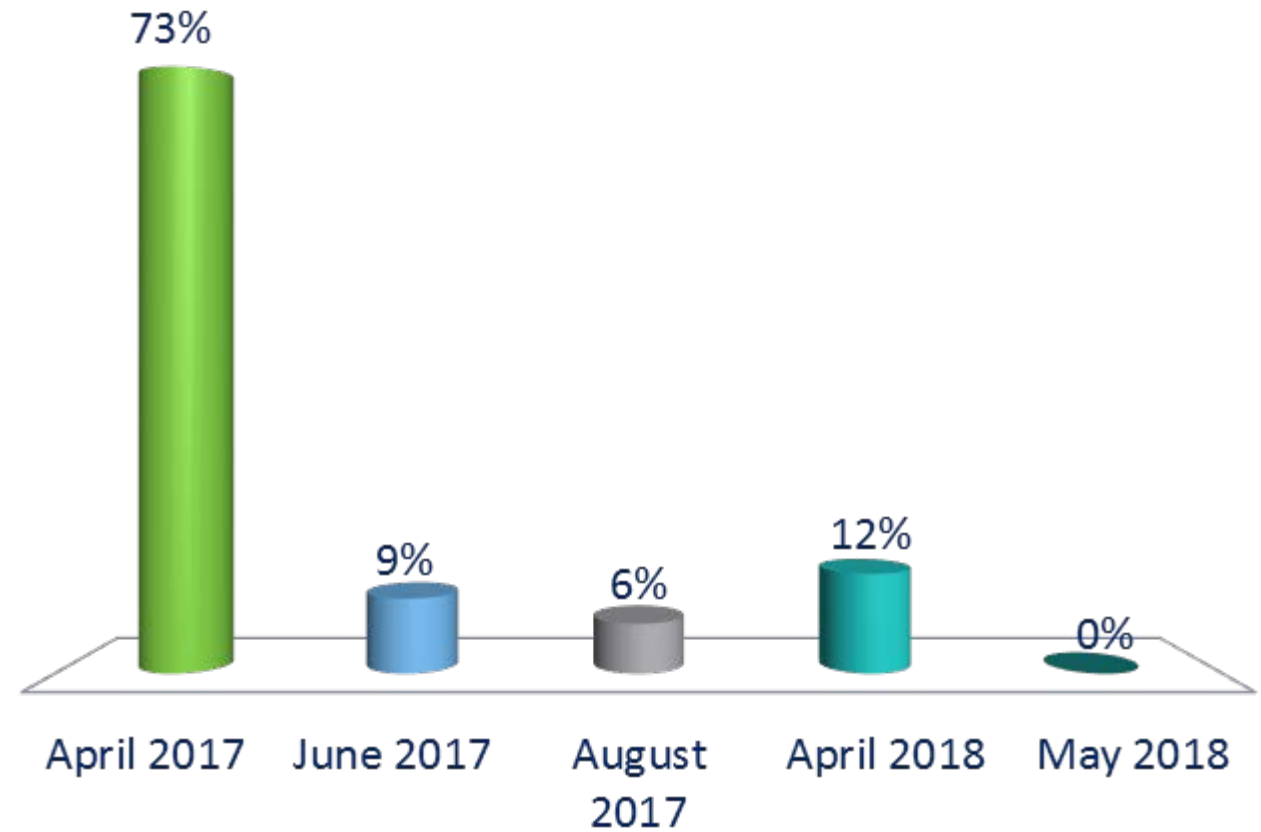
- A. 0 – 3%
- B. 5 – 7%
- C. 7 – 10%
- D. 11 – 13%
- E. 15 – 20%



When was the first 'non-coal day' for 130 years in GB?



- A. April 2017
- B. June 2017
- C. August 2017
- D. April 2018
- E. May 2018



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north west**

Bringing energy to your door



Feedback

Stay connected...

