

# Trafford Council

## Useful Numbers and Services



Bringing energy to your door

Service	Description	Contact Details
<b>Adaptations</b>		Adaptations Team Trafford Town Hall First Floor Talbot Road Stretford M32 0TH 0161 912 2845
<b>Adult social care</b>		0161 912 5135
<b>Access Trafford</b>	Customer Service Line – Main switchboard	0161 912 2000
<b>AGE UK</b>	Help and services for the over 50's	0161 746 9754
<b>Bereavement Services</b>		Altrincham Crematorium Whitehouse Lane Dunham Massey Altrincham WA14 5RH 0161 912 1515





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<b>Community Safety Team</b>	Report anti-social behaviour and nuisance	0161 912 3434 <a href="mailto:safer.communities@trafford.gov.uk">safer.communities@trafford.gov.uk</a>
<b>HOST</b>	Housing Options Service	010161 793 3252 Or Emergency out of hours 0800 218 2000
<b>MARAT</b>	<p>TeamMARAT acts as the 'front door' for Trafford's children and young people's service.</p> <p>MARAT accepts referrals for children and young people that are deemed to be in need of a certain level of support and undertakes child protection enquiries where appropriate</p>	0161 912 5125 or out of hours to Emergency duty team 0161 912 2020
<b>National Debt Advice</b>	Government Debt Helpline	0808 223 4188
<b>Pest Control</b>	Pest Removal Service - There is a charge for this service	<a href="http://www.trafford.gov.uk/residents/environment/pest-control/pest-control.aspx">www.trafford.gov.uk/residents/environment/pest-control/pest-control.aspx</a> 0161 912 2017
<b>Private Rented Properties</b>	Complaints about disrepair	0161 912 1377
<b>Domestic Abuse</b>		<p>In an emergency 999</p> <p>TDAS (Trafford Domestic Abuse Service) is there to help with all levels of abuse. 0161 872 7368. Help and advice (9am-5pm)</p> <p>Refuge Services 0845 4500 789</p> <p>Advice, Support and Emergency refuge placements for all genders.</p>



Service	Description	Contact Details
<b>Ring and Ride</b>	Ring & Ride provides short, local trips to eligible residents of Greater Manchester. If you are a registered user you may travel to any location within 6 miles of your home address within Greater Manchester.	If you do not currently hold a concessionary pass, you can check if you are eligible for one by: <ul style="list-style-type: none"> <li>•Visiting the TfGM Travel Concessions page</li> <li>•Writing to: Travel Concessions, Customer Services, PO Box 429, Manchester M60 1HX</li> <li>•Phoning TfGM on: 0161 244 1000</li> </ul> Once you have registered, you'll be able to book trips by calling 0161 200 6011 or 0845 688 3989.
<b>Irwell Valley Housing</b>	Social Landlord	Telephone: 01204 451 000
<b>Trafford Housing Trust</b>	Social Landlord	Customer Service: 0300 777 7777 Sales Point, 126-150 Washway Rd, Sale M33 6AG (open 9am-5pm Monday to Friday; staffed 24 hours for emergency repairs)
<b>Your Housing Group</b>	Social Landlord	Tel – 01925 593 500 Gilmour House, 95 Wood Lane, Partington, Manchester, M31 4LW
<b>Waste and Recycling</b>	Any issues relating to waste and recycling	<a href="http://www.trafford.gov.uk/residents/contacts/secure/waste-and-recycling">www.trafford.gov.uk/residents/contacts/secure/waste-and-recycling</a>
<b>Fire Service</b>	Free fire safety advice fit, free of charge, state of the art smoke detectors in.	0800 555 815 Book online: <a href="http://www.fireservice.co.uk/safety">http://www.fireservice.co.uk/safety</a>