



# CLASS workshop

Thursday 9 July 2015



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**north west**  
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# Introduction

Steve Cox



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# Agenda



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**CLASS**  
Customer Load Active System Services



Introduction

CLASS structure and  
technology

Demonstration

Lunch



Customer  
engagement



Academic research



Closedown activities

# Introducing Electricity North West



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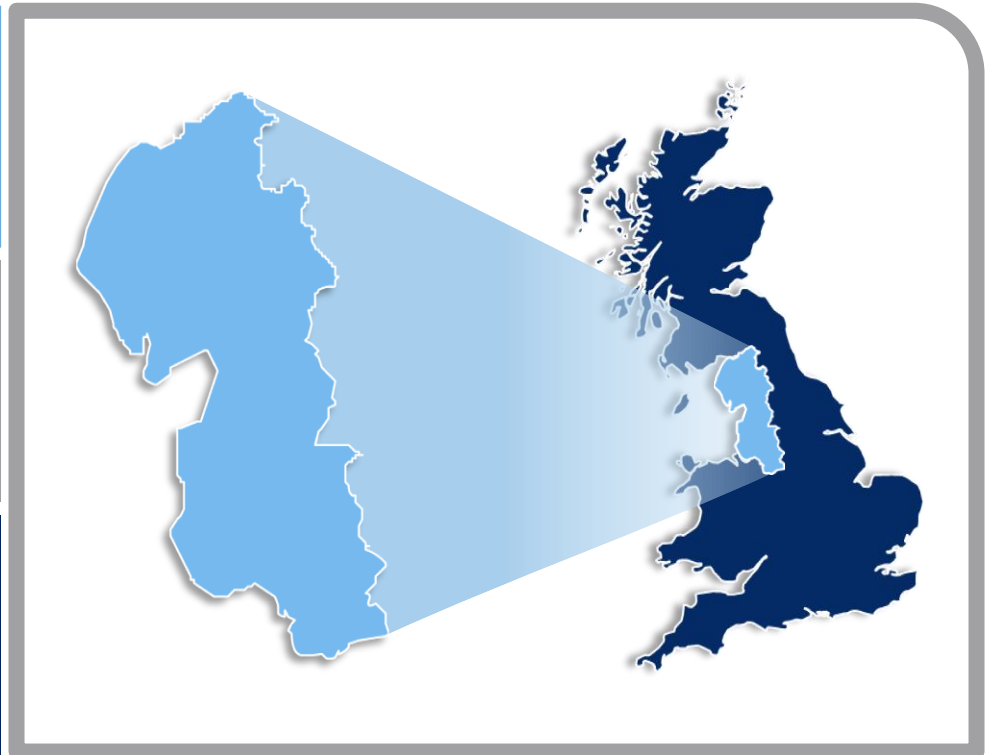
4.9 million



2.4 million



25 terawatt  
hours



£12 billion of network assets

56 000 km of network ● 96 bulk supply substations  
363 primary substations ● 33 000 transformers

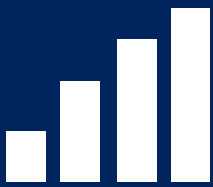
# Our innovation strategy



# Our smart grid development



## Leading work on developing smart solutions



Deliver value  
from existing  
assets



Customer choice



Four flagship products (second tier) £36 million

**C2C**  
Capacity to  
Customers

**CLASS**

**SMART STREET**

**RESPOND**



“

*Is seeking to demonstrate  
that  
electricity demand can be  
managed  
by controlling voltage...*

...without any discernible  
impacts on customers

”



Customer Load Active  
Systems Services

Back to school for a moment...



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This fundamental relationship is  
at the heart of CLASS

But how will it change over time  
as customers  
adopt new devices?

How could we use this  
relationship in a smart  
way to benefit customers?

*voltage is proportional  
to demand*

*if voltage is increased  
demand increases*

*And vice versa . . . !*





# How does it work?



00:03:00

2%



00:00:08



2%

The cost £ to make your cup of tea is always the same!

*“A problem shared  
is a problem  
halved...”*

20,000 homes in a town

200,000 homes in a city

26 million across the GB



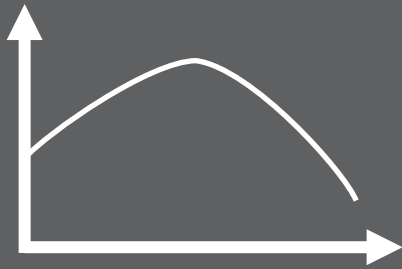
What problems could we solve ?

CLASS aims to harness thousands of tiny changes at just the right time



## Today

High peak demand



Lower network costs  
Faster connections

## Tomorrow

Respond and reserve



Lower balancing costs  
Reduced carbon

## Future

Wind following



Lower energy costs

# Our structure and partners



**SIEMENS**



**nationalgrid**



Technology  
build

**MANCHESTER**  
1824

**Tyndall**°Centre  
for Climate Change Research



Chiltern Power

**nationalgrid**

Trials and  
research

**Impact**  
Research






Customer  
engagement

Learning and dissemination

# Projected benefits



If rolled out GB-wide, CLASS has potential to defer reinforcement costs

Rapidly deployable solution	Reinforcement deferral	Provides time for assessment	Cost deferral	Carbon reduction
				
Will better exploit existing assets, thus cost-effective and quickly implemented	Reducing peak demand at a primary can delay the need for reinforcement	Provides DNOs with valuable time to conduct analyses and assess how best to intervene	Can defer reinforcement costs and the time taken to complete the associated works	Minimises carbon-intensive infrastructure



