

Incentive on Connections Engagement Newsletter

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Q3 Newsletter – Generation



Welcome to our Incentive on Connections Engagement (ICE) Q3 newsletter for Distributed Generation (DG).

With Christmas quickly approaching, it is that time of the year where we reflect on 2020 and what we have been up to as we enter our final quarter of 2020-21. I trust you will all agree that 2020 has been a difficult year for us all on a personal level and for our industry.

Whilst there have been some challenges, we have worked together to ensure that we continue to provide the standard of service our stakeholders expect and that our usual engagement activities have not been compromised as a result.

Since our last update, the ICE team have continued to deliver engagement events virtually with high satisfaction feedback from all attendees. We are grateful for the engagement during the pandemic and how our stakeholders have adapted to our new way of delivering ICE and disseminating information, so thank you for your participation and feedback.

We hope you will enjoy catching up on what we have been up to in the last quarter and as always, we welcome your feedback. Please get in touch [here](#).

Finally, I'd like to wish you and your families a safe and peaceful Christmas, and I look forward to catching up with you in the new year.



Ami's ICE update

In October, we delivered our first online workshop for Distributed Generation Low Voltage (DGLV) stakeholders. The session was broken up into two sections and we were delighted that all attendees found the webinar to be useful and informative. During our morning session, we provided an overview of the connections process end to end including G98 and G99 application guidance. Not only was this part of our 2020-21 DGLV workplan commitments, but we wanted to ensure that we continue to provide our stakeholders with the guidance and support they may need when using this service. This section was delivered by Connections Engineer, Dominic Allen. Dominic has a vast knowledge of all areas of low voltage connections and provided



clarity on what our customers experience during the connections process should look like.

In December, we delivered 2 webinars for our Distribution High Voltage / Extra high Voltage (DGHV EHV) stakeholders. The first session was our Interactivity webinar where we provided an overview of the new interactivity process and the changes we have made. Inclusive of some scenarios to explain how the revised process, which is industry led, will improve your experience with connection offers. The session was well attended, and we received some fantastic feedback. The webinar is now available on our [ICE webpage here](#). We would love to hear your feedback, therefore please [get in touch](#).

On the 15th of December, the ICE team and Infrastructure Solutions jointly delivered a DG HV EHV ICE update webinar. During the session, we provided detailed progress updates on our DG HV EHV 2020-21 workplan and associated commitments. Again, the session was well attended, and the feedback received suggested you found the session to be useful. The webinar provides progress updates in terms of our Transition to DSO, Transmission Constraints, Interactivity and our Digital Strategy amongst many more. You are now able to view the webinar on our webpage [here](#). Again, let us know your thoughts and whether you found this session to be beneficial. Should you wish to discuss any of the topics covered in more detail, request a [surgery session](#) and one of our team will be in touch.

On a final note from me, on behalf of the ICE team, we would like to wish you all a very merry Christmas and a happy New Year.

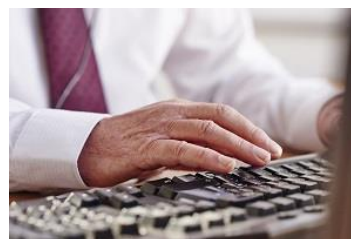
Keep an eye on our [website](#) for our **Quarter 3 ICE updates** for Distributed Generation EHV / HV and LV, ICPs and IDNOS, and Unmetered Other which will be published shortly.

New policy library secure area

Register for access to our new Policy secure area

As you may already be aware, we recently made some changes to our [G81 policy pages](#) to improve the user journey and layout of the policy library, allowing you to find the documents you need as quickly and as easily as possible.

We appreciate that keeping up to date with policy changes is imperative to ensure you are compliant. As a result, we have moved our craft manuals to our new secure policy area so that we can keep registered stakeholders up to date with the latest policy changes in our secure library. This transition will take place over the next few weeks to allow sufficient time to register for access.



There are two options available to gain access to our secure policy library:

1. If you already have a login to another secure area on our website e.g. LTDS, **you do not need to register again**. All you need to do is [notify us](#) that you would like extra access to the policy library.
2. If you do not already have a login to one of the secure areas on our website, please [register your details here](#) to be granted access.