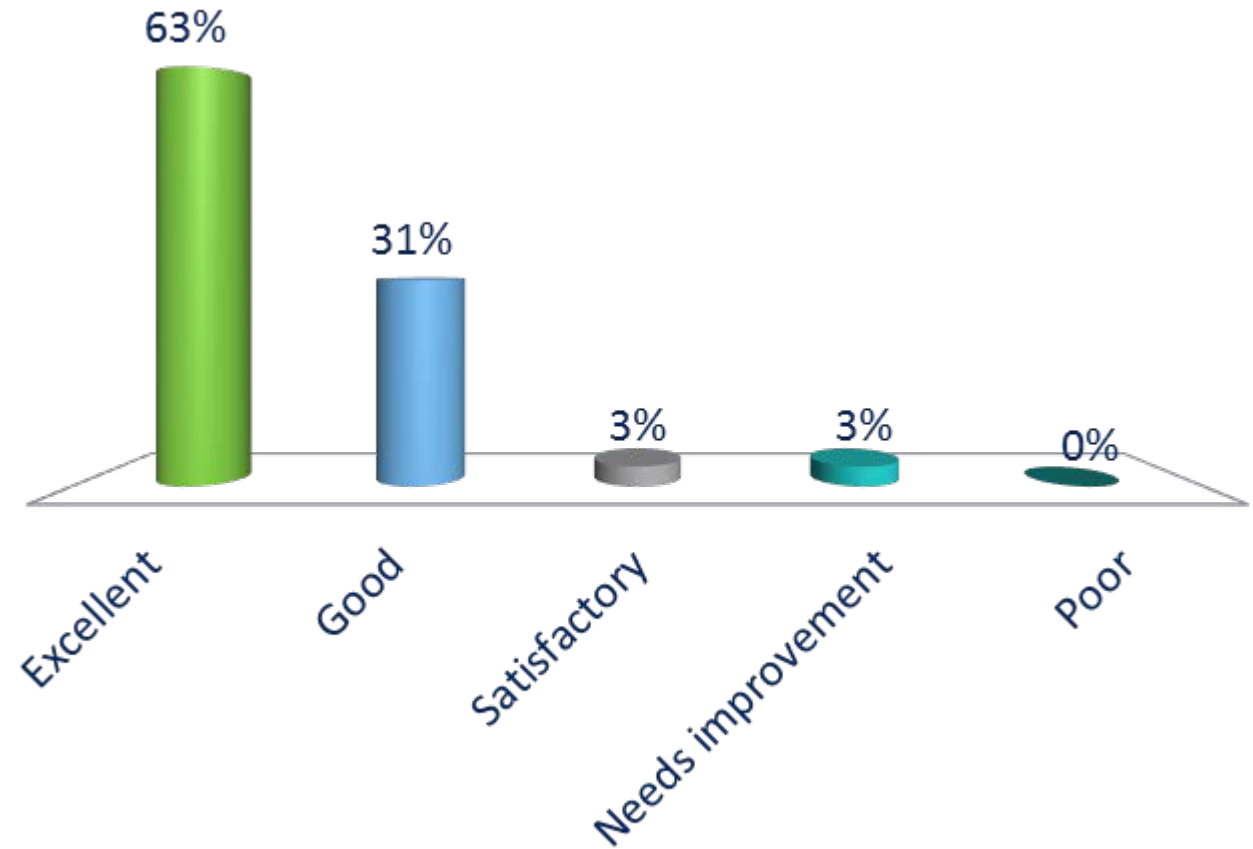


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How do you rate the event for content?