# Structure and technical overview

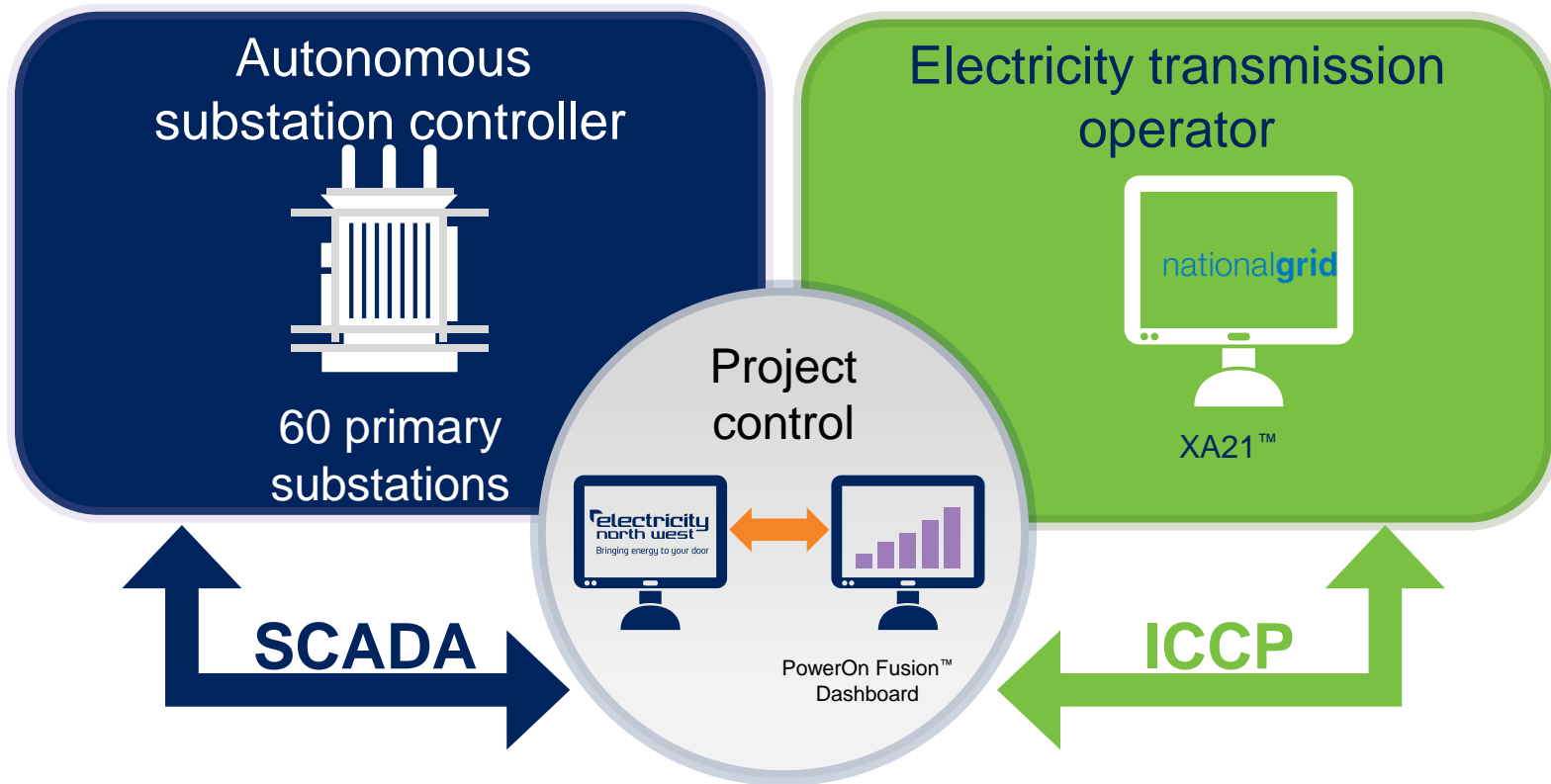
Steve Stott



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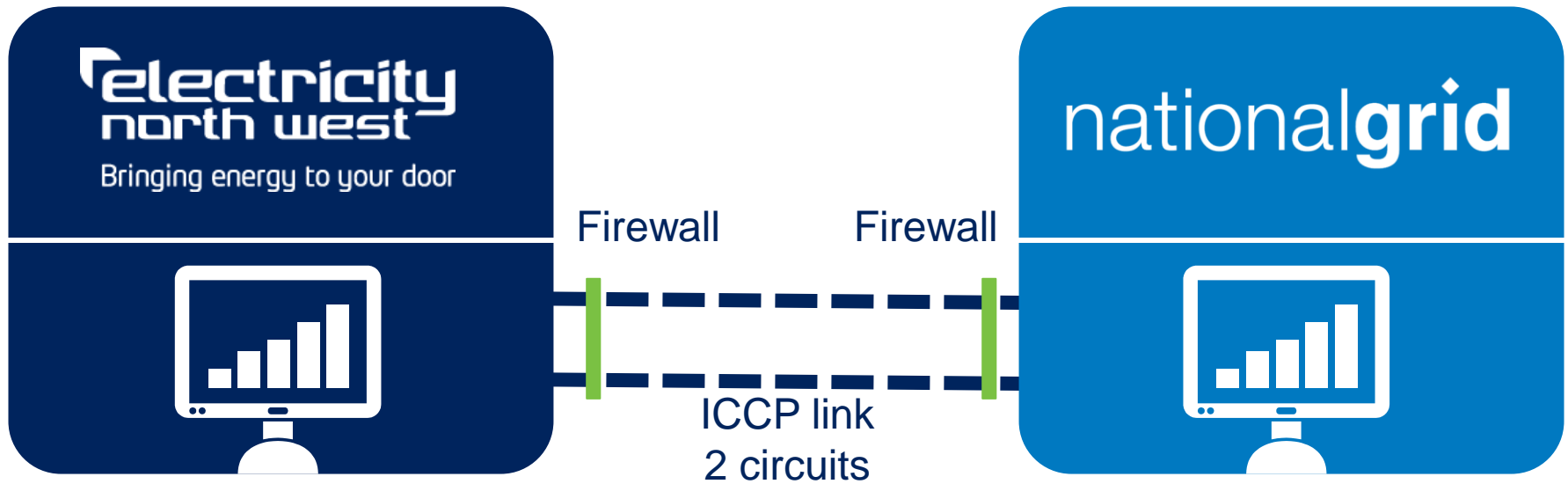
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# CLASS system overview





# What is an ICCP link?



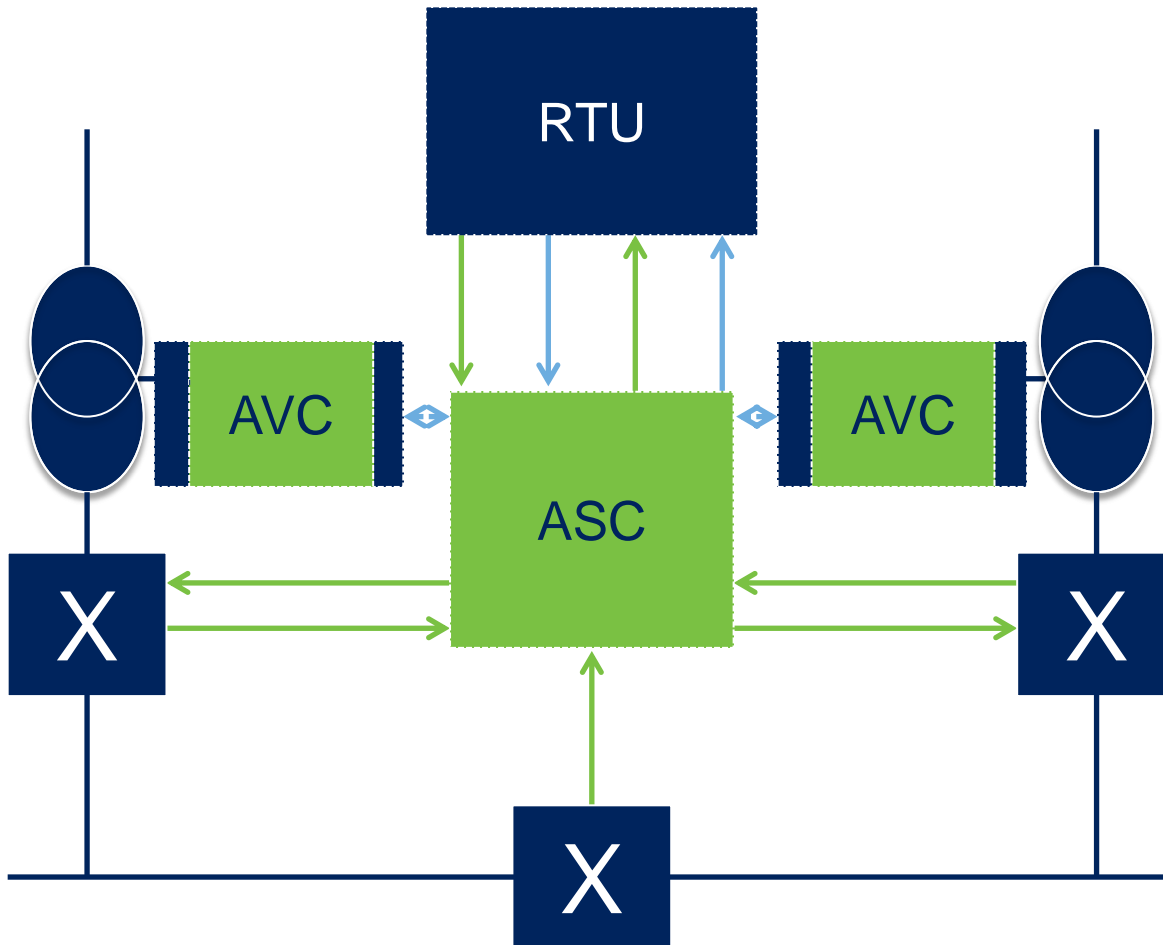
Secure Inter Control Centre Protocol is the industry standard

