

# Incentive on Connections Engagement Newsletter

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Bringing energy to your door

Welcome to our Incentive on Connections Engagement (ICE) Q1 newsletter for Distributed Generation (DG)

Last year certainly brought some challenges for both our business and industry, however I am extremely proud of the service we continued to provide throughout.

Whilst times are still uncertain in terms of COVID, we will continue to provide the same level of engagement for our stakeholders. We are interested in hearing your thoughts on the engagement we delivered last year with the shift to virtual events / webinars and whether this worked for you or whether you prefer the face to face engagement. Please get in touch with the team to enable us to look at what works best for you.

Enjoy catching up on what we have been up to since our last update to you. I will look forward catching up with you all over the next 12 months!



## Ami's ICE update

Welcome to our first newsletter of 2021-22, I hope you enjoy catching up on what we have been up to so far.

Since our last update issued in March, we have now submitted and published our [annual Ofgem reports](#) which are available for you to view on our website. We would love to hear your feedback in terms of our final performance from last year and your thoughts on our focuses for this year detailed in our [2021-22 ICE workplans \(Distributed Generation Low Voltage and High Voltage / Extra High Voltage\)](#)

Now we are well into the first quarter of this year, we are continuing with a similar format for our event delivery that we have all become accustomed too. We will be looking to resume with face to face events as soon as it is safe to do so, however as Mark has suggested above [please get in touch](#) and let us know your thoughts on this and whether you are happy to continue with the virtual options available; would prefer face to face; or whether a hybrid approach would be more beneficial.

We continue to listen and hear your feedback and aim to carry on building on what we achieved so far. Collectively; hard work, commitment and team work continues to be at the forefront of everything we do in order to provide the service you expect from us. We trust you will continue to benefit from the engagement sessions and webinars available over the next 12 months and we will continue to enjoy working with you and learning from your feedback.



Keep your eyes peeled for upcoming opportunities to register for one of our ICE events which are all listed on our [website](#).

Please also remember that you are able to request a [surgery session](#) with any one of our business experts to discuss a specific topic at your convenience and by your preferred method of contact. Please get in touch.

We continue to drive our promise of delivering an excellent service. Please get in touch with the [team](#) should you have any questions.

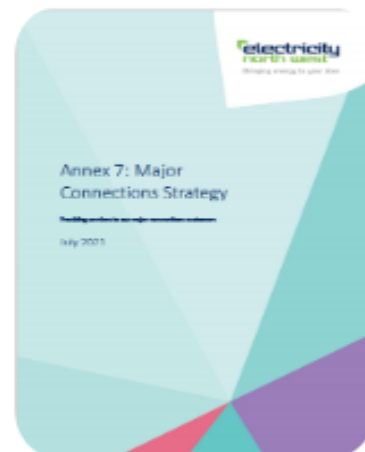
## Major Connections Strategy

In further news, we recently published our Major Connections Strategy on our website following various consultations with our stakeholders over the past few months. Thank you to those that have contributed either in workshops or via survey responses.

The document sets out what we already do for our connections customers and what feedback we have had against how we currently perform against Ofgem's Baseline Standards.

Finally, the document details how we are proposing to measure our performance going forward. We are looking for some additional feedback and very much interested in your thoughts after reading the document. It is a light read despite lots of information included, therefore please get in touch with us and let us know your comments.

[annex-07-major-connections-strategy.pdf \(enwi.co.uk\)](#)



## Queue Management update

Please note that for all Generation applications over 1MW that are made on or after 1<sup>st</sup> July 2021, a new queue management process shall apply at the point of acceptance. The purpose of this is to ensure effective management of contracted projects which are not progressing against agreed milestones. This will prevent stalled projects from affecting others in the same queue. This is being implemented by all DNOs - following a review by the ENA Open Networks Project. If you require further information, please contact us on the details below or go to the [ENA website](#)

In order to provide you with a more detailed insight of the new implementation, we will be covering this topic in our Distributed Generation High Voltage workshop to be delivered on Monday 12th July from 10:00 - 11:30. If you are interested in attending the session, please register your details [here](#).

## ED2 draft business plan published

You can now view Electricity North West's official draft Business Plan online by clicking the link below.

<https://www.enwl.co.uk/about-us/regulatory-information/future-business-plan-2023-2028/>

Here, you will find the full plan, along with a range of supporting material that offers more information about specific areas of the plan for those who have particular interests, as well as information at a glance for those of you who want to get an overview of our priorities.

## Flexible Services update

### Pre-qualify for our Spring 2021 tender by Friday 2 July!

Pre-qualification for our Spring 2021 tender closes in just over two weeks! We would encourage anyone who is interested in taking part to read through our new [online Pre-Qualification Questionnaire \(PQQ\)](#) ahead of the deadline to allow sufficient time for any questions you may have in relation to the form. This tender is our largest to date, asking Flexibility Providers for 339MW of flexibility across 35 locations in our region. Full details for each site including terms and conditions, technical specifications, half hourly requirements and a post code checker are available [on our website](#) to provide you with all of the information you need in order to submit a bid. This procurement round is being carried out via the flexibility marketplace platform, [PicloFlex](#).

#### How to participate

1. Register onto our Dynamic Purchasing System on Piclo
2. Upload new assets or update existing asset information on Piclo
3. Complete our online [Pre-Qualification Questionnaire \(PQQ\)](#) by 2nd July
4. Confirm entry to competitions on Piclo by 2nd July (NEW- see details below)

#### New process for declaring participation on Piclo

Piclo have added a new step to the qualification process which requires Flexibility Providers to declare whether they will or won't participate in the competition by Confirming or Withdrawing. This is an essential step of qualification and needs to be completed before Friday 2 July.

1. Log into account on [Piclo](#) and go to Manage
2. Click into Qualification and enter the Confirm entry status page
3. Select which competitions you're interested in proceeding with, click Confirm entry
4. Select competitions you don't want to proceed with and click Withdraw
5. Download qualifying asset data
6. Check asset data is complete and up to date to ensure a successful technical check by Electricity North West (online PQQ)

If you don't follow the above steps, it is possible that you won't be able to move forward to bidding. For more information, read [Piclo's help article](#).



If you have any questions about our current requirements, or about anything relating to Flexible Services, please contact us [here](#).

## Webinar recordings

To facilitate our move towards online events, we have created a 'Webinar recordings' page on our website, where you can catch up on all of our previously held ICE events from 2020-21. If you missed any of our events this year, head over to our [website](#) and have a watch.



You can also view presentation slides from these events [here](#).

Sign up for one of our upcoming ICE events [here](#).

## Useful links

[ICE updates, reports, workplans.](#)

[Previous event presentations, webinar recordings and feedback.](#)

[Community and Local Energy Newsletter December 2020](#)

[Connections case studies](#)

We regularly publish [Safety Bulletins](#) on our website to actively support and promote safe working for everyone, and to share our experience and learning.

[Electricity North West Stakeholder Engagement Newsletter December 2020.](#)

[Book an over-the-phone surgery appointment](#) at a time that suits you to speak with one of our connections experts about current or future projects, complex schemes or a list of possible sites.

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## Get in touch

For all stakeholder enquiries please get in touch with our Incentive on Connections Engagement team at [ICE@enwl.co.uk](mailto:ICE@enwl.co.uk).

If you would like to sign up to receive our e- newsletters and event invites please [register your details here](#).



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