

開きの裏

Bringing energy to your door

#### Pelectricit nnl Bringing energy

co.ul

electricity

**Tree Cutting** and Vegetation Management

Powering

SIM

o.uk

+1 41

9 in

# Hello - We are Electricity North West and are proud to operate your local electricity network.



It's our job to provide you with a safe and reliable electricity supply from National Grid right through to your home, using overhead lines, underground cables and substations.

A major cause of power cuts is trees and vegetation growing too close to our overhead lines. Electricity companies along with owners and occupiers have a legal obligation to keep the public safe, so Electricity North West has a maintenance programme to keep our overhead lines clear of vegetation.

Our tree cutting and vegetation management teams work hard with our customers to achieve the best results both aesthetically and environmentally. However, the safety of our network will always take priority.

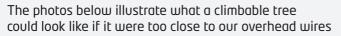
We need to check if any trees on your land are in need of attention and it's really important that we complete a survey to determine the work required. Completing the necessary work will ensure that the overhead line crossing your land will operate safely and reliably.

We would like you to allow one of our qualified surveyors to access your land in the very near future to survey and discuss the work needed with you prior to any works starting. We will keep your property clean and tidy, and endeavour to keep disruption to a minimum.

### **Climbable trees**

Electricity North West has committed to assessing and maintaining all 'climbable trees' adjacent to our network to ensure they are compliant with industry safety guidelines.

Our surveyor may identify climbable trees on your property which need maintenance work.







In some cases, it may be possible for us to sympathetically trim a tree in preference to felling it. This can be discussed with you when you are visited by an Electricity North West qualified surveyor.

Our energy saving advice can help you become more energy efficient and save you money with a few simple changes. Sign up to the Priority Services Register to start receiving the help and advice you need from us

www.enwl.co.uk/power-cuts/priority-services-register/ energy-saving-advice

## Frequently asked Questions

Here are some FAQs which we hope will answer some of your questions, but for more information go to our website: **www.enwl.co.uk/advice-and-services/tree-cutting** 

#### How will you cut the trees?

Trees are cut back to specified distances that are compliant to the Utility Arboriculture practices and to British Standards (BS3998). All work will be discussed prior to the work starting. Trees will be cut to a distance from our overhead wires which takes into account the safety and re-growth of each individual species.

#### What happens to the timber waste?

Everything that has been cut can be broken down to manageable sizes and either:

- Made into wildlife habitat piles and left on site
- Left on site to bio-degrade
- Chipped and left on site
- Taken away

All these options are at no additional costs and will be discussed with you during the surveyors visit.

#### Will there be a charge for this work?

There will be no charge for this work. Any work that is carried out is to maintain our network, keep you and the public safe and preserve the reliability of the service Electricity North West provide to you.

#### Will my electricity supply be interrupted?

For the safety of our staff it may be necessary to briefly turn off the power to the overhead line close to the trees we are working on. We will always aim to give you as much notice as possible so you can make any necessary arrangements. We aim to give at least 7 days notice prior to any works starting.

#### How long will it take you to come and do the work?

We plan to complete the work within 3-6 months from when we gain consent. There may be more than one customer with trees that need attention on the same overhead line, so it may be necessary for us to gain multiple consents in order to start work on a single line in order to minimise the number of planned supply interruptions that may be needed.

#### What equipment is used to do the work?

We use a variety of specialist equipment to safely carry out the required work including: Secateurs, handsaws, chainsaws, chippers, MEWPS (mobile elevated work platforms) and tree climbing equipment. Our surveyor can provide more details prior to works starting.



 Stay connected...
 CALL 105

 www.enwl.co.uk | 0800 195 41 41
 Image: Connected...



**POWER CUT?**