Direct fibre optic connection

Enables data exchange between energy management systems



# CLASS substation overview



CLASS  
installed  
equipment

Existing  
equipment

Existing or  
CLASS  
installed/  
enhanced  
equipment



## CLASS functions

### **Voltage management**

- Demand boost function (DBF)
- Demand reduction function (DRF)
- Automatic demand reduction function (ADRF)

### **Frequency management**

- Manual primary frequency response (MPFR)
- Automatic primary frequency response (APFR)
- Automatic secondary frequency response (ASFR)

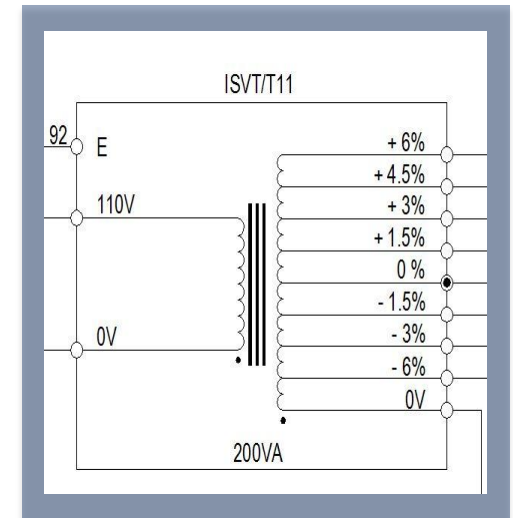
### **Reactive power management**

- Tap stagger function (TSF)

# CLASS – Argus 8 AVC interface



Argus 8 – standard product +  
custom made stepped VT



# Demonstration





# Lunch



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# CLASS Customer Engagement

Kate Quigley/Impact Research



# CLASS project overview



## Objectives



Reduction of  
peak demand



Frequency  
response and  
voltage  
support



Voltage  
and demand  
relationship



No effect on  
customers

## What?

Baseline measure: Spring 2014  
Monitoring waves: Summer 2014 to Spring 2015

**696** customers recruited at **baseline**  
**1,357 monitoring** interviews to measure  
changes to power quality



## Customer hypothesis

**“CLASS will be indiscernible to customers”**  
Customers will not see / observe / notice an impact on their supply quality when these innovative techniques are applied

# Summary of the Trial surveys



## Monitoring Trial surveys



Trial 2: 3%, 5%  
Trial 3a:  
Stage 1 Auto Enable  
Trial 3:  
Stage 2 type 2

Interviews split  
between test and  
control



Questionnaire

Administered  
over the phone

**5**  
minutes



Had customer  
noticed any  
discernable  
differences in the  
quality of their  
supply?



**£25**  
reward per  
interview



# Test and control methodology



Half on a  
day a week  
later than  
real test

Customers were not  
informed that they were  
the test or control group

Half on a  
day a week  
earlier than  
real test


Any 'placebo effect' from being told that a trial may take place was accounted for by notifying half of the control group and half of the test group before any test or dummy test took place on selected electricity circuits

# What have customers noticed?




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No differences by  
customer type, trial type,  
region, vulnerable  
customers, survey season

No complaints from  
customers about power  
quality that could be  
attributed to CLASS

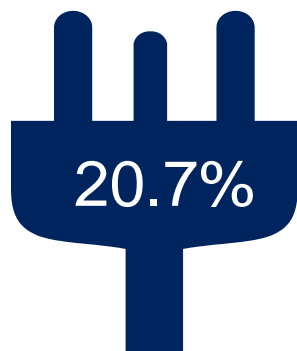


Customers  
did *not*  
notice the  
CLASS  
tests

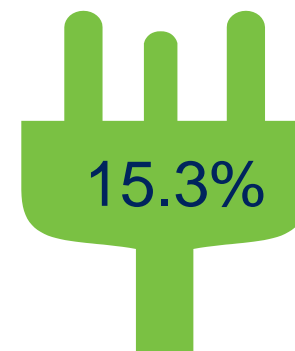
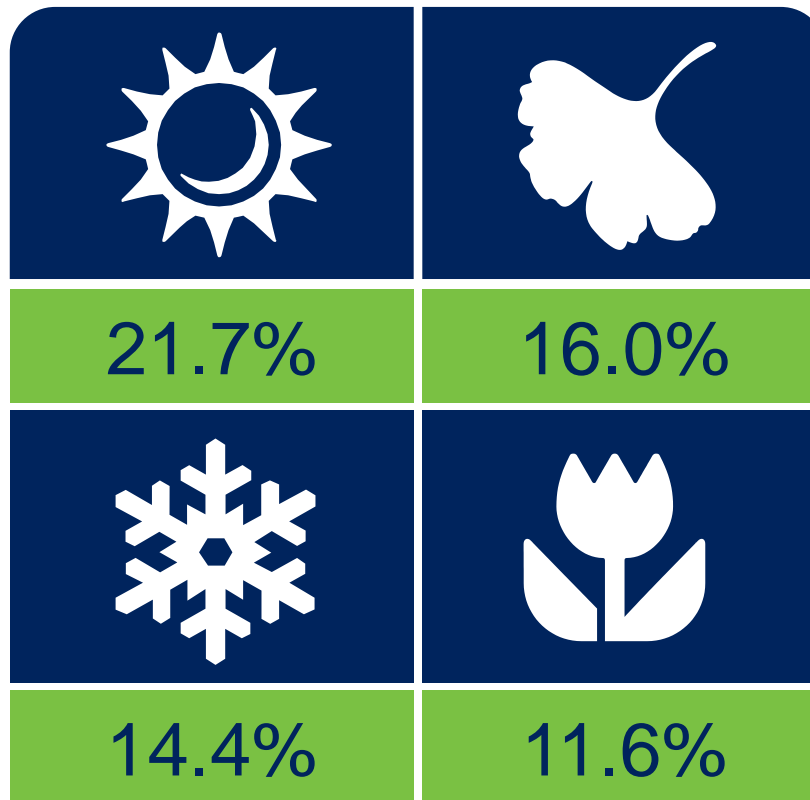


The hypothesis has been proven

# Changes to appliances or lighting



Baseline





All seasons

Customers who said they noticed a change in performance to at least one appliance or to their lighting in the last 7 days was **significantly lower than the baseline**