If you have any questions about this process, please [get in touch](#) with our Planning Policy Manager, Peter Twomey, who will be happy to assist.

Our future business plans

2021-22 ICE workplan update

As we approach Christmas we are already starting to draft our ICE workplans for 2021-22 as well as our future business plans for connections in 2023-2028. To help us shape our plans, we need to hear your views. After Christmas, we will be sending out our initial thoughts on our future ICE activities from April onwards, inviting you to comment on our proposals. We will also be hosting various webinars to discuss our ICE workplans in more depth, and our longer term connections strategies for 2021-2028. To get involved, sign up to our [distribution list](#), or email ice@enwl.co.uk.

Are our plans acceptable? Fill out our crucial survey

We're now at a critical stage of our business plan development and we need your input! As you'll know, we've spent the past 18 months or so working with you alongside customers and other stakeholders to develop proposals for our new business plan (covering the period 2023-28).

This week we're launching our formal acceptability testing survey where we will be presenting around 50 individual proposals, including our proposals to support community and local energy and we need your feedback on them.



The survey is broken into the seven priority areas that customers and stakeholders have told us to focus on: Reliability, resilience, safety, our direct environmental impact, leading the North West to net zero, meeting customers' needs, and supporting customers in vulnerable circumstances.

As well as testing the survey with a representative sample of 1200 domestic customers and 300 non-domestic customers, we also have a link to the survey specifically for stakeholders. Using this stakeholder link you can complete the whole survey or focus on priority areas that are of particular interest to you.

We'd really encourage you to fill in the survey **by 8 January 2021** if you have a quiet moment before or after the Christmas break, it is really important to our plans for you to feed back on our package of measures to let us know if we've got it right. We'd also love you to share it to encourage others to complete it too.

Fill in our crucial survey [HERE](#)

Flexible services - Help us shape our plans for RIIO-ED2

To assist with our business planning for the RIIO-ED2 period, we want to understand what flexibility is available within our region, and what you as flexibility providers have in store for the future. In

addition, we'd also like your views on how you think we should approach flexibility in ED2, and if there's anything you think we can do differently to encourage your participation in the flexibility market.

The Expression of Interest is available to view on our [website](#) and the accompanying survey can be found [here](#). The results from the survey will help to inform our ED2 business plan and make sure that we're making well rounded decisions that benefit our customers here in the North West and help us reach our net zero carbon targets.

HELP US SHAPE FLEXIBILITY IN ED2

208 MW ALREADY FORECASTED

132kV & 33kV

EXPRESSION OF INTEREST

REQUIRED FROM 2023 TO 2028

UP TO 200 HV & LV SITES PER YEAR

RESPOND BY 1ST FEB

The deadline for responses to the EoI is 1 February 2021. We held a webinar to discuss both of these requirements on 19 November, which you can view the recording for [here](#). If you have any queries or would like any additional information, please contact us directly at the [flexible contracts](#) mailbox.

We look forward to hearing from you!

Flexible connections

Our Flexible connection options can offer an enduring solution for accommodating a new connection without the need to reinforce our network. They can also be used temporarily whilst awaiting the completion of the network changes necessary to allow unconstrained operation. We are happy to discuss these options with you when applying for a new connection. To review our current and planned available options, please see our [website](#).

EREC G98 / G99

We recently updated our connection guides for G98 & G99 processes and requirements. The revised guides include single and multiple premises for G98, and updates to the Type A guide and the Final Summary for Types A to D. For more information and to see the connection guides, click [here](#). We are planning a G99 workshop on 27 January, you can register for this event on our [website](#).

Leading the North West to Zero Carbon

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We are delighted to be supporting the North West in delivering net zero by ahead of the national target of 2050. The wide-scale adoption of energy efficiency measures and low carbon technologies such as electric vehicles and heat pumps will lead to a huge increase in demand for electricity. At the same time, we expect to see more and more customers connecting their own sources of renewable generation to our network such as solar panels and wind turbines. All of this will have a dramatic effect on our existing electricity infrastructure.

Our [Leading the North West to net zero carbon plan](#) sets out our plans to invest £63.5 million between 2019-2023, drive down our own carbon emissions and help businesses, our customers and our colleagues to do the same.

