ICP/IDNO ICE Workshop
Feedback Summary
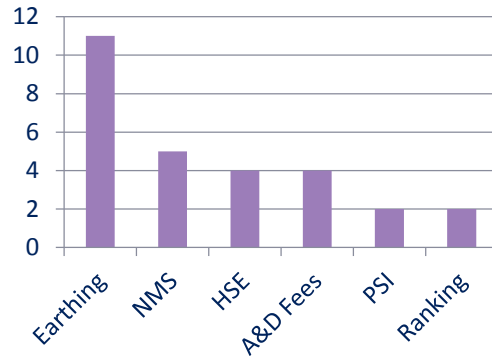January 2019

General Feedback

- 36 stakeholders registered to attend this event, with only 15 attending on the day. This gives us an attendance rate of 41% - a lot lower than the event we held in October which had a 68% attendance rate.

- I have contacted non attendees for feedback, those who have responded gave the following reasons:
  - Weather
  - Work Commitments
  - Unexpected personal issues.

- With snow and sleet predicted on the day, especially in the north of our region, we were expecting a lower attendance rate given the disruption it causes to the transport network.

- 100% of attendees rated the event as "useful" or "very useful"

General Feedback

- We asked stakeholders out of the topics presented at the workshop they found to be the most useful / interesting. Earthing came out on top with the majority of stakeholders finding this session the most useful. Other topics mentioned include;

  - PSIs / Outages
  - NMS
  - HSE
  - A&D Fees

"Earthing Policy and Outages / PSIs as these will have an impact on us delivering our projects."

"A&D Fees – cleared up some uncertainties"

"I found the input section on ranking what we find important"

- 93% of attendees receive our quarterly newsletters and all rated them as "useful" or "very useful"

- As part of our continued commitment to keep stakeholders up to date, we asked delegates if they would like to be contacted via text message for short updates and links to reports via our website. 80% of stakeholders thought this would be a useful form of communication. We will be asking the same of our DG stakeholders in March before making a decision to use this method from April.

Topics for next time...

We asked what topics you'd like to hear more about during our next ICP/IDNO workshop. Here's what you told us...

- EV Charging – All delegates noted EV charging as a topic to cover next time.
- Unmetered Supplies
- NMS
- Wayleaves / Legal's
- Self Determination of POCs / Self Design
- GIS
- Policy Updates
- Authorisations

"Group ICE feedback useful"

"Enjoyed the interactivity"

"Innovative feedback gathering techniques"

"It helped to see that other ICPs have similar views and issues."

"Very good event"