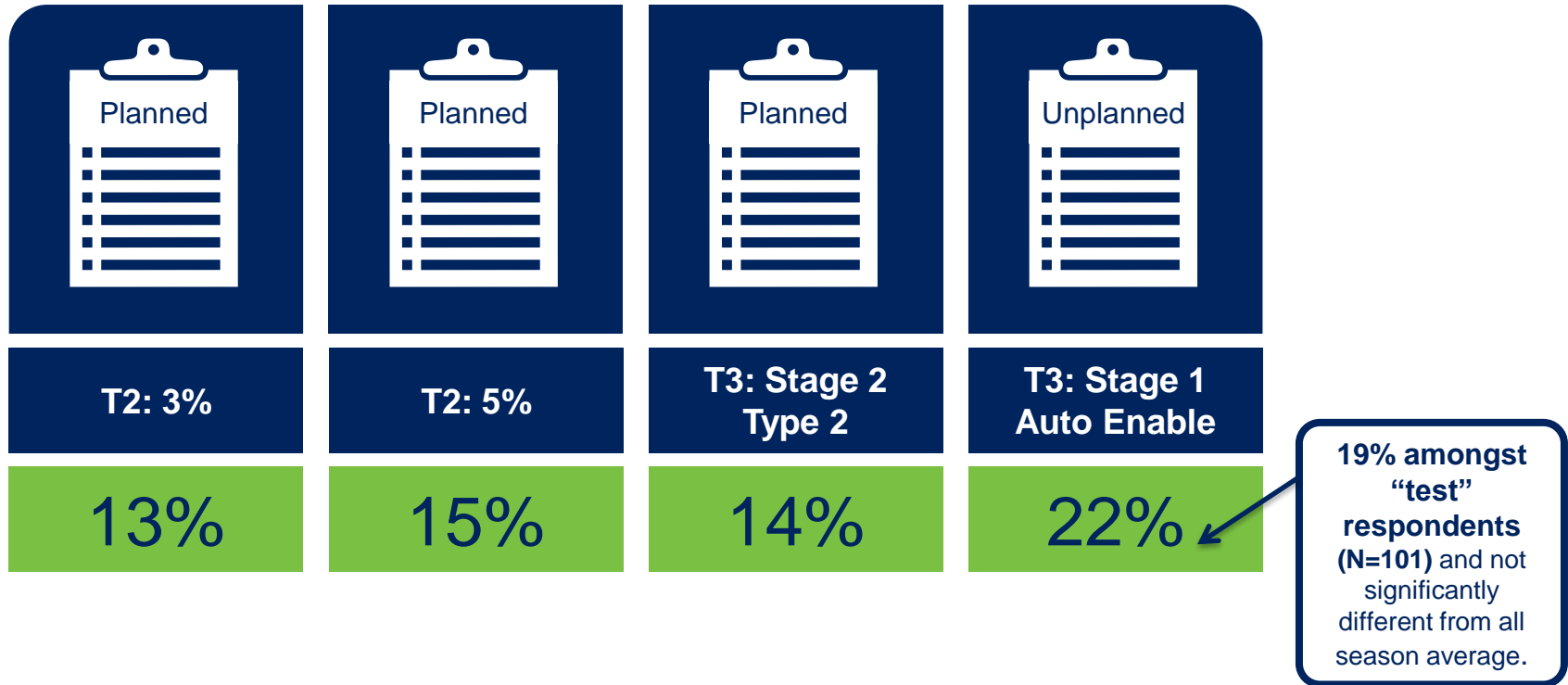
# Test v control



	NOTIFIED	NOT NOTIFIED
CONTROL	5%	4%
TEST	3% 	3% 

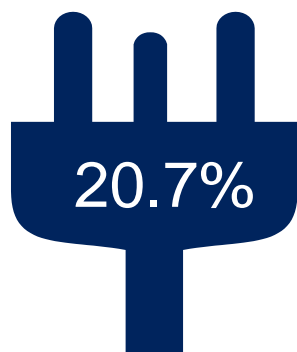
The test sample were **less likely** to have noticed a change in performance than the control sample

# Trial type

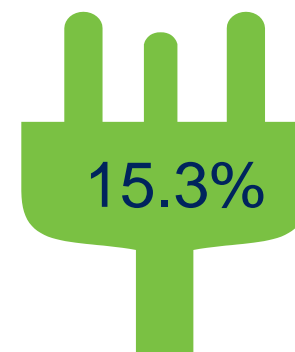
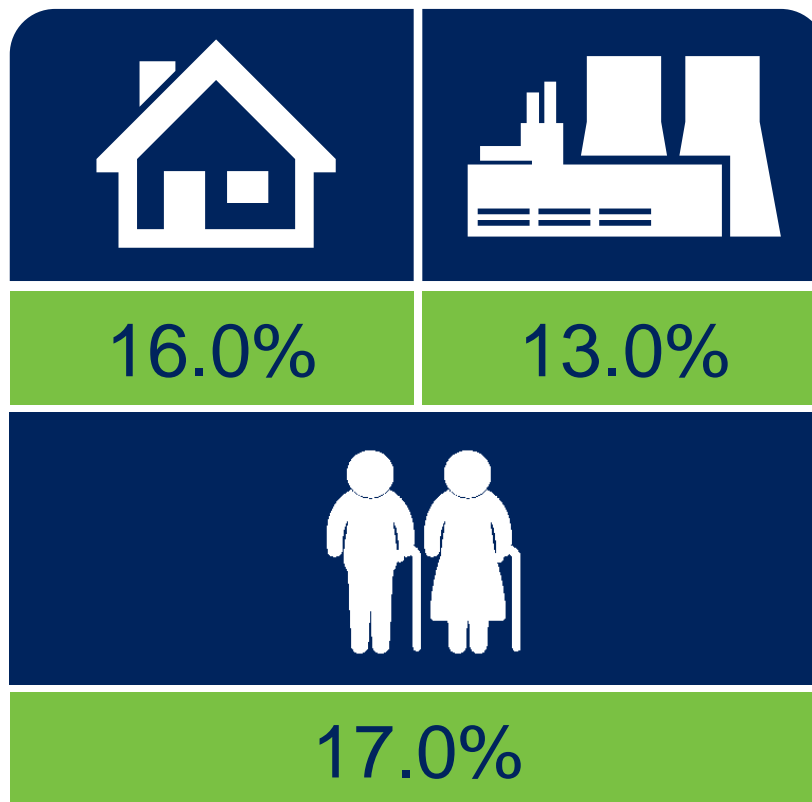


**Type of test** was not an influencing factor on likelihood to notice a change to power quality

# Customer type



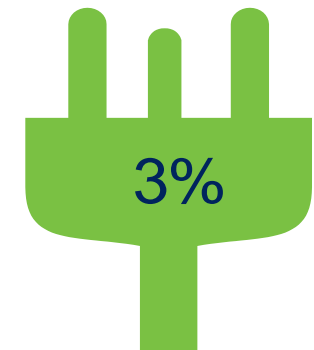
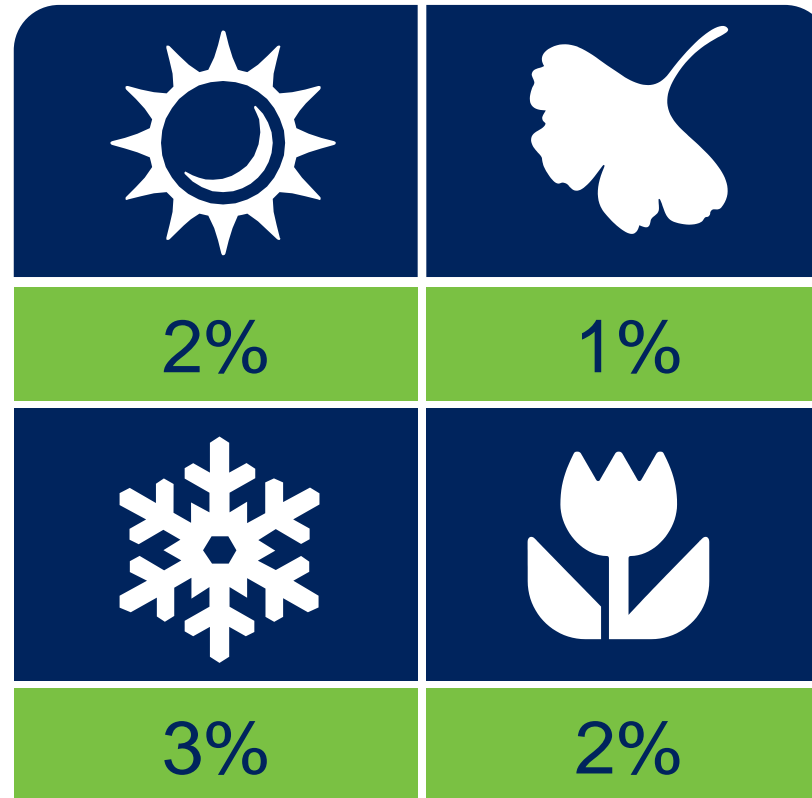
**Baseline**