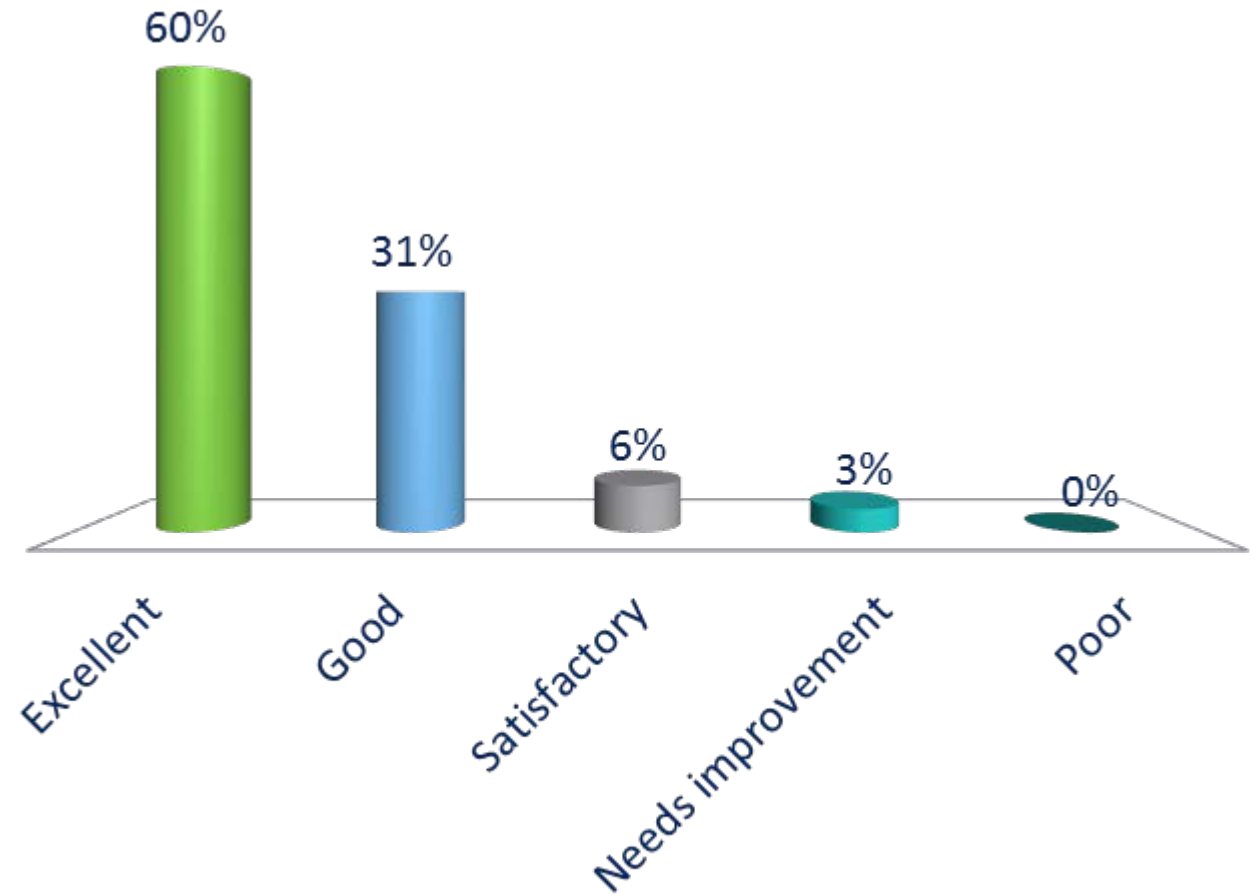
- A. Excellent
- B. Good
- C. Satisfactory
- D. Needs improvement
- E. Poor



How do you rate the event 's format ie large presentations, breakout sessions and networking opportunities?



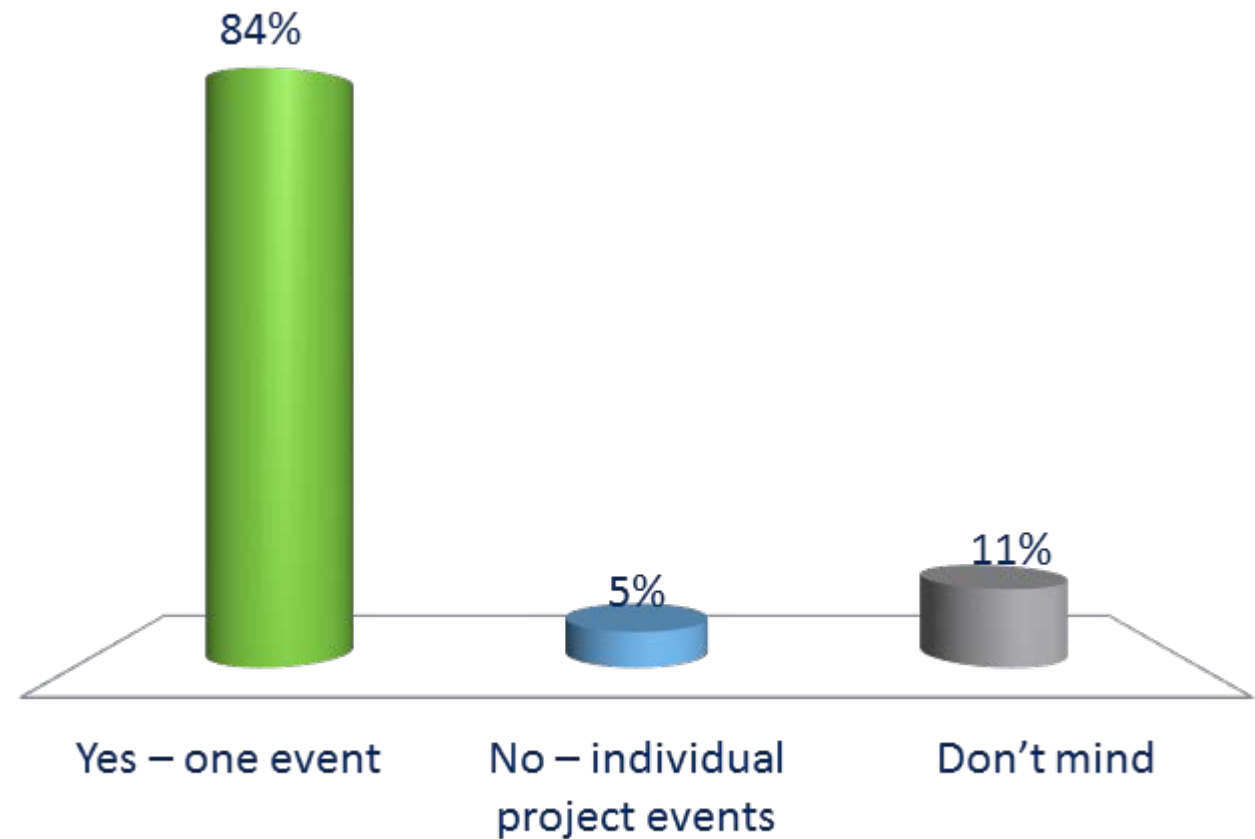
- A. Excellent
- B. Good
- C. Satisfactory
- D. Needs improvement
- E. Poor



