

Issue identified	Organisation to use	Contact Details
Not got smoke alarms on every floor or at high risk of fire due to profile, lifestyle or property conditions	GM Fire Service	0800 555 815
Visually or hearing impaired residents	Oldham Council Sensory Team	0161 770 3221 0161 770 4786 (Link Centre)
<ul style="list-style-type: none"> - Drug/alcohol use - Mental/physical health - Smoking cessation - NHS health check <ul style="list-style-type: none"> - Housing - Debt/budgeting - Employment and skills <ul style="list-style-type: none"> - Parenting - School attendance/behaviour - Relationships - Crime and anti-social behaviour - Healthy Young Mind assessment (ages 0 – 16) - Healthy Minds 	Early Help	0161 770 6672 earlyhelpteam@oldham.gov.uk
Needs help money lending / managing money	Oldham Credit Union	0161 678 7245
Has issue with loan shark	Illegal Money Lending Team – England	0300 555 2222
Can't afford food/need food	Oldham Food Bank	0161 622 1061



Service	Description	Contact Details
Domestic violence/ abuse concern	IDVA Team at Oldham Council	IDVA Team: 0161 770 5557; 0161 770 5558; 0161 770 1572
Anti Social Behaviour	Community Safety Team at Oldham Council	Contact the Anti- Social Behaviour Team: 0161 770 1573
School Attendance	Education Attendance Service	0161 770 6620 0161 770 6621
Welfare Rights service (benefits checks and applications, mandatory reconsiderations, tribunals etc)	Oldham Council Welfare Rights Officers	0161 770 6655 welfare@oldham.gov.uk
Information about looking for work	Get Oldham Working Programme FCHO Employment & Volunteering Service	0161 770 4674 employability@oldham.gov.uk 0161 393 5587
Support for carers	Oldham Carers Service	0161 770 7777



Service	Description	Contact Details
<p>Parents information about:</p> <p>Childcare</p> <p>Learning and Education</p> <p>Health services</p> <p>Financial support</p> <p>Help and support for children with a disability or special needs</p> <p>Activities for children, young people and families</p> <p>Children's centres</p> <p>Local and national services</p> <p>Employability</p> <p>Free Early Education for 2 year olds</p> <p>Free Early Education for 3 & 4 year olds</p> <p>Schools</p>	<p>Oldham Council Family Information Service</p> <p>Online service</p>	<p>www.oldham.gov.uk/fis</p>
<p>Looking for volunteering placements</p>	<p>Action Together</p>	<p>0161 339 2345</p>
<p>Equipment & Adaptations</p>	<p>Age UK Oldham Independent Living Shop and Showroom (works in partnership with occupational therapists, assistive technology and sensory technicians. Information and signposting and products).</p> <p>FCHO Disability Living Service</p>	<p>0161 770 4478</p> <p>Or Community Occupational Therapy Team – 0161 770 1477</p> <p>Or Oldham Equipment and adaptations team 0161 770 1388</p> <p>0161 393 5405</p>

Service	Description	Contact Details
<p>50 + Information, Advice & Support Services. Help with choosing community or residential care, benefits & Money, filling in forms; navigating the social care system, general local information, dementia related information, shopping delivery, befriending service, handyman service and supporting people to access other sources of help.</p>	<p>Age UK Oldham</p> <p>FCHO Independent living service</p>	<p>0161 633 0213</p> <p>0161 393 5435</p>
<p>Needs help with Council Tax or rent costs</p>	<p>Oldham Council Benefits Service</p>	<p>0161 770 6633</p>
<p>‘Volunteering for All’ Service (any age-group) reducing loneliness & Isolation through volunteer support. Befriending, telephone befriending, IT classes, support network.</p> <p>FCHO Volunteering Service</p>	<p>Oldham Council</p> <p>FCHO</p>	<p>0161 770 1437</p> <p>0161 393 5587 (Michelle Tomlin)</p>
<p>Social Services</p> <p>(New safeguarding concerns or advice)</p>	<p>Oldham Council</p>	<p>0161 770 1122</p>
<p>Need Community alarm service/Response</p>	<p>Oldham Council Helpline Service</p>	<p>0161 770 5189</p>
<p>Issues with private landlords (disrepair related)</p>	<p>Oldham Environmental Health Team</p>	<p>0161 770 2244</p>
<p>Enquiries about Housing Options and homelessness</p>	<p>Oldham Housing and Advice Service</p>	<p>0161 393 7117 (option 2)</p> <p>www.mymoveoldham.co.uk</p>