**All seasons**

Even **vulnerable** customers who may be more dependent on a constant electricity supply than other customers were no more likely to notice changes than other groups

# Changes that could be due to CLASS



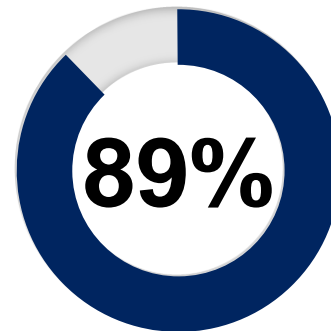
**Seasonal  
average**

Changes to power quality that **could be due to CLASS**  
were less than 3% on average

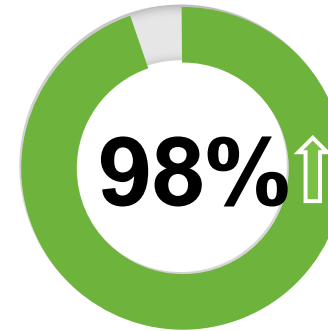
# Customer satisfaction with service



Baseline



All seasons



73%

Of those that **noticed a change** to their appliances or lighting were satisfied

95%

Of those that **noticed a change** to their appliances or lighting were satisfied

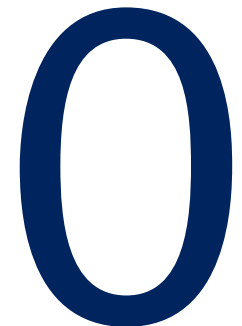
**Good news** → Overall satisfaction improved since the baseline, and also improved amongst those who noticed a change to their power quality



# No complaints about power quality



Complaints about power quality or service received at the customer contact centre or to Impact Research team likely to be caused by CLASS trials





# CLASS trial results overview

Kieran Bailey



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# Trial overview



## CLASS Trials

Trial/Description	Load modelling	Peak demand reduction	Stage 1 frequency response (49.7Hz)	Stage 2 frequency response (49.8Hz)	Reactive power absorption
Objective	Establish voltage demand relationship	Demand response for peak reduction	Response to reduce demand when frequency falls		Reduce high volts on transmission network
Technique	Raise and lower tap position	Lower tap position	Switch out transformer	Lower tap position	Stagger tap position
Trial period	Across entire annual cycle	Peak demand	Any time		Low load



Static load model found to be the most appropriate load model for CLASS

Static exponential load model is chosen for load modelling at all substations due to its simplicity and clear coherence in defining demand-voltage matrix.

The  $K_p$  and  $K_q$  represent the voltage exponents of real and reactive power for a static exponential load model

$$P = P_o \left( \frac{V}{V_o} \right)^{k_p} \quad Q = Q_o \left( \frac{V}{V_o} \right)^{k_q}$$

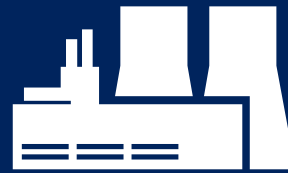
# Voltage/demand relationship



Four seasonal, average week day and weekend, voltage/demand relationship matrix for every half hour interval for 3 load types



