

## GeoField and GIS Viewer Incident

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| <b>Issue date</b>    | 29 October 2019   |
| <b>Issued by</b>     | Paul Turner Head of Policy and Safety                         |
| <b>Applicable to</b> | All operational Electricity North West staff and contractors. |

Several IT issues have affected GeoField and GIS Viewer which has impacted the uploading of asset records. Consequently, no records have been updated for the past eight weeks.

Colleagues and business partners working on the network need to ensure extra precautions are taken when commissioning, planning, managing and carrying out work on or near our assets.

Our IT colleagues and provider are working closely to quickly resolve this issue. Further updates are to be communicated soon.

### Key points to remember:

- **Ensure all job packs and drawings are reviewed for accuracy. Drawings issued during the last eight weeks may contain out of date information and diagrams.**
- **Plans should never be solely relied upon to identify buried services.**
- **Prior to breaking ground, ensure a thorough site survey and risk assessment has been carried out identifying all risks and structures in the ground.**
- **Please continue to follow safe digging practices (HSG47).**
- **Ensure defensive working behaviours are applied at all times.**

**NOTE: If the risk is assessed to be too high, work must not progress until suitable controls are implemented, reducing the risk to an acceptable level.**