We are also working with our regional stakeholders to help pave the way for the growth of renewable energy. Our [decarbonisation pathways](#), developed in collaboration with Cadent Gas, our main regional gas network operator, provide energy blueprints for Greater Manchester, Lancashire and Cumbria.

On our website you can find out more about the actions we are taking to respond to the climate emergency and the ways that [you and your business](#) can be more energy efficient by adopting [ways to go net zero](#).

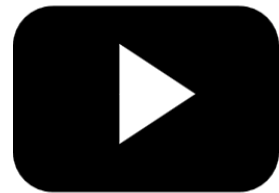
To learn more about our work please [watch our video](#).

Webinar recordings

To facilitate our move towards online events, we have created a 'Webinar recordings' page on our website, where you can catch up on all of our previously held ICE events from 2020. If you missed any of our events this year, head over to our [website](#) and have a watch.

You can also view presentation slides from these events [here](#).

Sign up for one of our upcoming ICE events including our G99 webinar [here](#).



Flexible Services - current requirements

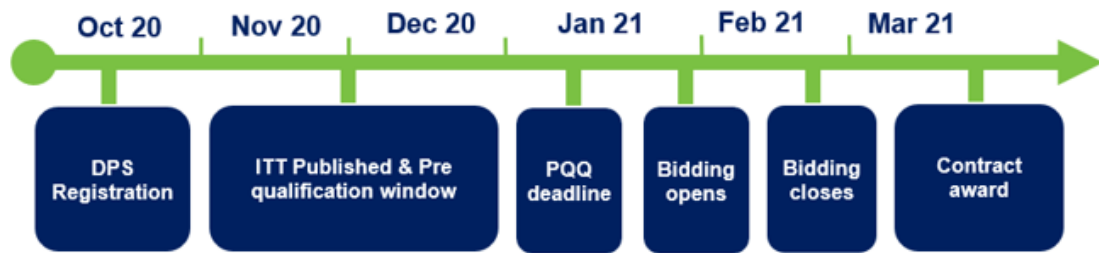
Our [current tender](#) for flexibility services asks for up to **122MW** of flexibility across 17 regions for the financial years 2022 and 2023, and is currently open to registrations via the Piclo Flex platform. This is our largest ever tender as we continuously look for opportunities to use flexibility on our network to help us balance the needs of our customers and drive the North West towards net zero carbon.

Flexible services are the provision of a change in consumption and or generation when instructed. This may be achieved by demand, generation or storage, turn up, turn down or turn off and is utilised to help us manage constraints on our network and avoid costly reinforcement.

Flexibility providers looking to get involved will need to:

- Register your company on the [Piclo Flex](#) Platform Dynamic Purchasing System
- Pre-qualify your assets via the Piclo Flex platform and complete a technical Pre Qualification Questionnaire and send back to us at flexible.contracts@enwl.co.uk by 18th January 2021.

Submit a bid between 25th January – 5th February 2021.



These requirements are issued using the ENA developed Common Flexibility Services Agreement, and ENWL continues to implement best practice as identified by the industry. A key development for this tender being the reduction of minimum aggregated capacity to participate having been reduced from 100kW to 50kW to further encourage participation at all levels.

Terms and conditions, technical specifications, half hourly requirements and a post code checker are all available on our website to provide you all the information you need in order to submit a bid.

3. Useful links

[ICE updates, reports, workplans.](#)

[Previous event presentations, webinar recordings and feedback.](#)

[Community and Local Energy Newsletter December 2020](#)

[Connections case studies](#)

We regularly publish [Safety Bulletins](#) on our website to actively support and promote safe working for everyone, and to share our experience and learning.

[Electricity North West Stakeholder Engagement Newsletter December 2020.](#)

[Book an over-the-phone surgery appointment](#) at a time that suits you to speak with one of our connections experts about current or future projects, complex schemes or a list of possible sites.

Get in touch

For all stakeholder enquiries please get in touch with our Incentive on Connections Engagement team at ICE@enwl.co.uk.

If you would like to sign up to receive our e- newsletters and event invites please [register your details here](#).