Mainly  
domestic

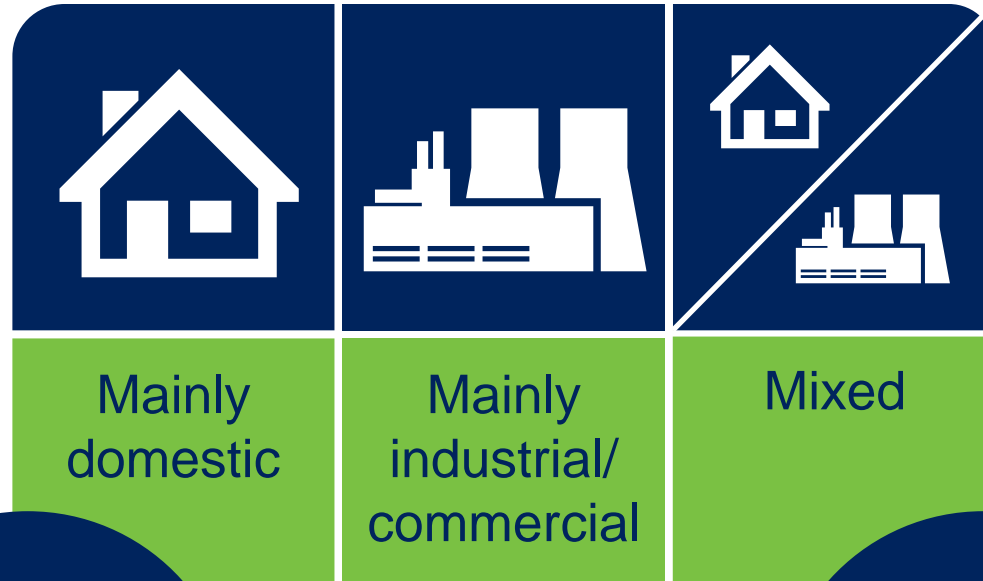


Mainly  
industrial/  
commercial



Mixed

# Average voltage/demand relationship



1% change  
in voltage ~  
1.36%  
change in  
real power

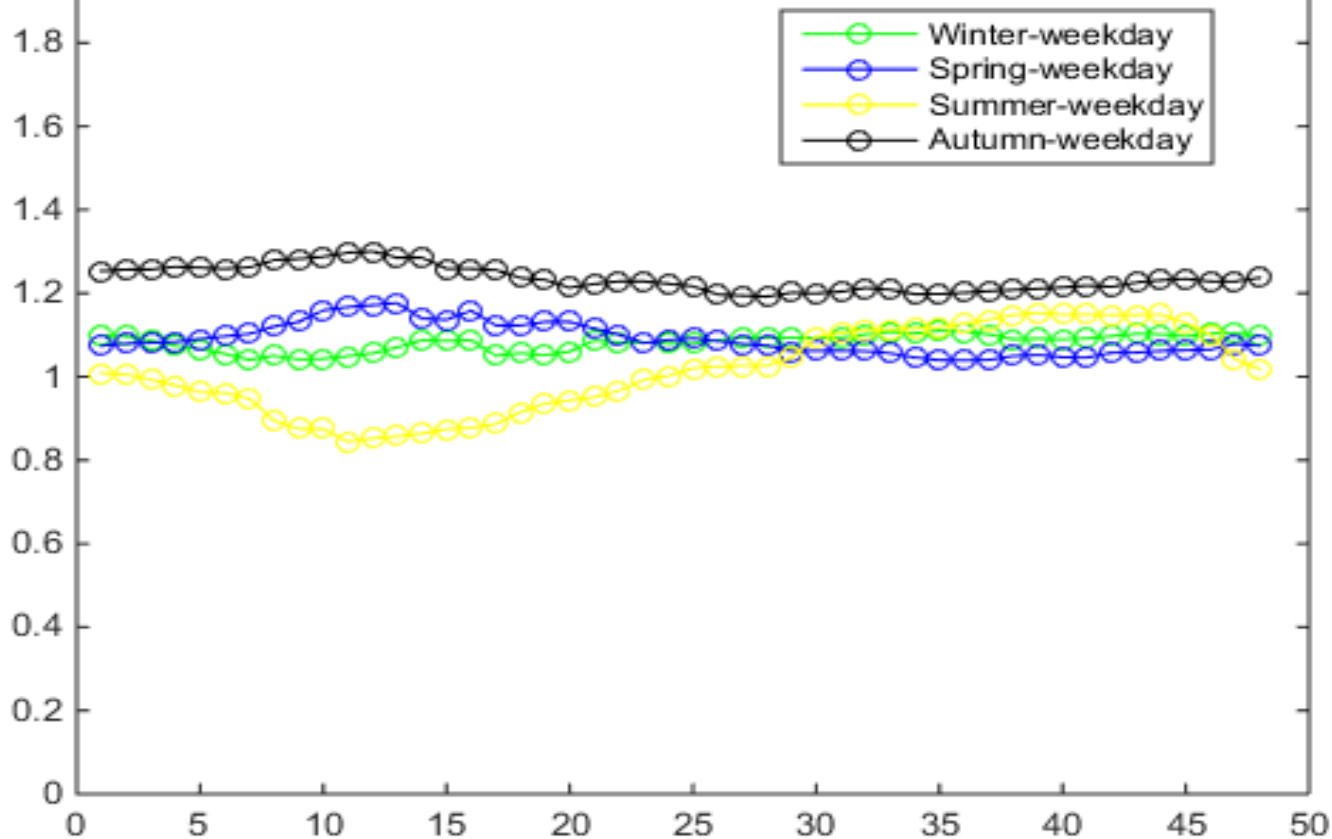
1% change  
in voltage ~  
1.1%  
change in  
real power

1% change  
in voltage ~  
1% change  
in real  
power

# Seasonal average for Romiley



## Kpv - Romiley



# Average seasonal voltage/demand relationship



Kp values	Mainly domestic			Mainly Industrial/commercial			Mixed		
	Min	Max	Av	Min	Max	Av	Min	Max	Av
Winter	1.64	1.04	1.24	1.73	0.89	1.26	1.31	0.81	1.01
Spring	1.54	1.09	1.29	1.40	0.81	1.18	1.74	0.84	1.10
Summer	1.58	1.01	1.33	1.87	0.97	1.33	1.27	0.18	0.83
Autumn	1.61	1.17	1.36	1.66	1.01	1.23	1.22	0.86	0.99

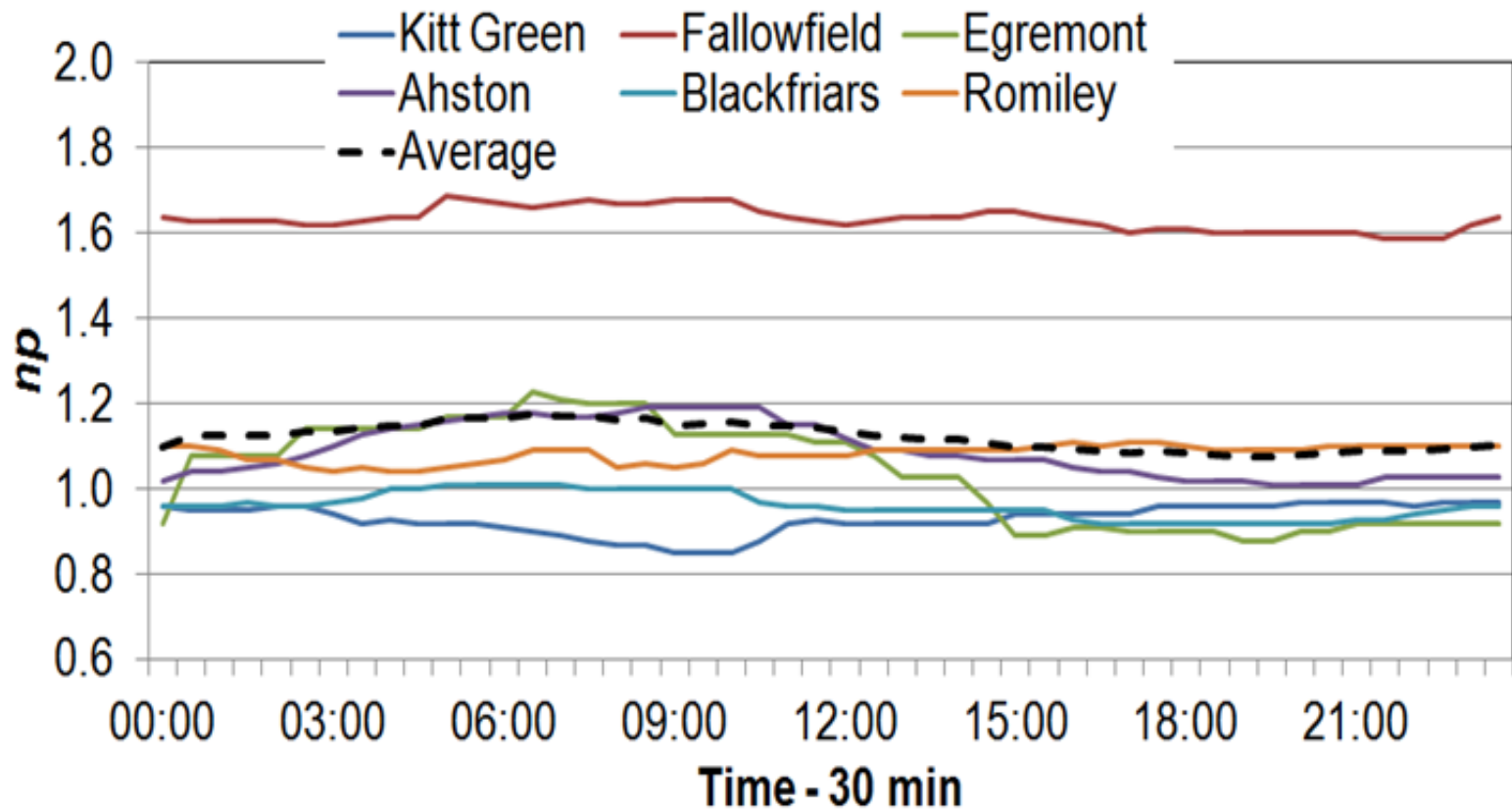
Kq values	Mainly domestic			Mainly Industrial/commercial			Mixed		
	Min	Max	Av	Min	Max	Av	Min	Max	Av
Winter	7.24	5.31	6.16	6.86	3.12	5.54	7.45	4.61	5.81
Spring	7.94	5.93	6.62	6.80	2.42	5.32	7.62	4.31	5.96
Summer	7.03	5.75	6.31	6.35	4.62	5.34	6.15	5.02	5.57
Autumn	7.30	5.53	6.27	6.69	4.15	5.65	7.33	4.13	5.90