Do you prefer to have one annual learning event rather than several project-focused events?



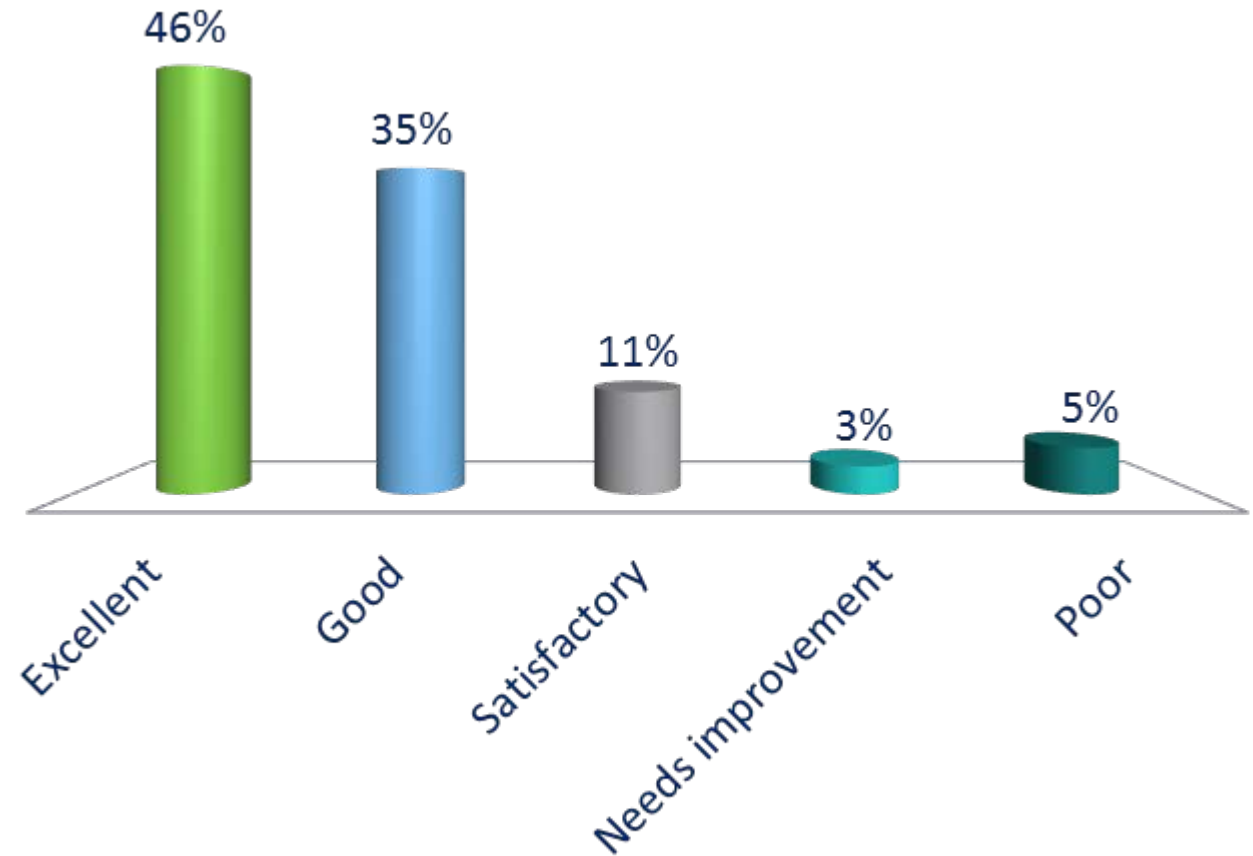
- A. Yes – one event
- B. No – individual project events
- C. Don't mind



