

Incentive on Connections Engagement Newsletter

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Q4 Newsletter- Generation

- **Welcome**

Welcome to our latest ICE Newsletter.

We have all experienced a fair bit of turmoil over the last few weeks and like rest of our colleagues in the UK, at Electricity North West are helping support and deal with the impact Coronavirus is having on the industry and our workforce. We take great pride in the health and safety of our customers, employees and the wider community, and we continue to put measures in place to minimise the impact of this pandemic where we are able. We continue to monitor the situation closely and will share our latest updates via www.enwl.co.uk/coronavirus.



We had a very wet start to 2020, with Storm Ciara, Dennis and Jorge all hitting the country in a short period of time; causing widespread flooding and leading to the wettest February on record. Thankfully, the investment in our network and hard work and commitment from our teams meant that the storms had no impact for the majority of our customers across our region.

On a more positive note, I'm proud to be the executive sponsor of our newly launched colleague-led fundraising scheme here in ENWL. The scheme allows all our employees to apply for funding to support local charities and community groups that they are personally involved with or are fundraising on behalf of. Since its formation last year, we have supported over 100 colleagues, and donated almost £20,000 to worthy causes in our region.

And finally, since our last update in December, we have held a number of events including our Ofgem Significant Code Review webinar, Generation LV, HV and EHV workshops and ICP IDNO workshop. As always, I am grateful to all attendees for your time, contribution and feedback – all of which is extremely valuable in shaping our plans for the forthcoming year and improving our service to you. You can read more about these events later on.

I wish you and your families well over the coming months and I look forward to engaging with you throughout the course of the year ahead.

Mark Williamson
Energy Solutions Director

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ICE quarterly update

As part of our annual commitment, we have promised to share with you updates on our progress every quarter.

Keep an eye on our [website](#) for our Quarter 4 ICE updates for ICPs/ IDNOs, Distributed Generation EHV / HV and LV, and Unmetered Other which will be published shortly.

Website feedback

As we continue to make improvements to the Connections pages of our website, we would like to gather your feedback on your experience of using these pages. Your input will really help us to develop the best user journey for our stakeholders and ensure the information you need is easy to find. You can start this **short 2 minute survey** [here](#).



New Business Post Acceptance Pack

Check out our new [Post Acceptance pack for High Voltage / Low Voltage Generation](#) quotes. We have listened to your feedback and produced a new information pack to help you through the delivery stage of your generation projects. Let us know what you think at ICE@enwl.co.uk.



Generation events recap

Low Voltage Generation workshop, 22 January 2020

We were delighted to host our low voltage stakeholders at our generation workshop in Preston in January. The workshop focused on the Flexible Services, Ofgem's Significant Code Review, the Post Acceptance Process, G98 and G99 and Shaping our ICE 2020/21 Workplans. We received lots of valuable feedback and were very pleased that 100% rated the event as useful or very useful.

You can view the full slidepack and feedback from this event [here](#).



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DG LV workshop photos and feedback



“Great day, thank you”

“Good location and time”

“I think it’s very good and the knowledge at Electricity north West is very clear to see. I do think it’s very compact and more time is required”.



High Voltage / Extra High Voltage Generation workshop, 4 March 2020

We had a fantastic turnout for our HV / EHV Generation workshop in Preston in March. Our connections teams presented a number of topics including G99, connecting HV and EHV generation to the network and shaping our ICE 2020/21 workplans. Again feedback was very positive, with most attendees finding the topic of G99 most useful, as well as the networking lunch.

DG HV EHV workshop photos and feedback



“Interactivity process was very useful”

“Gill was an excellent speaker”

“Format was great and I enjoyed lunch”



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Updated G99 Standard Application Form

Please be aware that the G99 Standard Application Form (SAF) for generator connections has been updated on the ENA website.

[Click here](#) to view the updated form.



Tell us what you think about our Community and Local Energy Strategy

Please tell us what you think about our Community and Local Energy Strategy in this short 5 minute [survey](#). We would like your views on our strategy to inform and shape our future priorities. We have been delivering our stakeholder-led [Community and Local Energy Strategy](#) since June 2018 and we feel now is a good time consult again on the how we should be prioritising our future support for the sector.



Your views are always welcome and you can contact us any time at Communityandlocalenergy@enwl.co.uk

Flexible services update

Our [Spring 2020](#) tender has recently been published, which requires Flexible Services in four locations across our region: Claughton; Golborne; Higher Walton and Sebergham. This tender asks for up to 15.4MW of flexibility across the four regions, and is currently open to [registrations](#). The tender will open for submissions on 17 April 2020, and close on 18 May 2020. Flexible services are the provision of a change in consumption and or generation when instructed. This may be achieved by demand, generation or storage, turn up, turn down or turn off and is utilised to help us manage constraints on our network and avoid costly reinforcement.

In the last edition of this newsletter, we told you about our successful flexibility workshop held at our Preston depot back in November. A summary of the feedback received from our can be found on our [engagement](#) page, and we have already started to make some improvements:

- We have created a new form on our website where you can [register an asset](#), or groups of assets. We will then notify you directly as soon as there is a flexible requirement within your area.



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- To improve visibility, we have produced a '[year in review](#)' document, which highlights our progress over 2019 in line with the Energy Network Associations (ENA) six steps for delivering flexibility.
- We have published the half-hourly data requirements for our current flexibility tender, giving you greater visibility of when we may need to call upon your services. These are published via [individual appendices](#) for each site for our latest requirements.
- We are the first DNO to adopt the industry agreed consistent branding of flexibility products, which aims to facilitate participation through the transparency and simplification of information available. This early adoption shows our commitment to removing barriers to entry into this nascent market and to encourage participation as much as possible. The four products are as defined by the [ENA](#): Sustain; Secure; Dynamic and Restore.

If you have any queries or would like any additional information, please contact us directly at the [flexible contracts](#) mailbox.



Planning for the future- RIIO ED2

As part of our future business plan consultation we have already engaged with over 2,800 consumers in workshops and through online forums to get their views on priorities for the next price review period. We are about to enter the next phase including willingness to pay research and have launched a new [microsite](#) and would like to invite you to sign up to our new online community.



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Website updates

We're constantly striving to improve our online offering for our Connections stakeholders and regularly update our web pages with the latest information, publications, service offerings and case studies.

In the last quarter, we published our new electric vehicle and heat pump pages to provide you with all the information you need to connect an EV charging point or install a heat pump. You can view these pages [here](#).

We also made changes to our Managed Connections page, which has been renamed 'Flexible Connections'. You can view this new page [here](#).

And finally, our collection of case studies continues to grow with two new case studies including 'Rapid EV charging points at Booths, Kendal' and 'Deansgate Square, Manchester'. If you would like to read through any of our recent connections projects, please [click here](#).

Useful links

We publish [Safety Bulletins](#) on our website to actively support and promote safe working for everyone, and to share our experience and learning.

[ENWL Stakeholder Engagement newsletter March 2020](#)

[Book an over-the-phone surgery appointment](#) at a time that suits you to speak with one of our connections experts about current or future projects, complex schemes or a list of possible sites before submitting an application.



Get in touch / sign up

For all stakeholder enquiries please get in touch with our Incentive on Connections Engagement team at ICE@enwl.co.uk.

If you would like to sign up to receive our e-newsletters and event invites please [register your details here](#).