# Domestic winter weekday real power exponent



## Domestic winter weekday



# Demand reduction (DR)



## Electricity North West

## Great Britain



Summer  
Minimum  
demand  
response =  
90MW



Winter  
maximum  
demand  
response =  
185MW



Summer  
Minimum  
demand  
response =  
250MW

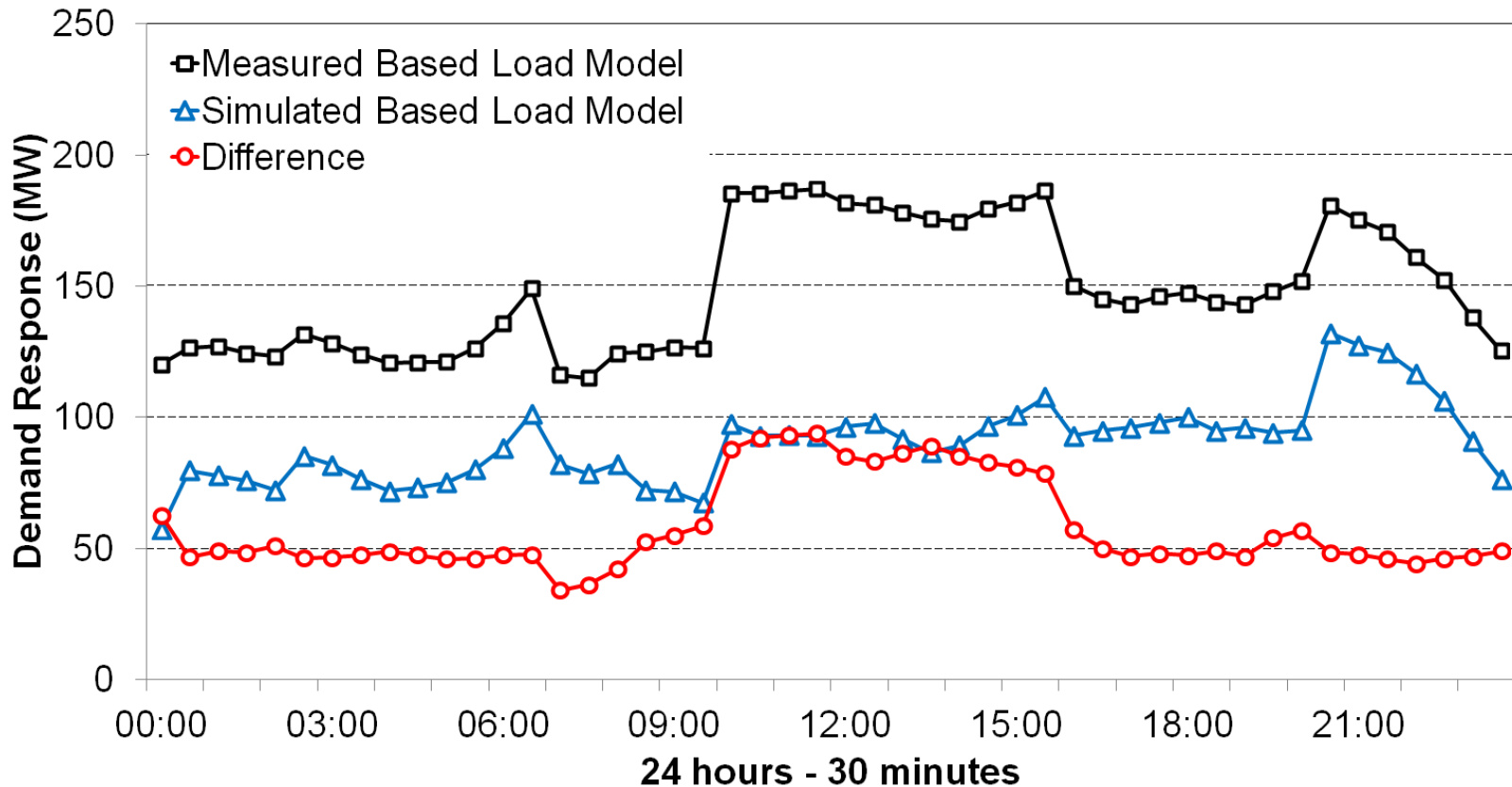


Winter  
maximum  
demand  
response =  
1500MW

# Aggregated ENW DR – winter's day



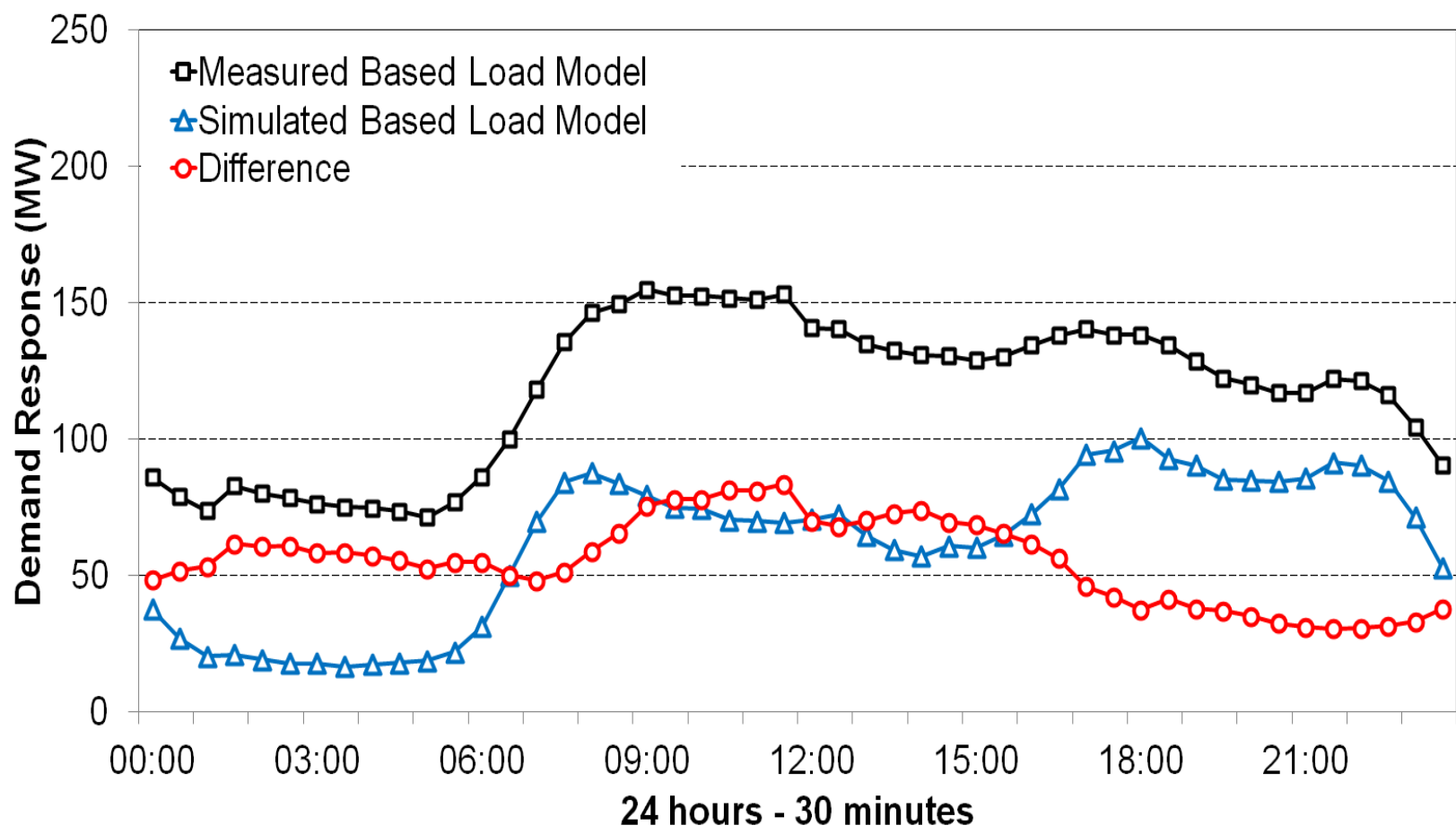
## Winter's day



# Aggregated DR ENW – summer's day

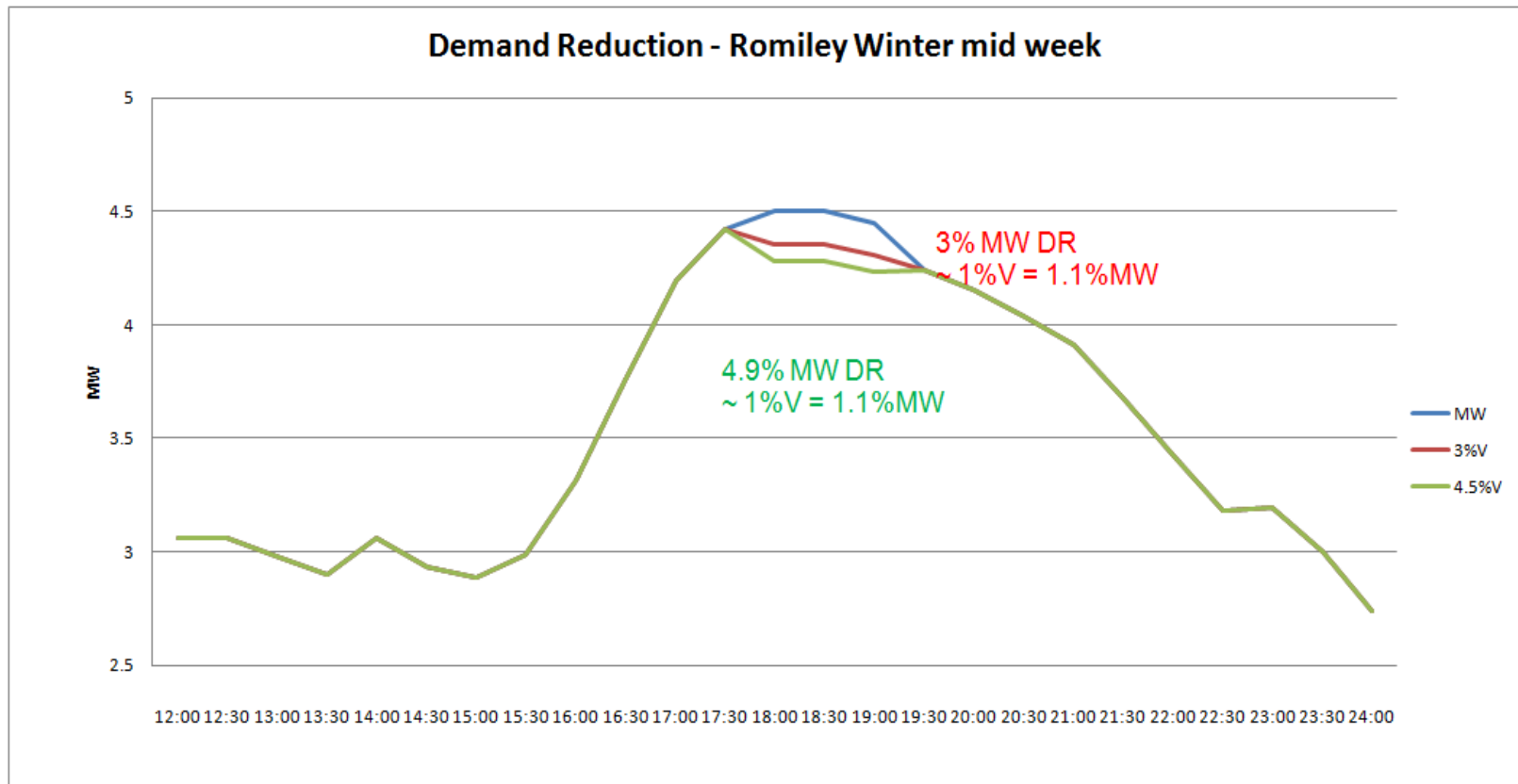


## Summer's day





## Demand reduction – Romiley winter mid-week



# DR for frequency response 1<sup>st</sup> event



Primary (number)	$\Delta V$ [%]	$\Delta P$ [%]	Kp	$\Delta Q$ [%]	Kq
<b>20:44, 17 September 2014</b>					
Fallowfield (100114)	1.44	2.05	1.43	13.9	10.32
Baguley (100103)	1.57	2.67	1.71	12.2	8.22
<b>22:43, Monday 15 December 2014</b>					
Fallowfield (100114)	1	1.78	1.78	7.14	7.37
Baguley (100103)	1.7	1.9	1.12	10.6	6.53

# Reactive power absorption



## Electricity North West area – 6 tap stagger



**Spring**

130MVA<sub>r</sub> to  
171MVA<sub>r</sub>



**Summer**

136 to 160MVA<sub>r</sub>



**Autumn**

132-160MVA<sub>r</sub>



**Winter**

139 – 176MVA<sub>r</sub>



Transformers and  
tap changers  
monitored during trial



Results show that  
the CLASS functions  