How do you rate the event for questions and networking opportunities?



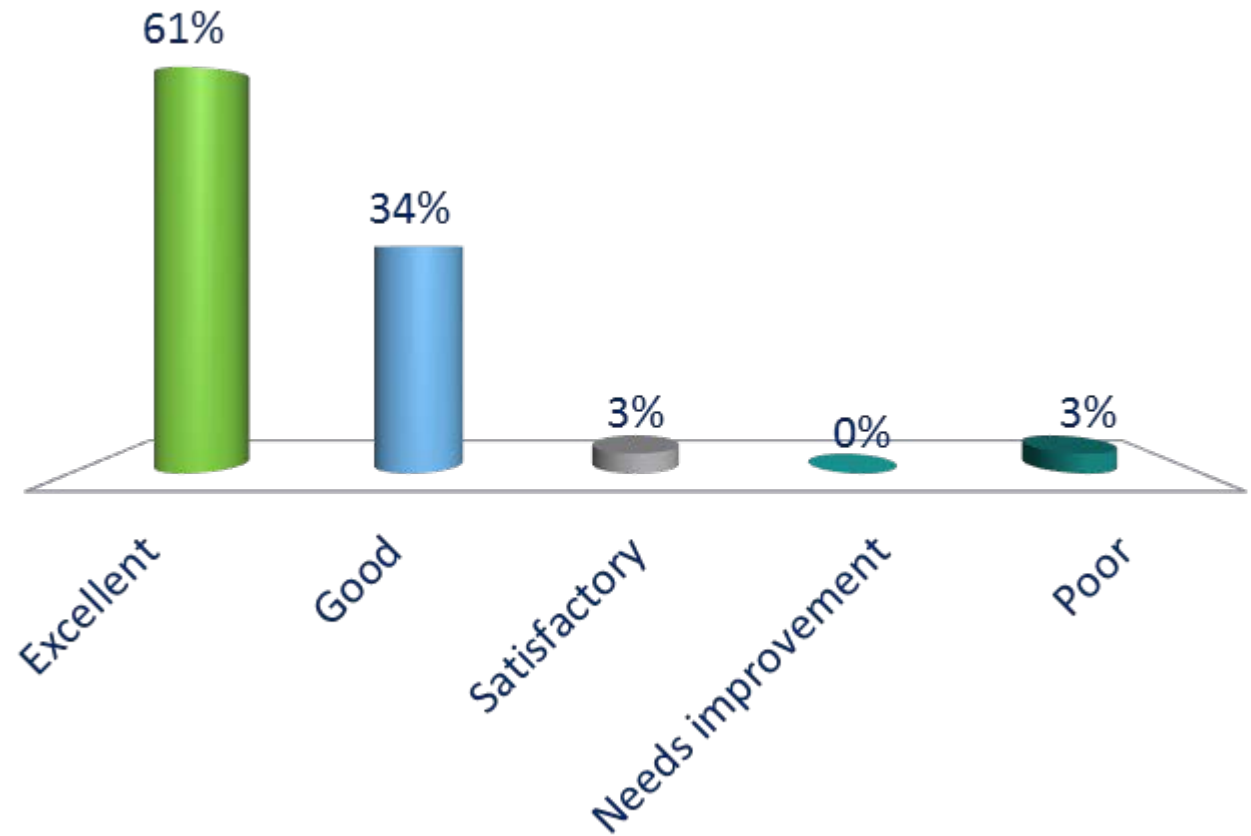
- A. Excellent
- B. Good
- C. Satisfactory
- D. Needs improvement
- E. Poor



How do you rate the overall experience of the event?



- A. Excellent
- B. Good
- C. Satisfactory
- D. Needs improvement
- E. Poor



For more information



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Thank you for your time and attention