are in line with  
normal BAU  
operations indicating  
negligible loss of life





# Closedown & Summary

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# Closedown activities



Closedown report



Knowledge sharing event



Website



Your views?



How would you like us to disseminate this learning?



What do you need from our final closedown event?



What do you need from our closedown report to enable you to understand and use the CLASS functions?

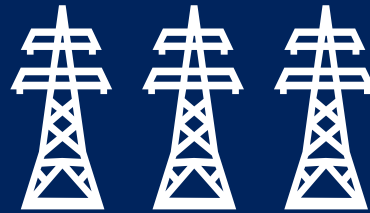


Would you like to see more of these type of workshops on future projects?

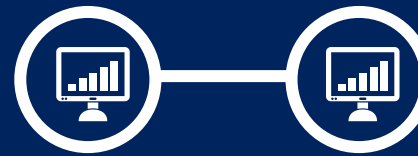
# Summary



Statistical findings are that domestic customers did not notice the CLASS functions



Lessons have been learned during the installation phase, that can be integrated into any future 'rollout'



CLASS has provided National Grid with the ability to use an ICCP link which provides them with a demand response during a system frequency event



CLASS has shown an approximately linear relationship between voltage and demand



QUESTIONS

&

ANSWERS



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# Want to know more?



[futurenetworks@enwl.co.uk](mailto:futurenetworks@enwl.co.uk)



[www.enwl.co.uk/thefuture](http://www.enwl.co.uk/thefuture)



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Thank you for your time and attention